Euromoney names CaixaBank Spain's Best Bank for Sustainable Finance, Corporate Responsibility and Digital Banking

International recognition

- ***British financial publication Euromoney has named CaixaBank 'Spain's Best Bank for Sustainable Finance 2023', 'Spain's Best Bank for Corporate Responsibility 2023' and 'Spain's Best Digital Bank 2023'.***

- ***With these three awards, CaixaBank has received eight Euromoney accolades in 2023, including 'Best Bank in Spain', 'Best Domestic Private Bank in Spain' and 'Western Europe's, Best Digital Bank', setting a new record for the bank.***

Barcelona, 9 December 2025

CaixaBank has received three new awards from British financial publication Euromoney, recognising the bank's commitment to sustainability and digital transformation. The bank was named **'**Spain's Best Bank for Sustainable Finance 2023**'**, **'**Spain's Best Bank for Corporate Responsibility 2023**'** and **'**Spain's Best Bank for Digital Solutions 2023**'**.

In a second round of its prestigious Awards for Excellence, Euromoney's judging panel assessed both the submissions made by banks and information gathered through interviews with senior executives to identify the institutions that stand out in their respective countries for excellence in customer service and their commitment to society.

With these three awards, CaixaBank received a total of eight Euromoney accolades in 2023, including **'**Best Bank in Spain**'** and **'**Western Europe's Best Digital Bank**'**, as well as **'**Best Domestic Private Bank in Spain**'**, among others. This represents a new record for CaixaBank and reinforces the bank's financial leadership and commitment to service in Spain.

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Commitment to sustainability and positive social impact

The award for **'Spain's Best Bank for Sustainable Finance 2023'** recognises CaixaBank's commitment to generating a positive social and environmental impact through its business activities.

Sustainability is one of the pillars underpinning CaixaBank Group's strategy. Its approach focuses on three ambitions: leading positive social impact and promoting financial inclusion, supporting the sustainable transition of businesses and society and fostering a responsible culture while setting a benchmark for good governance. As part of this strategy, CaixaBank set a target of mobilising €64 billion in sustainable finance between 2022 and 2024 and reaching 413,300 beneficiaries through MicroBank, the Group's social bank. Since its creation in 2007, MicroBank has provided more than €8.7 billion in financing for projects generating a positive social impact and has helped create more than 300,000 jobs.

CaixaBank has also launched a pioneering plan to support companies in their green transition, helping businesses incorporate sustainability into their operations. The initiative is designed to help corporate customers address challenges such as decarbonisation and environmental improvement through personalised advice and support from specialist teams. To deliver this service, CaixaBank trained 150 CaixaBank Business relationship managers.

At the same time, CaixaBank has become a European leader in ESG bond issuance, completing 11 issuances since publishing its framework for bonds linked to the Sustainable Development Goals in August 2019. These comprise six green bonds and five social bonds, totalling €10 billion and £500 million.

CaixaBank is also the only Spanish bank to have voluntarily undergone Sustainable Fitch's solicited ESG assessment, which requires a higher level of information disclosure and enables a more detailed analysis. CaixaBank achieved an ESG Entity Rating of 2, one of the highest ratings in the global financial sector.

As part of its efforts to generate a positive environmental impact, CaixaBank also announced new interim 2030 decarbonisation targets for the iron and steel sectors, with reductions of 10% and 20%, respectively, in emissions intensity; the automotive sector, with a 33% reduction in emissions intensity; and thermal coal, where the objective is a complete phase-out, excluding financing for companies operating in this sector. These targets complement those already announced for the power and oil and gas sectors and form part of CaixaBank's Sustainable Banking Plan, supporting the commitments made for 2050 under the Net-Zero Banking Alliance (NZBA), of which CaixaBank is a founding member. The bank also planned to establish additional alignment targets before April

Best Bank Award 2026 – Global Finance: Best Bank in Spain; Best Bank in Western Europe; Most Innovative Bank in Western Europe; World's Best Bank for Sustaining Communities; Best Consumer Digital Bank in Spain
PWM Wealth Tech Awards 2026 – Winner, Best Digital Private Bank, Europe: Best Digital Private Bank in Europe
Euromoney Private Banking Awards 2026 Spain – Best Private Bank: Spain's Best Private Bank; Spain's Best for Discretionary Portfolio Management
Euromoney Awards for Excellence 2026 Spain – Best Bank: Best Bank in Spain; Best Retail Bank in Spain; Best Bank for Corporate Responsibility in Spain

2024 for other greenhouse gas-intensive sectors, covering both its lending and investment portfolios.

The **'Spain's Best Bank for Corporate Responsibility 2023'** award, meanwhile, recognises CaixaBank's strong social commitment. Social initiatives and volunteering are key ways in which the bank contributes to addressing society's challenges, while its financial activities provide products and solutions designed to serve people from all backgrounds.

CaixaBank has almost 11,000 social housing units and around 360,000 customers with social or basic accounts. Its commitment to financial inclusion extends to more than 2,200 municipalities, including 483 where CaixaBank is the only bank with a physical presence, while its mobile branches provide banking services to a further 675 towns. As part of its commitment to providing close, high-quality service, CaixaBank also has 1,619 relationship managers specialised in serving senior customers.

In volunteering, CaixaBank leads one of Spain's most established initiatives, with a track record spanning more than 15 years. The Group has more than 15,000 volunteers who support vulnerable people across Spain through activities focused on education, digitalisation, assistance for vulnerable groups and the environment, among other areas.

In education, CaixaBank Dualiza continues to expand its reach. During its first seven years, more than 30,000 vocational training students benefited from initiatives carried out by the foundation.

The two sustainability-related awards add to CaixaBank's recognition for its **'Outstanding Leadership in ESG-Related Loans in the World 2023'** and its **'Outstanding Financial Leadership in Sustaining Communities in Western Europe 2023'** in the Sustainable Finance Awards organised by US publication Global Finance.

Commitment to digital transformation

CaixaBank was also recognised as 'Spain's Best Bank for Digital Solutions 2023', reflecting its commitment to technology, innovation and digital transformation. With more than 11 million digital banking users, the largest digital customer base in Spain's financial sector, CaixaBank continually develops new models to respond to customers' changing demands and needs, while making financial products, services and financial education more accessible to everyone.

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Best Bank in Spain
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Most Innovative Bank in Western Europe
World's Best Bank for Sustaining Communities
Best Consumer Digital Bank in Spain
Best Digital Private Bank in Europe
Spain's Best Private Bank
Spain's Best for Discretionary Portfolio Management
Best Bank in Spain
Best Retail Bank in Spain
Best Bank for Corporate Responsibility in Spain

As part of its digital transformation, CaixaBank draws on its own technology subsidiary, CaixaBank Tech, as well as multidisciplinary teams that bring innovation to every area of the organisation. The bank develops projects based on technologies including cloud computing, artificial intelligence, application development and big data. These technologies give CaixaBank relationship managers more and better tools to advise customers effectively. At the same time, they enable the bank to further personalise its commercial offering, strengthen customer relationships, develop new financial services and accelerate decision-making.

One of CaixaBank's flagship projects is the Insights Center, its technology research and development hub specialising in analysing customer needs and designing innovative solutions. Opened in 2022, the centre aims to advance the development of an omnichannel experience based on a customer-centric strategy and a 360-degree view of the customer. Through the work carried out at the Center, CaixaBank stays abreast of the latest market trends, using them to improve and develop its products and services and, ultimately, enhance the customer experience. The project received an award in the **'**Customer Journey Design**'** category at the BAI (Bank Administration Institute) Global Innovation Awards 2023.

CaixaBank's digital strategy has also received significant international recognition. In July, Euromoney named CaixaBank **'Western Europe's Best Digital Bank 2023'**, while Global Finance presented the bank with a total of 14 innovation awards in 2023, a record for the financial institution. CaixaBank Private Banking was also named 'Best Private Bank in Europe for Digital Marketing and Communication 2023' at the Wealth Tech Awards, organised by specialist publication PWM, part of the Financial Times Group.



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