

## ***CaixaBank makes a special donation of 383,000 euros to the Red Cross Response Plan for the effects of DANA due to shareholder participation in the General Shareholder's Meeting***

- ***CaixaBank's CEO, Gonzalo Gortázar, has shown the financial entity's commitment to Valencian society during his participation in the conference 'Reconstruction after DANA: the role of the company' organized by the SERES Foundation.***
- ***The financial institution allocated 5 euros for each of the more than 76,700 shareholders who participated by voting or delegating their vote at the General Shareholders' Meeting held in Valencia on April 11.***
- ***The Red Cross Response Plan for the effects of DANA aims to support the comprehensive and coordinated recovery of people and territories affected by the flood.***

**Madrid, May 9, 2025**

CaixaBank has made a special donation of 383,585 euros to the 'Red Cross Response Plan to the effects of the DANA' for the participation of a total of 76,717 shareholders at the General Meeting held in Valencia on April 11. The plan aims to support the comprehensive and coordinated recovery of people and areas affected by the flood to ensure their physical, emotional, and social well-being.

CaixaBank's CEO, Gonzalo Gortázar, participated in the panel discussion 'The perspective of people' within the framework of the conference 'Reconstruction after DANA: the role of the company,' organized by the SERES Foundation at CaixaBank's headquarters in Madrid. During the event, he spoke with the president of the Spanish Red Cross, María del Mar Pageo.

Gortázar reaffirmed the financial institution's commitment to those affected by the hurricane and to Valencian society. 'People have been at the heart of our activity since our inception', stressed the CEO of CaixaBank, highlighting the "speed" with which the entity reacted to the catastrophe, assuring that "support for those affected and closeness were key, a support that we will continue

to offer". He also recalled the entire program of financial measures to help families and companies.

'Nothing has generated more pride of belonging among our staff, because the solidarity movement is extraordinary and when your company, your colleagues, react in this way, you feel really happy to be part of it,' he said. 'In a situation like this, cooperation with companies and NGOs is very necessary. We have a very large reach because, in addition to our 45,000 employees, we have more than 20 million customers. One of the first things we do to encourage solidarity is to channel it in the form of donations from our customers', he pointed out. At the end of April, CaixaBank had channeled close to 30 million euros to the entities working to alleviate the effects of the hurricane.

### **Extraordinary donation**

CaixaBank increased, on an exceptional basis, the donation it traditionally makes for each participation in the General Shareholders' Meeting to social causes from 3 to 5 euros for each shareholder who participates by voting or delegating their vote, and this year will allocate the total amount reached to the *Red Cross Response Plan for the effects of DANA*.

The entity thus responds to the exceptional situation suffered by the Valencian Community last October after the passage of DANA, in which 227 people died and one remains missing. The Spanish Red Cross launched a Response Plan to address the effects of the flood, with continuous implementation over the next three years, which aims to contribute to the recovery, resilience building, and well-being of affected people and communities.

### **CaixaBank measures to mitigate the effects of DANA**

The donation to the Red Cross is in addition to the plan of measures that CaixaBank has implemented from the outset to help people and companies affected by the catastrophe experienced in the Valencian Community.

Among them, the activation of the payment moratorium on loans for affected clients to alleviate the financial burden and facilitate recovery. Likewise, the bank adhered to the ICO lines promoted by the Government to anticipate compensations and aid to those affected by DANA and boost economic recovery; and advanced the collection of compensations from insurance companies, so that those affected could begin to repair the damage caused by the floods in their homes and/or vehicles until the aid from the Insurance Compensation Consortium arrives.

For Valencian companies, CaixaBank enabled an extraordinary financing line of more than 2.5 billion, as well as specific AgroBank lines for damage to farms and crops. These lines were complemented by other extraordinary financing enabled by MicroBank, CaixaBank's social bank, to ensure the continuity of the activity of freelancers and small businesses.

In addition, the automatic renewal for the self-employed and SMEs of the maturities of the working capital credit lines of the CaixaBank customers affected. A total of 11,300 operations were carried out, including moratoriums and new financing.

CaixaBank was also the first bank to deploy mobile offices to the affected areas to facilitate essential banking operations for citizens. The entity set up six mobile offices that provided an important service to citizens in the towns of Benetússer, Albal, Algemesí, Paiporta, Aldaia, Sedaví, and Massanasa.

For its part, CaixaBank Volunteering offered its help in those municipalities most affected by DANA through collaboration with cleaning and restoration of roads, collection and distribution of food, accompaniment of the elderly, and other activities to support those affected.

Likewise, CaixaBank set up an emergency donation collection platform, accessible from CaixaBankNow and ATMs, to facilitate the collection of financial donations in support of those affected from anywhere, without needing to be a bank client, in a quick and easy way.

Similarly, the bank made its 'ReUtilízame' program available to social entities in the Valencian Community that may need it, which encourages companies to donate surplus materials in good condition.