CaixaBank S.A.

2021 Annual Shareholders' Meeting

	First call: 13 May 2021 at 11:00 a.m.	
When	Second call: 14 May 2021 at 11:00 a.m. It is expected to be held on second call.	
WherePalacio de Congresos de Valencia, Avenida de las Cortes Valencianas, the city of Valencia.		
Who	Holder of at least 1,000 shares on the record date (07 05 2021)	
	Hybrid AGM – RECOMMENDATION FOR REMOTE PARTICIPATION	
How	In view of the current pandemic and the restrictions imposed by the health authorities, as it is in the Company's best interests to stage this General Shareholders' Meeting while prioritising and protecting the health of shareholders and their proxies, as well as employees and suppliers involved in preparing the meeting and the general population, and taking into account the corporate interest and relevance in holding this General Shareholders' Meeting, pursuant to what is expressly allowed in the Company By-laws and the Regulations of the General Meeting, the regulations currently in force and the technical means put in place by the Company, the Board of Directors recommends that all shareholders attend the General Shareholders' Meeting remotely , whether by attending the Meeting remotely in real time or by exercising their rights of proxy and remote voting before the General Shareholders' Meeting is held.	
What	Link to the meeting's Call notice and Agenda.	

MEETING INFORMATION

CaixaBank is committed to maximize shareholder participation and, therefore, would like to encourage all shareholders to participate at its 2021 AGM

CORPORATE GOVERNANCE BACKGROUND

CaixaBank faces its 2021 AGM having introduced relevant changes in its Corporate Governance and in the composition of its Board of Directors after approving the common merger plan for the absorption of Bankia in the extraordinary meeting held in December 2020. With this new structure, CaixaBank continues to improve its alignment with best international practices and to ensure appropriate performance of the Board:

	GOVERNANCE STRUCTURE
 ✓	Adequate size of the board, with 15 members .
✓	Term of office of directors: 4 years.



	INDEPENDENCE
~	Relevant increase in the level of independence of the Board, from 43% as of December 2020 to 60% after the merger with Bankia became effective.
~	Proprietary directors have reduced their participation in the Board from 50% as of December 2020 to 20%.
✓	Separation of Executive Chairman and CEO roles.
✓	Existence of a Lead Independent Director who is responsible for the effective coordination of non-executive directors.
✓	Audit and Control, Risk, Appointments and Remuneration committees comprised exclusively of non-executive directors with a majority of independent directors and chaired by independent directors.
	DIVERSITY AND COMPETENCES
✓	Balanced, qualified and diverse composition in the boardroom in terms of nationality, skills, backgrounds and disciplines.
✓	Strong commitment to gender diversity , the board is comprised of 40% women , complying with the 40% threshold for 2022 recommended by the Spanish Corporate Governance Code.
✓	Majority of directors with international experience.
~	Development of a Board competency matrix , which is reviewed and regularly updated, and may serve to detect future needs relating to training or areas to improve in future appointments. Please, refer to Annex 1 to see the Skills and Expertise of the Board of Directors of CaixaBank.
	OTHER GOOD CORPORATE GOVERNANCE PRACTICES
✓	Board external assessment : an external independent firm carries out Board and committees' assessment every three years. Given the exceptional circumstances caused by the COVID-19 pandemic and the renewal of the Board due to the merger of CaixaBank with Bankia, the external assessment has been postponed to the next year.
~	High level of commitment of the Board of Directors, with all directors attending 100% of the board and committees' meetings in which they are members. Individual attendance to the committees detailed in the <u>annual report</u> (page 42 - 52).
✓	Induction programs for new joiners and detailed training sessions for directors.
✓	The Remuneration Policy 2020-2022 was approved in 2020 AGM, receiving 93.83% of support, an amendment to that Remuneration Policy will be submitted to approval at this AGM.
~	Strong commitment to sustainable growth, based on a socially responsible banking model, generating a sustainable profit, with a high social commitment and a corporate culture focused on people.
✓	Reinforcement of the sustainability issues, renaming the Appointments Committee to Appointments and Sustainability Committee to group this committee's two key areas of competence.

Please note that all relevant information and reports are publicly disclosed in the AGM supporting documentation, which may be accessed directly on the following <u>link</u>.



GOVERNANCE STATEMENT

Proposals regarding the audit firm

Item 7. Re-election of the accounts auditor of the Company and its consolidated group for 2022. Link (page 4)

Auditor's name	PricewaterhouseCoopers Auditores, S.L.
N ^o of years auditing the annual financial statements	3 years
Level of support in last re-election in 2020 AGM	99.59%
% of non-audit fees/ amount for audit work	27%

Proposals regarding the composition of the Board of Directors

Item 8. Re-election of Directors. Link

Item	Name	Classification and Position	Level of attendance to Board and committees' meetings in 2020	Supporting documentation
8.1	Mr José Serna Masiá	Proprietary director (at the proposal of "la Caixa" Banking Foundation)	Board: 16/16 Audit and Control committee: 20/20	<u>Link</u>
8.2	Ms Koro Usarraga Unsain	Independent director	Board: 16/16 Executive committee: 12/12 Risk committee: 14/14 Audit and Control committee: 20/20	<u>Link</u>

It is noteworthy that:

 \checkmark Both possess the experience, responsibility and merits required to serve as directors of CaixaBank.



They have shown their commitment to the Bank, with a high level of physical attendance to the board and its committees.

The re-election of Ms Koro Usarraga will mean that the percentage of female directors continues to account for 40% of the total membership of the Board of Directors, ahead of the recommendation of the Spanish Corporate Governance Code which establishes that women should represent 40% of the Board by 2022. Furthermore, this re-election also maintains a high level of independence in the Board (60%).

Proposals regarding amendment of the Company's By-laws

Item 9. Amendment of the Company's By-laws. Link

Item	Amendment
9.1*	Introduction of a new Article 22 bis (" General Meeting held exclusively using remote means ") under Section I ("The General Meeting") of Title V ("The Company's governing bodies") of the By-laws.
9.2	Amendment of the title of Article 24 (" Appointing Proxies and Voting through Means of Remote Communication") under Section I ("The General Shareholders' Meeting") of Title V ("The Company's governing bodies") of the By-laws.
9.3	Amendment of Articles 31 (" Duties of the Board of Directors "), 35 (" Appointment to Posts on the Board of Directors ") and 37 (" Procedures for Meetings ") under Section II ("The Board of Directors") of Title V ("The Company's governing bodies") of the By-laws.
9.4	Amendment of Article 40 ("Audit and Control Committee, Risks Committee, Appointments Committee and Remuneration Committee") under Section III ("Delegation of powers. Board committees") of Title V ("The Company's governing bodies") of the By-laws.
9.5	Amendment of Article 46 (" Approval of the Annual Accounts ") under Title VI ("Balance sheets") of the By-laws.

*will be explained in more depth in the following item of the Agenda (item 10)

Item 10. Amendment of the additional provision ("Telematic attendance at the General Meeting via remote connection in real time") of the Regulations of General Meeting of the Company. <u>Link</u>

The amendment of the additional provision ("Attendance at the General Meeting by remote connection in real time") of the Regulations of the General Meeting will take effect at the same time as the entry into force of the new article 22 bis of the By-laws, relating to the holding of remote-only General Meetings, the inclusion of which in the By-laws has been proposed to the General Meeting under Agenda item 9.1.

Regarding the amendment of article 22 bis of the By-laws and the Regulations of General Meeting regarding "Telematic attendance", we would like to highlight the following:

- \checkmark This is an option that has already been incorporated into other legal systems.
- The inclusion in the By-laws of the possibility of holding general meetings attended by shareholders and proxy holders exclusively using telematic means may be useful in certain situations that make



it advisable to organise and hold general meetings through such channels, without detriment to any shareholders' or proxy holders' rights, which may be exercised under equivalent conditions to those that would apply if the general meeting were to be held with the physical attendance of the shareholders or proxy holders.

The Board of Directors places the highest importance on the physical attendance of shareholders and proxy holders at the general meeting as an ordinary channel for the exercise of their rights, along with the possibility of exercising these rights using remote means of communication prior to the scheduled for meeting date and, in turn, through telematic channels during the meeting. However, as the Law authorises listed companies to hold general meetings exclusively using telematic means, it is appropriate to include this possibility in the By-laws as another alternative, in order to reflect all the options permitted by law so that general meetings may, at all times, be called in the manner best suited to the circumstances.

The holding of the meeting exclusively using telematic means must comply with all legal, by-law, and General Meeting Regulations requirements, and in all cases, shall require the identification and legitimacy of the shareholders and their proxies to be duly ensured, and that all attendees are able to participate properly in the meeting using the remote channels specified in the meeting call notice, both in terms of exercising their rights in real time and following the speeches of the other attendees using the indicated channels, taking into account the state of the art and the Company's circumstances.

Likewise, it is important to note that, CaixaBank will ensure that clear procedures will be set and disclosed at the time of convocation, to ensure that shareholders can effectively participate and exercise their right to receive information. The Company will also ensure that remote support will be available to shareholders prior to and during the meeting.

Proposals regarding capital issues

Item 11. To delegate to the Board of Directors the power to issue securities contingently convertible into shares of the Company, or instruments of a similar nature, for the purpose of or to meet regulatory requirements for their eligibility as additional Tier 1 regulatory capital instruments, in accordance with applicable capital adequacy regulations, subject to a maximum total amount of three billion five hundred million euros (EUR 3,500,000,000) (or the equivalent in other currencies); as well as the power to increase share capital by the necessary amount, including authority to exclude, where appropriate, pre-emptive subscription rights. Link (page 23)

Purpose of the proposal	Delegate powers to the Board of Directors, to issue securities contingently convertible into newly issued shares of CaixaBank, or instruments of a similar nature, for the purpose of or to meet regulatory requirements for their eligibility as additional Tier 1 regulatory capital instruments ("CoCos").
Term	Maximum period of three years from the date this resolution is passed.



Maximum amount	Up to 3,500,000,000 euros, or equivalent value in another currency.
Limit for the capital increase	Capital increases that are approved to cover the potential conversion of the securities issued under the delegation of powers, excluding pre-emptive subscription rights will be subject to the general limit of 50% of the share capital authorised by the Annual General Meeting on May 22, 2020, all in accordance with the specific provisions set forth for credit institutions under Law 5/2021 of April 12, 2021 which amends the Corporate Enterprises Act to incorporate into Spanish law Directive (EU) 2017/828 of 17 May 2017, regarding the encouragement of long-term shareholder engagement.
Specific reports in case of exclusion	If, at the time of approving the issue, the Board decides to exclude the pre-emptive subscription rights of shareholders, it may elaborate a specific report in the cases and in the terms and conditions required by the applicable regulations, which may require a consecutive report issued by an independent expert, in accordance with the Corporate Enterprises Act.
of pre-emption rights	Law 5/2021 of April 12, 2021 (in force on May 3, 2021) which amends the Corporate Enterprises Act to incorporate into Spanish law Directive (EU) 2017/828 of 17 May 2017, amending Directive 2007/36/EC regarding the encouragement of long-term shareholder engagement requires these reports in case the amount exceeds 20% of the company's capital.

Proposals regarding the remuneration of the Company's Board of Directors

Item 12. Approval of the amendment to the directors' remuneration policy. <u>Link</u>

The Annual General Meeting held on 22 May 2020 approved the Remuneration Policy for financial years 2020 to 2022, which is currently in force, receiving the support of shareholders (93.83%) and Proxy advisors (ISS and Glass Lewis).

However, as a result of the merger by absorption of Bankia, S.A. by CaixaBank and the structural changes arising therefrom, the Board of Directors considers it necessary to amend the Policy and submit for approval, as a separate item on the agenda, an amendment to the Remuneration Policy of the Board of Directors at this year's Annual General Meeting.

Please, find below the main characteristics of the Remuneration Policy whose approval is proposed:

General aspects:

CaixaBank

Reasons for changing the remuneration policy:



- The appointment of José Ignacio Goirigolzarri as Executive Chairman¹, as stipulated in the merger agreement approved by the General Meeting in December
- To amend the maximum annual amount of the remuneration payable to directors in their capacity as such
- To fix the maximum number of shares that executive directors may receive assuming all targets relating to the third cycle of the Conditional Annual Incentive Plan linked to the 2019-2021 Strategic Plan are met
- To introduce a new section titled "Subject matter and scope"
- To introduce a new sub-section on the specific procedure and rules to be followed when approving the contract of an executive director
- To adapt to best practices in relation to remuneration at credit institutions
- Remuneration in accordance with international best practices in corporate governance, market practices and peers
- Disclosure of peers of reference in the elaboration of the policy: IBEX 35 financial companies and a sample of banks at the European level

Support of an external advisor for the elaboration of the policy

Non-Executive Directors

Payment made in terms of fixed remuneration, not linked to performance

Executive Directors

Establishment of maximum limits for variable remuneration: variable component of executive directors must not exceed 100% of the fixed component of each executive director's total remuneration (unless CaixaBank's General Meeting approves a higher level, which may never exceed 200% of the fixed component, according to the LOSS) Balanced and efficient relationship between the fixed and the variable components: the percentage representing the variable remuneration in the form of fixed annual incentives is, relatively low, not exceeding 40%, without taking into account other possible variable components like the LTIP Balance between annual and long-term incentive plans (avoiding short-term concentration) Annual variable remuneration in the form of a specific bonus Establishment of weights to performance criteria (50% based on individual goals i) and 50% based on corporate goals) ii) 60% of annual variable remuneration subject to deferral Existence of non-financial criteria iii) iv) Cash and share remuneration (50% cash and 50% shares) Long-term Incentive Plan in form of a Conditional Annual Incentives Plan linked to the 2019-2021 Strategic Plan The Plan has three cycles, each lasting three years, with three assignments of units, i) each of which will take place in 2019, 2020 and 2021 The CEO is entitled to participate in the three cycles of the Plan, while the Executive ii) Chairman is only entitled to participate in the third cycle

¹ Jordi Gual Solé stepped down from his post as non-executive Chairman of the Board of Directors on 26 March 2021 upon filing the Merger resolution at the Companies Registry.



	iii) The Plan is paid in shares
~	Holding period: all shares to be delivered will be subject to a lock-up period of one year starting from their delivery
~	Existence of detailed malus and clawback clauses. For Malus clauses: Scenarios of deductions from variable remuneration shall be applicable throughout the entire deferral period for the remuneration. Clawback clauses will apply throughout the deferral and retention period
~	Severance payments and non-compete clauses in accordance with market standards (The compensation to be received by the CEO or the Executive Chairman is an amount equivalent to one year's gross annual fixed components of anticipated remuneration and the compensation for the non-compete clause is set at one year's payment of the fixed components of their remuneration, payable in twelve equal instalments)
✓	Pension plan in accordance with market practices (15% of the contributions paid to complementary pension schemes will be considered a target amount, the remaining 85% is considered a fixed remuneration item)
✓	In kind remuneration such as health insurance for directors and their family, company vehide or accommodation

Item 13. Setting the remuneration of directors. Link (page 27)

For the purposes of Article 34, paragraphs 2 and 3 of the By-laws, to set the maximum annual fixed amount of remuneration for all directors, without counting executive duties, at **EUR 2,925,000**.

It is worth noting that the reduction of the above mentioned maximum annual fixed remuneration (from EUR 3,925,000 approved in 2017 AGM to the proposed EUR 2,925,000) responds to the change in the category of the Chairman of the Board of Directors. This post was previously held by a non-executive director with a remuneration of \in 1,000,000. As this position is now to be held by an executive director, this amount is no longer taken into account in the total remuneration payable to directors in their capacity as such. Remuneration to the executive Chairman is therefore included in the remuneration payable to executive directors.

The total maximum amount proposed will remain invariable in future years until the General Shareholders' Meeting agrees to change it.

The current distribution among the Board of Directors, agreed by the Board of Directors, is detailed in page 9 of the <u>following document</u>.

Item 14. Approval of the maximum number of shares to be delivered and broadening the number of beneficiaries under the third cycle of the conditional annual incentive plan linked to the 2019-2021 Strategic Plan for executive directors, members of the management committee and other members of the executive team and key employees of the Company and of the companies belonging to its group. Link (page 27)

The Plan approved by the General Shareholders' Meeting on 5 April 2019 stated that the maximum number of shares to be delivered under the Plan for each of the cycles would be approved annually at the General Shareholders' Meeting.

Therefore, this proposal aims to approve the maximum number of shares to be delivered and to increase the number of beneficiaries under the third cycle of the conditional annual incentive plan linked to the



2019-2021 Strategic Plan for executive directors, members of the management committee and other members of the executive team and key employees of CaixaBank and of the companies belonging to its group (the "Beneficiaries").

As a sign of responsibility of CaixaBank's Management in response to the unprecedented economic and social landscape generated by COVID-19, the Board of Directors agreed, at its meeting of 16 April 2020, not to allocate any shares to the Beneficiaries under the second cycle (2020-2022) of the Plan.

The following is proposed for the third cycle (2021-2023) of the Plan:

1	To increase the estimated maximum number of Beneficiaries	It is proposed to increase the estimated number of Beneficiaries from a maximum of 90 to 130.
2	To approve the maximum number of shares to be delivered in the third cycle of the Plan	The total maximum number of shares that the Beneficiaries may receive in the years 2025, 2026 and 2027, in the event of maximum achievement in which, in all cases, the fulfilment of all the objectives corresponding to the second cycle of the Plan exceeds the budgeted amount, amounts to a total of 4,094,956 shares (of which 105,786 shares will correspond, as a maximum, to the Chairman, and 176,309 to the CEO).
3	Ratification of the Plan	The remaining terms of the Plan, shall be maintained on the same terms as those approved by the 2019 AGM.

Item 15. Delivery of shares to executive directors as part of the Company's variable remuneration programme. <u>Link</u> (page 28)

Within the framework of the Company's variable remuneration programme and as part of the same, to approve the delivery of shares to the Company's executive directors, on the terms indicated below:

Direct payment	The payment of 40% of each element of the variable remuneration (in cash and shares) corresponding to the 2021 financial year will made before the end of the first quarter of 2022.
Deferred payment	Payment of 60% of each element of the variable remuneration (cash and shares) corresponding to the 2021 financial year will be deferred over five years and will be paid in five equal parts, before the end of the first quarter for the years 2023 through 2027.
Amount	The total maximum amount payable in shares to the executive directors in 2022 and the five following years, under the 2021 variable remuneration scheme, is estimated at EUR 545,280 , before tax and withholdings, assuming that this group and the target bonus amount remain unchanged. The maximum number of shares to be delivered, after deduction of taxes and withholdings, shall be the quotient of that estimated maximum amount and the average value of the closing prices on the trading days between 1 January and 31 January of each year.



Item 16. Approval of the maximum level of variable remuneration payable to employees whose professional activities have a significant impact on the Company's risk profile. <u>Link</u> (page 29)

The aim of this proposal is to approve the maximum level of variable remuneration for the 215 employees, whose professional activities have a significant impact on the risk profile of the Company (Identified Staff) to which the "Detailed recommendation of the Board of Directors regarding the proposed resolution for approval of the maximum level of variable remuneration for professionals belonging to the Identified Staff' refers, may reach up to 200% of the fixed component of their total remuneration.

The purpose of approving this resolution is:

- The need to adapt to standard practice and market competition
- Co-existence of different variable components in the same year of payment

The approval of the maximum ratio does not constitute a general authorisation for the Bank to change its conservative policies regarding variable remuneration components or for it to conduct a broad review of the terms of the contracts of the members of the Identified Staff; rather, its purpose is to make the Bank better able to honour its individual and collective commitments in terms of termination payments under equal conditions for all members of its Identified Staff and all other employees who receive variable remuneration components.

For further information regarding the Board's <u>recommendation on the proposal for approving the maximum</u> <u>bonus that may be earned by certain employees, please refer to the following link.</u>

Item 18. Consultative vote on the Annual Report on Directors' Remuneration for the financial year 2020. <u>Link</u>

The policy currently in force that establishes the framework for the remuneration of directors in 2020 was approved in 2020, for the fiscal years 2020 and 2021, receiving a high level of support of its shareholders (93,83%).

Please, find below a summarized table with the main information regarding 2020 compensation for Directors, included in the Annual Report on the Remuneration of Directors:

Non-Executive Directors

Remuneration in accordance with peers and market practices
Have not received variable remuneration linked to performance

Executive Directors

- In view of the exceptional economic and social circumstances caused by COVID-19 and as an act of responsibility by CaixaBank management, among other measures, it was announced that the CEO and the Management Committee (in March and April 2020, respectively) had waived their 2020 variable remuneration, both in terms of the annual bonus and their participation in the second cycle of the Conditional Annual Incentives Plan linked to the 2019-2021 Strategic Plan. With regard to the latter, it was decided not to allocate shares to any of the beneficiaries.
 - Remuneration in accordance with peers and market practices (companies detailed)



√	Balance between annual and long-term incentive plans (avoiding short term concentration)
√	Disclosure of performance targets for variable remuneration
√	Inclusion of non-financial measures (in both, Short-term and Long-term variable remuneration)
✓	Disclosure of the remuneration paid in cash and in shares (with 50% paid in cash and the rest in CaixaBank shares)
√	Disclosure of the remuneration which is paid and deferred
✓	Malus and clawback clauses not applied in 2020
√	No extraordinary payments done
√	No termination payments have been accrued or paid in 2020
✓	Non excessive social benefits (Medical insurance for the CEO, his spouse, and all children aged under 25)

Item 19. Information on the amendments to the Regulations of the Board of Directors agreed by the Board of Directors at its meeting of 17 December 2020 to incorporate certain recommendations contained in the CNMV's Code of Good Governance following its partial reform in June 2020, and to incorporate specific aspects of Law 11/2018 of 28 December; and information on the amendments to the Regulations of the Board of Directors agreed by the Board of Directors at its meeting of 30 March 2021 to incorporate a new Article 15 bis relating to the Innovation, Technology and Digital Transformation Committee, as well as to amend the wording of certain articles to reflect the proposed amendment to the By-laws proposed under item 9 above. Link (page 30)

The purpose of the amendments approved on December 17, 2020 is to include the recommendations set out in the CNMV's Good Governance Code following its partial reform of June 2020, as well as some specific aspects derived from Law 11/2018 of 28 December, amending the Commercial Code, the revised text of the Corporate Enterprises Act enacted by Royal Legislative Decree 1/2010 of 2 July, and Law 22/2015 of 20 July, on Auditing Accounts, in relation to non-financial information and diversity. On the other hand, the purpose of the amendments approved in March 30, 2021 is to expressly regulate the Innovation, Technology and Digital Transformation Committee that was created in May 2019, given the growing importance of this committee and its advisory functions within the Board, as a result of the increasing significance of technology and cybersecurity issues, as well as the amendment of the wording of certain articles to reflect the amendments to the By-laws proposed under item 9 above.

Please, refer to this <u>link</u> to see the report of the board of directors of CaixaBank, on the amendments to the regulations of the board of directors.



CONTACT

Additional information on 2021 AGM and on CaixaBank is available at the Company's website (<u>www.CaixaBank.com</u>). Alternatively, you may contact CaixaBank at:

Investor Relations		
.	Meritxell Soler Farrés	
	+34 676 733 250	
⊾ I≡	meritxell.soler@caixabank.com	

You may also contact **Georgeson**, which has been retained by CaixaBank to facilitate communications between the Company and shareholders with respect to its 2021 AGM.

Georgeson is fully available to provide you with any additional information or material related to the 2021 AGM, at the following contact:

Georgeson Spain

	Carlos Sáez Gallego
E	c.saez@georgeson.com



ANNEX 1

Composition of the Board of Directors after 2021 AGM

Executive Directors (13,3%)						
Name	Current Position	Number of years in office	Skills and Expertise			
Jose Ignacio Goirigolzarri Tellaeche	Chairman	0 years	Business Administration / Financial sector			
Gonzalo Gortázar Rotaeche	CEO	6 years	Law/ Business Administration / Financial sector			
Independent Directors (60%)						
Name	Current Position	Number of years in office	Skills and Expertise			
Eduardo Javier Sanchiz Irazu	Director	3 years	Business Administration and Management			
María Verónica Fisas Vergés	Director	5 years	Law/ Business Administration and Management			
María Amparo Moraleda Martínez	Director	6 years	Industrial Engineering/ Business and technology			
John S. Reed (Lead Independent Director)	Director	9 years	Financial sector / Stock Exchange			
Koro Usarraga Unsain	Director	4 years	Business Administration and Management/ Audit			
Cristina Garmendia Mendizabal	Director	2 years	Business and Science /Innovation/Public sector			
Eva Castillo Sanz	Director	0 years	Law/ Business Administration / Financial sector			
Francisco Javier Campo García	Director	0 years	Industrial Engineering/ Retail Industry			
Joaquín Ayuso García	Director	0 years	Civil engineering/ Infrastructure and Mobility sector			
Proprietary Directors (20%)						
Name	Current Position	Number of years in	Skills and Expertise			
		office				
<u>Criteria/Fundación Bancaria La</u> <u>Caixa,</u> Tomás Muniesa Arantegui	Deputy Chairman	3 years	Business and Economics / Financial sector			
<u>Criteria/Fundación Bancaria La</u> <u>Caixa,</u> José Serna Masiá	Director	4 years	State Lawyer / Stock Exchange/ Notary			
<u>BFA Tenedora de Acciones/FROB</u> Teresa Santero Quintillá	Director	0 years	Business/ Public sector			
Other external (6,7%)						
Name	Current Position	Number of years in office	Skills and Expertise			
Fernando Maria Costa Duarte	Director	0 years	Business and Economics/ Financial Sector/ Public Sector			