

The only Spanish bank to improve its score in one of the main sustainability indices

CaixaBank ranked as one of the world's most sustainable banks according to the Dow Jones Sustainability Index

- **CaixaBank achieved the highest score in the fields of transparency and reporting, business ethics, information processing and cybersecurity, and human capital development.**
- **The DJSI's rating agency, S&P Global, has positively underlined other aspects such as measurement and management of greenhouse gas (GHG) emissions, good labour practices, human rights, and customer relations and experience.**
- **With this score (82 points), CaixaBank is the world's thirteenth most sustainable financial institution, up eleven places from 2022.**

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For the twelfth year running, the Dow Jones Sustainability Index (DJSI) has included CaixaBank among the world's top-rated banks regarding sustainability. The index, which assesses companies' performance on ESG criteria, ranked CaixaBank as the world's thirteenth most outstanding financial institution in regard to sustainability. CaixaBank was awarded 82 points, placing 13th out of 200 banks invited to form part of the DJSI World. CaixaBank is up eleven places from the same ranking last year and is the only Spanish bank which has improved its score in this new edition.

At the same time, S&P Global ranks CaixaBank as Europe's second most sustainable financial institution out of 40 candidates in their DJSI Europe index.

Out of the three fields assessed by the analysts (economic, environmental and social), CaixaBank obtained a significant increase in the environmental aspect. The score rose five points from the previous year as a result of the positive assessment obtained by the bank's decarbonisation strategy (+25 vs. 2022).

CaixaBank has recently published its second climate report outlining its new intermediate decarbonisation targets for 2030. This now covers the credit portfolio for the thermal, coal, automotive, iron and steel sectors, alongside those already in place for electricity, oil, and gas.

CaixaBank has obtained the highest possible score (100 points) in the fields of transparency and reporting, business ethics, information processing and cybersecurity, and human capital development.

Furthermore, the analysts positively underlined other aspects such as measurement and management of greenhouse gas (GHG) emissions, good labour practices, human rights, and customer relations and experience.

European benchmark in sustainability

CaixaBank has a strong historical commitment to the social impact of its activity, assuming the responsibility of driving a positive economy that prioritises people's well-being. To this end, it has drawn up a Sustainable Banking Plan as part of CaixaBank's Strategic Plan for the 2022-2024 period, of which one of its ambitions is to be a benchmark in Europe for sustainability.

As proof of this ambition, as well as forming part of the Dow Jones Sustainability Index (DJSI) for the twelfth year running, CaixaBank has received high ratings from other sustainability analysts such as Fitch, MSCI, Sustainalytics, ISS, FTSE Russell and Moody's ESG. The bank is also included in CDP's A List, which analyses and rates companies with the best management and performance in climate-related aspects. The bank also features in ESG indices such as the MSCI ESG Leader Index, FTSE4Good Index Series, STOXX Global ESG, ISS ESG Europe Governance QualityScore Index, Solactive ISS ESG Index Series and Solactive Europe Corporate Social Responsibility Index PR.

Under its Sustainable Banking Plan, CaixaBank's goal is to mobilise 64 billion euros in sustainable finance between 2022 and 2024. Besides providing capital to finance energy transition initiatives, this includes purposes with a social impact such as microloans for students, the self-employed, microenterprises or families and new companies creating jobs. The bank is also committed to reaching 413,300 MicroBank beneficiaries, the Group's social bank.