

New international awards**CaixaBank named "Best Digital Consumer Bank in Spain" by Global Finance for the seventh year in a row**

- **The bank is a regular in Global Finance's World's Best Digital Banks Awards, which recognise banks that stand out for their digitisation and innovation strategy to offer their customers the best possible service.**
- **CaixaBank was also presented with two global awards: "Best Digital Consumer Bank for Online Deposits, Card and Investment Product Offerings in the World 2022" and "Best Digital Consumer Bank for Bill Payment & Presentment in the World 2022".**

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For the seventh year in a row, CaixaBank was voted "Best Digital Consumer Bank in Spain" at the *World's Best Consumer Digital Banks Awards 2022* of Global Finance Magazine. As well as this national prize are two global prizes - "Best Digital Consumer Bank for Online Deposit, Card and Investment Product Offerings in the World 2022" and "Best Digital Consumer Bank for Bill Payment & Presentment in the World 2022" - and one continental prize - "Best Digital Consumer Bank for Lending in Western Europe 2022". The company thus solidifies its standing as a leader in digital banking not only in Spain, but worldwide.

The awards which celebrate their 23rd year, select the world's best banks in the areas of digitisation and innovation, judging them on, among others, their strategy to attract and serve digital customers, the growth in the number of digital customers, innovative portfolios of products and services, as well as the comfort and convenience of using their digital tools and applications.

Joseph Giarraputo, founder and editor of Global Finance Magazine said: "With the multi-year pandemic accelerating banks' digitalization efforts, the market has witnessed a rapid evolution in electronic offerings. Those financial institutions that best introduced new and improved products and services are being honored as Global Finance's World's Best Digital Banks 2022".

National leadership and three continental sector awards

The jury for the awards, consisting of a panel of judges from the technical consultancy Infosys and the magazine's editors, recognised CaixaBank's leadership in Spain, where it has the largest digital customer base, of 11.1 million, as well as 3 million customers who connect every day to the CaixaBankNow digital banking platform. The company's digital service channels in Spain (PC + mobile phone) have a combined penetration rate of 44%.

When it comes to the "Best Digital Consumer Bank for Online Deposit, Card and Investment Product Offerings in the World 2022" award, CaixaBank has advanced tools to simplify its customers' everyday banking needs, such as the OCEAN digital investment service, which offers an easy and intuitive way to look for and compare investment funds, and BrokerNow, a platform that lets its customers buy and sell stocks, check national and international markets and indexes and stay up to date on current news.

As for the Best Digital Consumer Bank for Bill Payment & Presentment in the World 2022" award, CaixaBank has reinforced its capabilities in recent years in the area of invoices, cheques and payments. The option to "Transfer bills from other banks" has helped our customers to streamline how they manage and control all their finances.

Finally, with respect to the "Best Digital Consumer Bank in Lending in Western Europe 2022", the company offers a range of loans that are unique in the market thanks to its simulation and application processes, which are 100% online; it is also a pioneer in services such as Renting&Go, which lets customers rent and receive their vehicle with just a couple of clicks through a completely innovative experience.

Recognition of its innovation and digitisation strategy

With these prizes, CaixaBank confirms its leadership in digital transformation thanks to its commitment to constant innovation, with a unique omnichannel distribution platform and a multi-product line-up that is constantly evolving to anticipate the needs and preferences of customers in order to offer the best experience and service. Customers can use CaixaBankNow to easily and conveniently access the bank's products and services anytime, anywhere.

These prizes are in addition to that received earlier this year in *The Innovators Awards 2022*, also from Global Finance magazine, where CaixaBank was voted the "Most Innovative Bank in Western Europe 2022".