

Key figures

€ million	January - December 2016	2015	Annual Change	4Q16	Quarterly Change
INCOME STATEMENT HEADINGS					
Net interest income	4,157	4,353	(4.5%)	1,077	3.5%
Fees and commissions	2,090	2,115	(1.2%)	544	1.6%
Gross income	7,827	7,824	0.0%	1,888	(0.1%)
Recurring expenses	(3,995)	(4,063)	(1.7%)	(998)	0.2%
Pre-impairment income stripping out extraordinary expenses	3,832	3,761	1.9%	890	(0.4%)
Pre-impairment income	3,711	3,218	15.3%	890	15.1%
Profit/(loss) before tax	1,538	638	141.0%	224	(47.3%)
Profit/(loss) attributable to the Group	1,047	814	28.6%	77	(76.9%)
BALANCE SHEET					
Total assets	347,927	342,863	344,255	1.5%	1.1%
Equity	23,556	23,555	25,205	0.0%	(6.5%)
Customer funds	303,895	299,673	296,599	1.4%	2.5%
Loans and advances to customers, gross	204,857	205,100	206,437	(0.1%)	(0.8%)
EFFICIENCY AND PROFITABILITY (last 12 months)					
Cost-to-income ratio	52.6%	54.9%	58.9%	(2.3)	(6.3)
Cost-to-income ratio stripping out extraordinary expenses	51.0%	53.3%	51.9%	(2.3)	(0.9)
ROE	4.5%	3.7%	3.4%	0.8	1.1
ROTE	5.6%	4.6%	4.3%	1.0	1.3
ROA	0.3%	0.3%	0.2%	0.0	0.1
RORWA	0.8%	0.6%	0.6%	0.2	0.2
RISK MANAGEMENT					
Non-performing loans (NPL)	14,754	15,199	17,100	(445)	(2,346)
Non-performing loan ratio	6.9%	7.1%	7.9%	(0.2)	(1.0)
Non-performing loan ratio stripping out real estate developers	5.9%	6.0%	6.2%	(0.1)	(0.3)
Cost ok risk ⁽¹⁾	0.46%	0.42%	0.73%	0.04	(0.27)
Provisions for non-performing loans	6,880	7,934	9,512	(1,054)	(2,632)
NPL coverage ratio	47%	52%	56%	(5)	(9)
Net foreclosed available for sale real estate assets	6,256	7,071	7,259	(815)	(1,003)
Foreclosed available for sale real estate assets coverage ratio	60%	55%	55%	5	5
LIQUIDITY					
High Quality Liquid assets	50,408	52,553	62,707	(2,145)	(12,299)
Loan to deposits	110.9%	109.3%	106.1%	1.6	4.8
Liquidity Coverage Ratio	160%	174%	172%	(14.0)	(12.0)
CAPITAL ADEQUACY					
Common Equity Tier 1 (CET1)	13.2%	13.4%	12.9%	(0.2)	0.3
Total Capital	16.1%	16.6%	15.9%	(0.5)	0.2
Risk-weighted assets (RWAs)	134,953	135,922	143,312	(969)	(8,359)
Leverage ratio	5.7%	6.0%	5.7%	(0.3)	0.0
Fully loaded Common Equity Tier 1 (CET1)	12.4%	12.6%	11.6%	(0.2)	0.8
SHARE INFORMATION					
Share price (€/share)	3.140	2.249	3.214	0.891	(0.074)
Market capitalization	18,768	13,283	18,702	5,485	66
Book value per share (€/share)	3.94	3.98	4.33	(0.04)	(0.39)
Tangible book value per share (€/share)	3.26	3.30	3.47	(0.04)	(0.21)
Number of outstanding shares excluding treasury stock (millions)	5,977	5,906	5,819	71	158
Net income attributable per share (€/share) (12 months)	0.18	0.14	0.14	0.04	0.04
Average number of shares excluding treasury stock (millions) (12 months)	5,842	5,771	5,820	71	22
PER (Price/Profit)	17.52	16.46	22.97	1.06	(5.45)
Tangible PBV (Market value/ book value of tangible assets)	0.96	0.68	0.93	0.28	0.03
BANKING BUSINESS AND RESOURCES (Units)					
Customers (millions)	13.8	13.8	13.8	0.0	0.0
CaixaBank Group Employees	32,403	32,315	32,242	88	161
Branches in Spain	5,027	5,089	5,211	(62)	(184)
Of which: retail branches	4,851	4,914	5,034	(63)	(183)
ATMs	9,479	9,476	9,631	3	(152)

(1) The ratio for December of 2016 excludes the release of provisions carried out in the fourth quarter of 2016.

Income statement

Year-on-year performance

€ million	January - December		Change %
	2016	2015	
Interest income	6,753	8,372	(19.3)
Interest expense	(2,596)	(4,019)	(35.4)
Net interest income	4,157	4,353	(4.5)
Dividend income	199	203	(2.0)
Share of profit/(loss) of entities accounted for using the equity method	629	375	67.5
Net fee and commission income	2,090	2,115	(1.2)
Gains/(losses) on financial assets and liabilities and others	848	863	(1.7)
Income and expense arising from insurance or reinsurance contracts	311	214	44.8
Other operating income and expense	(407)	(299)	36.1
Gross income	7,827	7,824	0.0
Recurring administrative expenses, depreciation and amortisation	(3,995)	(4,063)	(1.7)
Extraordinary expenses	(121)	(543)	(77.7)
Pre-impairment income	3,711	3,218	15.3
Pre-impairment income stripping out extraordinary expenses	3,832	3,761	1.9
Impairment losses on financial assets and other provisions	(1,069)	(2,516)	(57.5)
Gains/(losses) on disposal of assets and others	(1,104)	(64)	
Profit/(loss) before tax	1,538	638	141.0
Income tax expense	(482)	181	
Profit/(loss) for the period	1,056	819	28.9
Profit/(loss) attributable to minority interest and others	9	5	101.6
Profit/(loss) attributable to the Group	1,047	814	28.6

Note: Regulatory changes: The basis of presentation for the income statement has been established in accordance with Circular 5/2015 of the Spanish securities market regulator (CNMV).

The entry into force of Bank of Spain Circular 5/2014 in the first half of 2016 has resulted in the reclassification of gains and losses on the purchase and sale of foreign currency, which are no longer presented under Gains/(losses) on financial assets and liabilities and others, but instead under Net fee and commission income. Also as a result of the changes introduced by the Circular, gains and losses on sales of strategic holdings are no longer presented under Gains/(losses) on disposal of assets and other, but instead under Gains/(losses) on financial assets and liabilities and other. Following these changes the results presented for the first nine month of 2015 have been restated.