

FINANCIAL INCLUSION: 2025 PRODUCTS & SERVICES EXAMPLES

Products & Services	CaixaBank	Targeted clients	Number of clients reached	Number of transactions/ contracts
Loans	Microcredits and loans with social impact granted	• Microbusinesses • Individuals in situations of economic vulnerability • Individuals in rural or hard-to-reach areas • Women	636,959	277,819
Non-Cost or Low Cost	Accounts for vulnerable groups: • Inclusion Account Solution • Vulnerable Basic Payment Account	• Individuals in situations of economic vulnerability • Migrant and/or informal workers • Forcibly displaced populations	409,158 • 21,325 Inclusion Account Solution • 387,833 Vulnerable Basic Payment Account	362,020 • 21,415 Inclusion Account Solution • 340,605 Vulnerable Basic Payment Account
Microinsurance	MyBox Protection Senior	• Elderly People	114,340	113,990