

CaixaBank is named Most Innovative Bank in Western Europe and wins four other accolades from the international publication Global Finance

- ***CaixaBank, Spain's leader in digital banking, sees its commitment to innovation rewarded***
- ***Global Finance's innovation awards recognise CaixaBank for its breakthroughs in artificial intelligence, mobile applications and digital platforms***
- ***In addition to being named Most Innovative Bank, CaixaBank has received another four awards for Best Financial Innovation in Western Europe***

Barcelona, 27 April 2026

CaixaBank has been recognised as the Most Innovative Bank in Western Europe at The Innovators 2026 awards, organised by the prestigious international publication Global Finance. This recognition evidences the bank's digital leadership and commitment to new technologies.

CaixaBank has also received four other awards for Best Financial Innovation in Western Europe. These awards were granted for its advances in the implementation of artificial intelligence agents for contracting digital products, for the development of an AI agent in the card acquisition channel, as well as for the implementation of Facilitea Casa and for the bank's mobile application, CaixaBankNow.

CaixaBank's success in these awards underscores the bank's commitment to using technology to improve the customer experience and facilitate access to financial services more efficiently.

The use of artificial intelligence and new technologies has enabled CaixaBank to not only optimise internal processes but also offer more personalised and accessible services for its customers.

Global Finance's The Innovators awards highlight companies that redefine the technological value of finance, and with these awards, CaixaBank is positioned at the forefront of innovation in the European banking sector.

The bank continues to focus on digital transformation as one of the key pillars of its 2025-2027 Strategic Plan, with the aim of maintaining its leading position in the market and improving the quality of the service it offers its customers.

CaixaBank's commitment to innovation accumulates recognitions

Global Finance's awards for CaixaBank's work in adapting to the new times came the same week that the Financial Times Group's magazine, Professional Wealth Management, named [CaixaBank Best Digital Private Bank in Europe for the third consecutive year.](#)

As with Global Finance, PWM has recognised CaixaBank for its digital transformation and its ability to offer pioneering services tailored to its customers' needs.

CaixaBank's commitment to innovation is articulated in a transversal way in the 2025-2027 Strategic Plan, where it is recognised as an essential element to achieve sustainable and responsible growth.

The Plan establishes clear priorities in areas such as the comprehensive digitisation of the business, the ongoing improvement of processes, collaboration with the fintech ecosystem and the attraction and development of talent.

The financial institution, which has its own technology subsidiary, CaixaBank Tech, and multidisciplinary teams to drive digitalisation, takes innovation to all areas of the organisation.