CaixaBank, recognised as the most innovative bank of the year at the Qorus Banking Innovation Awards 2026

- **The bank received the highest accolade, 'Gold', in the 'Transformative Innovator of the Year' category, having won Silver the previous year**

- ***CaixaBank* has received the top prize in the main category of the Qorus-Infosys Finacle Banking Innovation Awards, which recognise the innovative and transformative capacity of financial institutions worldwide**

- **The bank was also awarded 'Bronze' in the 'Business Model Innovation' category for Facilitea Casa, its property platform**

20 November 2026

CaixaBank won **'Gold' in the 'Transformative Innovator of the Year' category** at the 2026 Qorus-Infosys Finacle Banking Innovation Awards, one of the leading international competitions dedicated to recognising innovation in the financial sector. The recognition highlights **CaixaBank's global innovation and transformation strategy**.

Unlike other categories, which focus on specific initiatives, this category assesses the progress made by each organisation in terms of innovation and transformation across the board during the period from July 2025 to June 2026. The 'Gold' award also represents an improvement on the silver medal that the bank won in November 2025 in the 'Innovative Transformative Bank of the Year' global category, an accolade which already highlighted the bank's commitment to digital transformation and innovation.

Qorus highlighted CaixaBank's approach to innovation, which the bank integrates into its strategy with the aim of adapting to new customer needs and improving their experience through new solutions, emerging technologies and collaboration with different players in the innovation ecosystem.

Facilitea Casa, recognised for its innovative model

Alongside this top global honour, CaixaBank was awarded **'Bronze' in the 'Business Model Innovation' category for Facilitea Casa**, the bank's property platform.

Facilitea Casa brings together property searches, mortgage calculators and advisory services in a single space, with the aim of making it easier for customers to find and finance their future home. CaixaBank submitted the initiative to this year's Qorus Banking Innovation Awards.

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Mejor Banco en España
Mejor Banco en Europa Occidental
Banco más Innovador en Europa Occidental
Mejor Banco en el Mundo en Apoyo a la Sociedad

Mejor Banca Privada Digital en Europa

Mejor Banca Privada en España
Mejor Banca Privada en Gestión Discrecional de Carteras en España

Mejor Banco en España
Mejor Banco para Particulares en España
Mejor Banco en Responsabilidad Corporativa en España

The ‘Business Model Innovation’ category distinguishes strategies and initiatives that transform the business model of financial institutions and expand their role within new ecosystems, including areas such as platforms and marketplaces, digital proposals or new formulas for the provision of financial services.

International recognition for financial innovation

The Qorus-Infosys Finacle Banking Innovation Awards recognise the organisations and projects that are helping to transform the financial sector each year. The 2026 edition saw **206 financial institutions from 68 countries participate, with over 500 initiatives submitted across ten categories.**

The selection process combines professional assessments from within the financial sector with a public voting phase. This year, **81 international financial sector executives took part in selecting the shortlisted entries.**

Qorus is an international organisation specialising in innovation and transformation of financial services. Its ecosystem brings together more than 1,200 financial brands from 120 countries and has a library of more than 9,000 innovation cases.