SOCIAL SENIOR NON PREFERRED ISSUANCE

May **2023**





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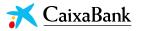
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Index



Social Bond SNP Issuance

- > Transaction overview
- > Use of proceeds
- > Reporting

Appendix 1: Sustainable Banking & Strategic Priorities

Appendix 2: **SDG Bond Framework**

Appendix 3: Previous issuances under CaixaBank's SDG Bond Framework

Appendix 4: Credit ratings & ESG indices and rating

Appendix 5: Liquidity, Capital and MREL position – 1Q23



Transaction overview – Social Senior Non Preferred issuance

TRANSACTION SUMMARY

- 5th Social EUR-denominated Issuance by CaixaBank, S.A., third in a Senior Non Preferred format
- 11th ESG transaction of CaixaBank⁽¹⁾; 1st under the updated Sustainable Development Goals Funding Framework published in November 2022; SPO by Sustainalytics
- SDG Bond Framework aligned with the four key pillars of ICMA Social Bond Principles (GBP)
- Total Eligible Social Portfolio: €6.0Bn → Of which €2.0Bn available for new issuances, including this transaction
- Notes issued off CaixaBank's €30Bn EMTN Programme and governed by Spanish law
- Strong sustainability performance: included in leading ESG indices (MSCI ESG Global Sustainability, DJSI, FTSE4Good, Ethibel/Euronext Sustainability Index (ESI), STOXX® Global ESG Leaders, CDP A List) and ample recognition by main sustainability/ESG analysts and rating agencies (VigeoEiris, Sustainalytics, S&P Global, ISS)⁽²⁾
- Expected issue rating of Baa3 / BBB / BBB+ / A (low) by Moody's / S&P / Fitch / DBRS

TRANSACTION RATIONALE

- Aligned with Social Bond Principles as well as with CaixaBank's Strategic Plan and Sustainability Master Plan
- Fully consistent with CaixaBank's ESG market and social commitments
- Continuity with CaixaBank's 2023 Funding Plan focusing on rollover of upcoming maturities⁽³⁾ and investor diversification
- Social Bond Use of Proceeds will support:
- SDG 1 → No Poverty
- SDG 3 → Good Health and Well-Being
- SDG 4 → Quality Education
- SDG 8 → Decent Work and Economic Growth









INVESTMENT HIGHLIGHTS

- Undisputed leadership in Spanish banking and insurance (#1 in assets, credit, deposits, clients and key retail products) with >20M clients in Spain and Portugal
- Reinforced pre-provision profit with strong franchise and diversified revenue pool
- Solid balance sheet metrics: strong capital position with 17.81% Total Capital and 23.02% sub-MREL/26.25% MREL⁽⁴⁾; comfortable liquidity and sound credit-quality
- Low-risk model, as evidenced by a low SREP P2R (1.65%)
- Awarded "Best Domestic Private Bank in Spain 2023", "Best Private Bank for Discretionary Portfolio Management in Spain 2023", "Best Private Bank for Digital in Spain 2023" and "Best Domestic Private Bank in Portugal 2023" by Euromoney; "Best Bank in Spain 2022", "Best Bank in Western Europe 2022", "Best Bank for Sustainable Finance in Spain 2022" and "Most Innovative Private Bank in Western Europe 2022" by Global Finance; "Outstanding Leader in Social Bonds in Western Europe 2021" by Global Finance; "Green Bond of the year 2021-Banks" and "Social Bond of the year 2020-Banks" by Environmental Finance

(1) Six Green Bonds and four Social Bonds already issued. Refer to Appendix 3 for additional details. SDG Framework, Framework Presentation and SPO by Sustainalytics can be found at CaixaBank's corporate website (SDG sub-section within Fixed Income Investors section): https://www.caixabank.com/en/shareholders-investors/fixed-income-investors/sdq-bonds.html. (2) Refer to Appendix 4 for additional detail. (3) Maturities consider call dates for callable issuances and maturity dates for bullet issuances. (4) Ratios include IFRS9 transitional arrangements. Already compliant with 2024 MREL and subordinated MREL requirements (18.42% and 24.26% 5) respectively as received in March 2023). Refer to Appendix 5 for additional detail.



Use of Proceeds (I/V)

Identified €6.0Bn in loans which advance SDG 1, SDG 3, SDG 4 and SDG 8 under CaixaBank's SDG Bond Framework



SDG Framework Category: No Poverty

ICMA SBP category: Access to essential services

€1,212 M

0.6%

€36 M

access to essential services



Eligibility criteria

• Activities that improve access to financial services for underserved populations

SDG Targets: 1.4; 1.5

Target population: Low-income population (as per income criteria defined by MicroBank according to the Public Indicator of Multiple Effects Income ("IPREM")(1) Population living in rural areas in Spain who lack access to basic financial services

€6.0Bn

outstanding as of 31 Dec. 2022 broken down by SDG advancement





SDG Framework Category: Decent Work and Economic Growth ICMA SBP category: Employment generation including through the potential effect of SME financing and microfinance

Eligibility criteria

 Bank financing that: (i) promotes growth of MSMEs⁽²⁾ in the most economically disadvantaged regions of Spain; (ii) contributes to sustainable job creation, economic growth and social well-being to encourage entrepreneurship

SDG Targets: 8.3; 8.10

Target population: Entrepreneurs and business owners located in the most economically disadvantaged regions of Spain. Entrepreneurs and business owners, who belong to vulnerable groups

78.8%

€4,719 M

0.4%

€25 M

Eligibility criteria

 Activities that enhance (i) access to free/subsidised healthcare, early warning, risk reduction and management of health crises; (ii) provision of adequate treatments to the elderly and vulnerable population

SDG Framework Category: Good Health and Well-Being

ICMA SBP category: Affordable basic infrastructure and

SDG Targets: 3.8; 3.b

Target population: General Spanish population, regardless of their income capacity. Elderly population and other groups in need of medical support, including the vulnerable population

> **SDG Framework Category:** Quality Education **ICMA SBP category:** Access to essential services



Eligibility criteria

· Activities that improve (i) access to publicly funded primary, secondary, adult and vocational education, including for vulnerable population groups; (ii) publicly funded educational infrastructure

SDG Targets: 4.1; 4.2; 4.3; 4.4

Target population: General Spanish population, regardless of their income capacity

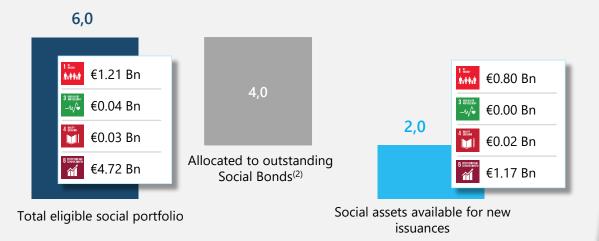


Use of Proceeds (II/V)

Breakdown of eligible social portfolio

TOTAL ELIGIBLE SOCIAL PORTFOLIO (1) VS. ASSETS AVAILABLE FOR NEW ISSUANCES

Outstanding balance, €Bn as of 31 December 2022







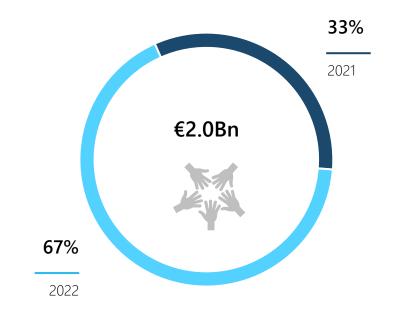








Breakdown by vintage⁽³⁾



CaixaBank

⁽¹⁾ Eligible social assets outstanding as of 31 December 2022.

⁽²⁾ Refer to the appendix 3 for additional information.

⁽³⁾ Breakdown of outstanding balance as of 31 December 2022.

Use of Proceeds (III/V)

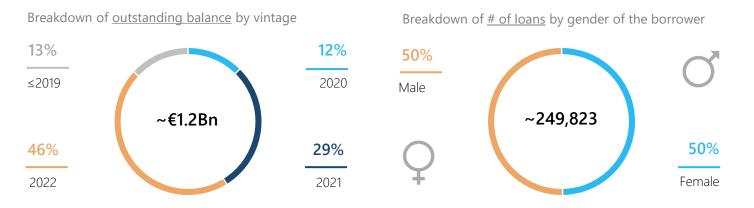
CaixaBank

Breakdown of eligible social portfolio⁽¹⁾

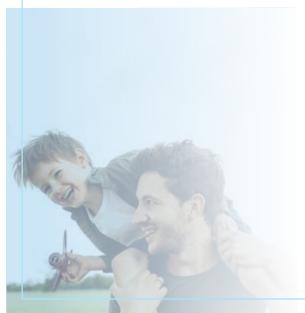
appliances

vehicles

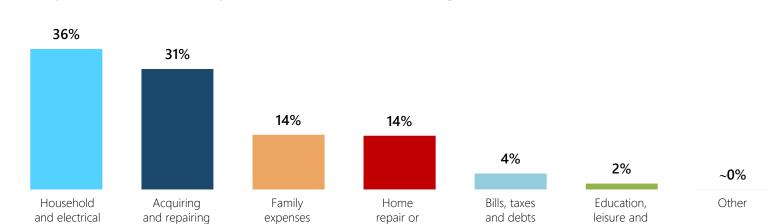














c.80%

of total # of microloans granted by MicroBank since 2007 were granted to families⁽³⁾

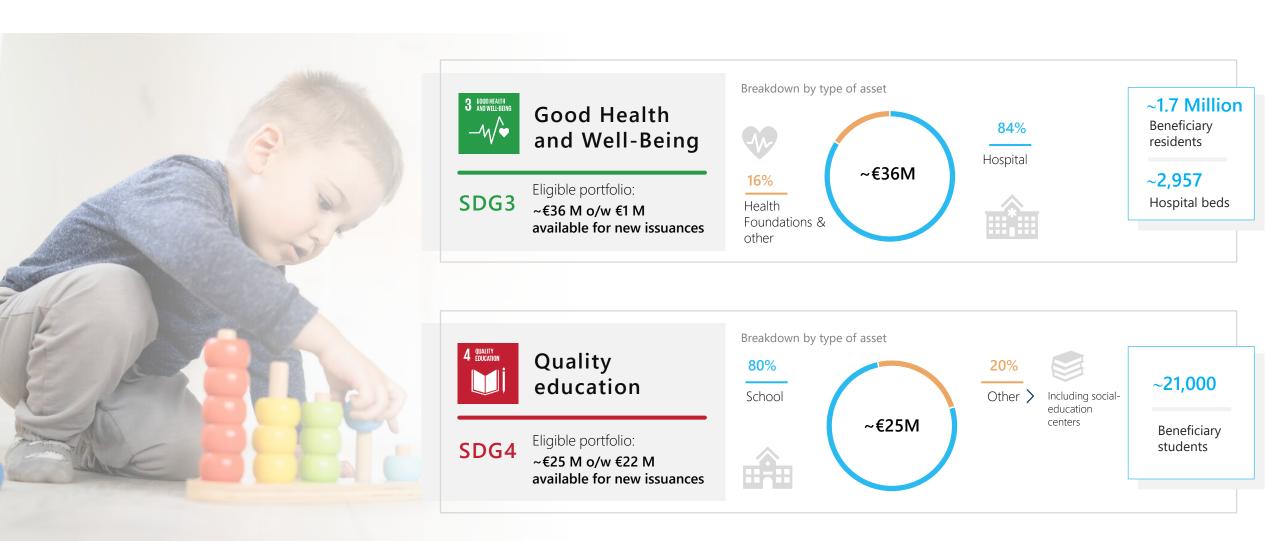
improvement

other debts



Use of Proceeds (IV/V)

Breakdown of eligible social portfolio⁽¹⁾



(1) Outstanding balance as of 31 December 2022.



Use of Proceeds (V/V)

Breakdown of eligible social portfolio (1)

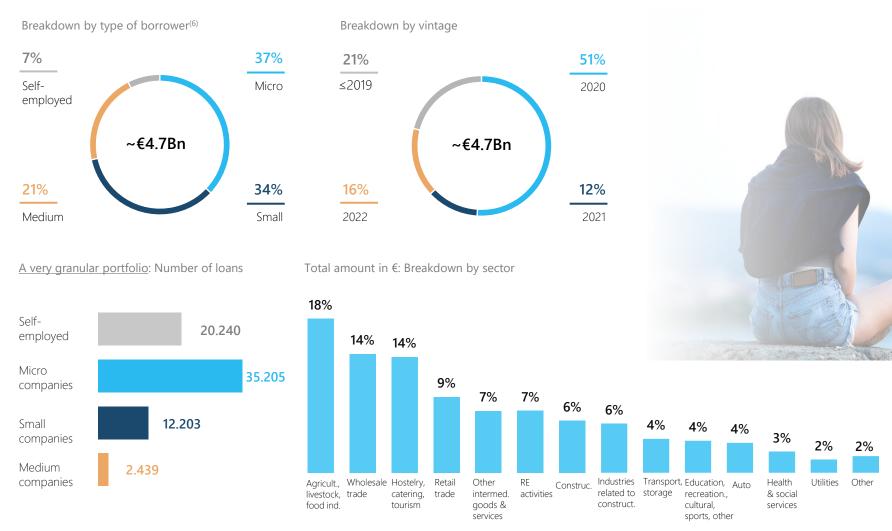


>>> Eligible provinces⁽²⁾

Most economically disadvantaged regions of Spain:

Bottom 30th percentile in GDP/capita or/and Top 30th percentile in unemployment rate

	Spain	Eligible provinces	Eligible pool avg.	
Population ⁽³⁾ Million	47	15.5 (33%)		
GDP/capita ⁽⁴⁾ € Thousand	26.1	< 21.0	19.7	
Unemployment ⁽⁵⁾ rate %	14.81%	>17.03%	20.60%	



⁽¹⁾ Outstanding balance as of 31 December 2022. (2) It includes 20 provinces out of a total of 52 (including the autonomous cities of Ceuta and Melilla). (3) Source: INE. Data as of 1 January 2021. (4) Source: INE. 2018-19 average GDP per capita. (5) Source: INE. 2019-21 average unemployment rate. (6) Breakdown by size of Company as per European Commission definition.

Reporting

Allocation and impact reporting to be provided on an annual basis



December 2022*

The third impact report on social bonds was published in

X CaixaBank

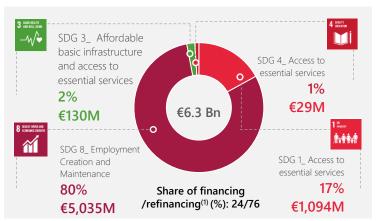
- The report has been verified by an independent third party, with limited scope of guarantee
- Part of the impacts have been calculated through surveys using the input-output model and with the collaboration of an independent external consultant

(*) The report can be found at: https://www.caixabank.com/deployedfiles/caixab ank com/Estaticos/PDFs/Accionistasinversores/C aixaBank Social Bonds Report 2022.pdf

Eligible Social Portfolio and Main Impact Indicators

CaixaBank's Social Portfolio totals €6.3 Bn as of March 31st, 2022 and includes 307,808 loans and 275,396 borrowers meeting eligibility criteria. Proceeds are targeted to bring about positive impact in SDG 1, SDG 3, SDG 4 and SDG 8

Qualifying Social Portfolio and Impact Assessment SDG 1, SDG 3, SDG 4 and SDG 8.



ACHIEVEMENT OF OBJECTIVES

97% of loan beneficiaries claim that the funding has helped them achieve their goals

PERCEPTION OF POSITIVE IMPACT

82% of loan beneficiaries state that the funding has had a positive impact on their lives

€117M targeted to families

living in rural and lowdensity areas

RURAL AND LOW-

DENSITY AREAS

NUMBER OF BEDS

3 WO WELL SENS

-W•

2,609 beds in hospitals and healthcare centers financed

NUMBER OF **BENEFICIARIES**

1.2 M residents living in catchment area of funded hospitals and healthcare centers (3)

STUDENT **BENEFICIARIES**

15,455 students enrolled in educational centers receiving loan financing

EDUCATIONAL CENTERS

3 subsidised educational centers and 1 educational foundation that operatates 8 schools beneficiaries of



AREAS WITH HIGH POTENTIAL FOR GENERATING SOCIAL IMPACT

€4.4 Bn total loans in areas with high and moderate-high levels scores on the Territorial Potential Social Impact Index⁽²⁾ representing 88% of the total amount granted to micro businesses and SMEs

RURAL AND LOW-DENSITY AREAS

€302 M granted to businesses in rural and low-density areas, accounting for 7,011 borrowers and 8.838 loans

IMPACT ON BUSINESS STRENGTH AND GROWTH

52% of micro, small and médium sized businesses report increased business strength since receiving the loan while 61% report positive quality of life since effects on business growth.

IMPACT ON PERSONAL EARLY STAGE WELL-BEING

89% of self-employed loan beneficiaries have improved or maintained their receiving the loan.

BUSINESSES

beneficiaries of loans within the first two years of their launching. improving their chances to survive and grow

ECONOMIC IMPACT on GDP (4)

13% of companies were €9,345 M contributed to Spanish GDP (each €1M of loan funding contributed €1.86M in direct and indirect impacts to Spain's economy)

EMPLOYMENT IMPACT AN ESTIMATED (4)

82,147 jobs were created or retained due to the loan finanacing included in the Social Portfolio (for every €1M of loan proceeds, 16 jobs were created or maintained)

11

(1) Financing: all assets originated in 2021 and 1Q 2022, 6% assets originated in 2022, as of March 31st 2022. Refinancing: assets originated in years prior to 2021. (2) See Social Bond Report (December, 2022) Appendix 1: Methodology (p. 44) for a detailed description the Territorial Potential Social Impact Index and its method of calculation. (3) This figure represents an estimate of the number of potential beneficiaries that reside in the catchment areas of the funded hospitals and healthcare centres. (4) Estimates based on total economic and employment impacts (direct and indirect). Refer to Social Bond Report (December 2022) Appendix 1: Methodology (P. 42-43) for a description of the methodology used to calculate the economic and employment impacts. The Social Portfolio Report has been calculated in collaboration with an external, independent consultant (ECODES) The Social Portfolio Report has been verified by an independent external party, providing limited assurance (PwC). Share of financing /refinancing(1) (%): 24/76 p. 5 ICMA reporting tables Eligible Social Portfolio as of March 31st, 2022, broken down by SDGs 1, 3, 4, and 8 based on targets indicated in the CaixaBank's SDG Bond Framewor



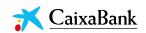
The Social Portfolio Report has been verified by an independent external party, providing limited

The Social Portfolio Report has been calculated in collaboration

independent consultant (ECODES)

assurance (PwC).

with an external,









Born responsible





It is in our DNA

"la Caixa" was founded originally as a savings bank in 1904, with the aim of fostering savings, retirement planning and disability insurance for the working class



It is in our mission, vision and values

OUR MISSION: Contribute to the financial well-being of our customers and to the progress of society

OUR VISION: To be a leading and innovative financial group, with best-in-class service and a benchmark in sustainability

OUR VALUES: Quality, Trust, Social Commitment



It is in our activity and actions

Universal banking model, offering high- quality service, following best-practices in corporate governance & management and showing exemplary conduct









"I am the most ambitious man in the world: having no needs of my own, I made mine those of others"

Francesc Moragas
Founded "la Caixa" in 1904





Always at the forefront of sustainable and inclusive development of the financial sector

Social commitment: A foundational value

- FINANCIAL INCLUSION
- NO ABANDONMENT OF TOWNS AND VILLAGES

- COOPERATION WITH "LA CAIXA" FOUNDATION
- ESG POLICIES APPROVED BY

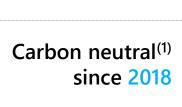
VOLUNTEERING



THE BOARD SINCE 2015



most relevant international alliances and initiatives





Leadership in microfinance in Europe.

1.3M micro-loans granted since 2007



European bank leader in ESG bonds **issuance.** 2019-2022: ~€9.6 Bn SDG bonds.



Best-in-class in **ESG** rankings and indices











2022E-2024E

MOBILISATION OF SUSTAINABLE FINANCE⁽²⁾

Committed to decarbonisation:

NET ZERO CARBON EMISSIONS BY 2050⁽³⁾

(1) Scope 1 and 2. CaixaBank, SA only. (2) Including: i) sustainable mortgage financing (with energy performance certificate "A" or "B"), financing for home energy refurbishment, financing for hybrid/electric vehicles, financing for photovoltaic panels, agricultural ecofinancing and microloans granted by MicroBank; Sustainable financing to Business, Developer and CIB & IB; the sum considered for the mobilisation of sustainable financing is the limit of risk arranged in sustainable financing operations with customers, including long-term financing, working capital and off-balance sheet exposure. Novations and tacit and explicit renewals of sustainable financing are also included. ii) CaixaBank's share in the issuance and placement of sustainable bonds (green, social or mixed) by customers; iii) Net increase of Assets under management in CaixaBank Asset Management, in products classified under Article 8 and Article 9 of SFDR (includes new funds/fund mergers registered as per Article 8 and Article 9, plus net contributions and market effect); Gross increase of Assets under management in VidaCaixa, in products classified under Article 9 of SFDR (includes gross contributions —without considering withdrawals or the market effect—to Pension Funds, Voluntary Social Security Entities (EPSV) and Unit Linked classified under Article 8 and Article 9 of SFDR). (3) New 2030 decarbonisation targets for carbon intensive sectors (Oil & Gas and Electricity) established in 4Q22





Setting the benchmark in sustainable and responsible banking is and has always been a key priority in the Group strategy

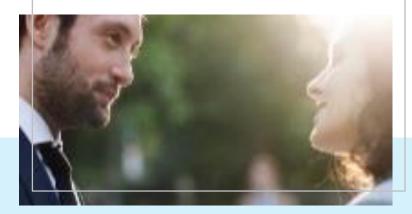
Strategic Priorities 2015-2018

- Best-in-class in quality of service and reputation
- 2. Sustainable profitability above cost of capital
- 3. Optimisation of capital allocation
- 4. Enhance our leadership in banking digitalisation
- 5. Retain and attract the best talent



Strategic Priorities 2019-2021

- 1. Offer the best customer experience
- 2. Accelerate digital transformation to boost efficiency and flexibility
- 3. Foster a people-centric, agile and collaborative culture
- 4. Attractive shareholder returns and solid financials
- A benchmark in responsible banking and social commitment



Strategic Priorities 2022-2024

- Growing the business, developing the best value proposition for our customers
- 2. Operate an efficient customer model adapted to customer preferences
- 3. Sustainability a benchmark in Europe:
 Assist customers in their energy transition; lead positive social impact; promote a culture of responsibility while being a sector benchmark in governance

ENABLERS: Technology & People



The current focus on sustainability allows us to highlight one of our competitive advantages inherent in our approach to banking





Key ESG targets in the new Strategic Plan 2022-24



ASSIST CUSTOMERS AND SOCIETY IN THE ENERGY TRANSITION

SUSTAINABLE **FUNDS** CHANNELED⁽¹⁾

~€64Bn

NET ZERO CARBON EMISSIONS⁽²⁾

by **2050**

2022E-2024E

LEAD POSITIVE SOCIAL IMPACT & PROMOTE SOCIAL INCLUSION

BENEFICIARIES OF >400k

2022E-24E

2022E-24E

MICRO LOANS

~€3.5Bn **ORIGINATION**

2022E-24E

FOSTER A RESPONSABLE CULTURE AS A BENCHMARK IN GOVERNANCE

MANAGERIAI POSITIONS CARRIED 42% OUT BY WOMEN(3)

2024E

SYNTHETIC SUSTAINABILITY RATING A INDICATOR⁽⁴⁾

2024E





BEING A BENCHMARK IN EUROPE IS A CORPORATE PRIORITY





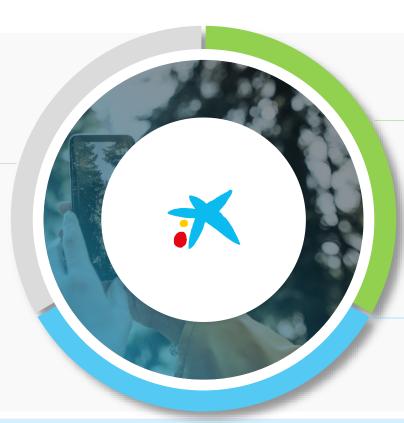


2022-24 Sustainable Banking Plan Putting our banking expertise at the service of people



FOSTER A RESPONSIBLE CULTURE AS A BENCHMARK IN GOVERNANCE

- > Benchmark in regulatory standards
- > Transparency and accountability
- > People-centered culture
- > Integrating ESG in the bank







- > Assist our company and individual clients in their transition
- > Decarbonisation
- > Integrating ESG risks



- > Promoting positive social impact, employment and entrepreneurship
- > Leadership in microfinance
- > Social projects with alliances to multiply people's opportunities

Through our activities and strategic alliances, we contribute to the achievement of the Sustainable Development Goals

















Driving the sustainable transition of companies and society

Assisting our customers in that transition while committed to our own

MAIN INITIATIVES



PRODUCT OFFERING

- ESG financing solutions for companies and individuals (green mortgage; ecoloans; sustainable verticals in Wivai; EV leasing...)
- ESG investing philosophy



RAISING AWARENESS

- NGEU grant and subsidy search tools
- Carbon footprint calculation tools
- ESG engagement with issuers in VidaCaixa & CABK AM portfolios



ESG ADVISORY

· Agreements with third parties to provide expert advice to clients on energy transition and the design of carbon footprint reduction plans



TRAINING

- ESG training plan itinerary linked to sustainability (bonus-related training programmes for all employees, certified private and premier banking managers and specific training itineraries for groups with specific sustainability needs, as well as voluntary materials for self-training)
- External dissemination on ESG matters

PRIORITIES 2022-24

SUSTAINABLE FINANCE MOBILISATION(1)

€64Bn TARGET FOR 2022-24 ~ €24Bn ALREADY MOBILISED IN 2022

FOCUS ON THOSE SECTORS MOST AFFECTED BY THE TRANSITION



TRANSPORTATION



BUILDING & CONSTRUCTION



RENEWABLES

ENERGY EFFICIENCY



AGRICULTURE

COMMITTED TO DECARBONISATION: NET ZERO CARBON EMISSIONS BY 2050, WITH NEW 2030 DECARBONISATION TARGETS FOR CARBON INTENSIVE SECTORS ESTABLISHED IN OCTOBER 2022

Prioritised sectors⁽²⁾



POWER GENERATION

Physical intensity, kgCO₂/MWh

2020: 136 \longrightarrow 2030: 95 \rightarrow -30%



OIL & GAS

Total financed emissions, MtCO₂

2020: 26.9 -> 2030: 20.7 > -23%







Continued delivery: Recent highlights



Best Bank for Sustainable Finance in Spain in 2022

Outstanding Leader in Social Bonds in Western Europe for 2021



DRIVING SUSTAINABLE BUSINESS: ESG SOLUTIONS TO ASSIST CUSTOMERS IN THEIR TRANSITION

€23.6Bn

Mobilisation of sustainable finance, 2022⁽¹⁾

#1

EMEA Bank – Top Tier Green Use of Proceeds

~ €5.6Bn

In Green Bond issued (2020-2022)

>€47 Bn

AuMs under SFDR Articles 8 & 9

- #3 EMEA bank by sustainable financing in 2022 by Refinitiv
- AENOR certified in sustainable finance
- Top UN rating in sustainab. Investments (PRI)
- CABK AM: EFQM 500 seal (1st asset manager in Spain and Europe to earn it)

COMMITED TO OUR OWN TRANSITION: MINIMISING OUR OWN FOOTPRINT



100%

Carbon neutral since 2018⁽²⁾⁽³⁾

100%

Energy consumed from renewable sources

-32%

Global CO2 emissions reduced in 2022 vs. 2021







member → fostering a net zero carbon economy



Operating principles of

the Corporate Policy for

managing

Statement on Climate Change (updated in 2022)



EQUATOR PRINCIPLES

PRI Principles for Responsible Investment

COMMITMENTS,

ALLIANCES &

PARTNERSHIPS











MANAGING ESG AND CLIMATE-RELATED RISKS

~ 2%

Total carbonrelated asset exposure⁽⁴⁾



Signatory since 2007



1st Spanish bank to adhere to Poseidon principles in 2022



POSEIDON SUSTAINABILITY/ESG risks

Symmetric Groups and Proceedings of the Composer Pr

(1) Includes sustainable financing (retail including MicroBank, companies, developers and CIB) considering the total amount granted by the bank in each transaction and including credit renewals, participation amount in sustainable bonds in which the Bank acts as placement agent (excludes own issues), increase in ESG assets (SFDR's Art.8 and Art.9) under management in CABK AM and in VidaCaixa. (2) We define the carbon neutral perimeter taking into account the CaixaBank Group's achievements 1, 2 and 3.6 (corporate trips). To achieve this, we implement measures to reduce emissions, calculate emissions that could not be avoided, and offset them by purchasing credits on the voluntary emissions offset market. (3) Scope 1, 2 and partially also scope 3. (4) Metric is based on the definition suggested by the TCFD to facilitate comparability and includes exposure to assets linked to the energy and utilities sectors, excluding water and renewables ("Carbon Related Assets", as defined in the implementation of the TCFD recommendations).





Leading positive social impact and promoting financial inclusion is part of our DNA

PROMOTING **POSITIVE SOCIAL IMPACT**

- **Solutions with social impact** for vulnerable groups
- Active housing policy
- Financing companies with a positive social impact
- Focus on social inclusion in rural areas
- Employability: entrepreneurship, training programmes
- Accessibility strategy: to facilitate financial inclusion through all customer service channels



- 16 years promoting financial inclusion
- ~1.3 million micro-loans and other social financing granted since its creation in 2007
- With the support of European Institutions









SOCIAL PROJECTS IN OUR COMMUNITIES AND WITH ALLIANCES

- Alliances with third parties to provide solutions to social challenges, promote education and accompany vulnerable groups
- Promote the participation and dissemination the impact of "la Caixa" Foundation programmes
- Develop social programmes tailored to the needs of each territory
- Promotion of **volunteering** initiatives → More than 27,500 activities carried out with local NGOs and associations in 2022: ~ 482,200 beneficiaries; ~ 1,900 collaborating entities (2022)





10,000

AMBITION 2022-24

Origination of micro-loans

€2.6 Bn 2019-21





Active Volunteers 5,000









I. Promoting positive social impact

Recent examples







~370K (3)

Clients with social accounts

>11K

Housing units within social rent programme

"Code of Good Practices"

For families with mortgage debt on primary homes

€1 Bn

Granted by Microbank in FY22 (+7% yoy)

→ >103K beneficiaries

L/t savings and financial planning

VidaCaixa and CaixaBank AM → #1 in Spain: ~30% market share in long-term savings

INCLUSIVE BANKING, ACCESSIBLE AND CUSTOMER CENTERED



Universal banking

A bank for everyone

Accessibility

Best-in-class omnichannel platform with high accessibility⁽¹⁾

Senior Citizen Program

1st bank AENOR certified in senior citizen servicing

Certified by AENOR as "organisation committed to the elderly

99%

Presence in towns and villages with >5,000 inhabitants⁽²⁾

Towns where CABK is the only bank (Spain)

Towns served with mobile branches. (Spain)

FOSTERING DIVERSITY, EMPLOYMENT AND FINANCIAL CULTURE



Fostering diversity

Externally and internally





Focus on training and employability → c.7K students benefitting from

CaixaBank Dualiza

Dualiza in 2022 CaixaBank | dualiza **Financial Culture**

mucho por hacer CaixaBank Life

CABK Research: creating and spreading knowledge through economic & CSR research and analysis

CABK TALKS; A LOT TO DO; AULA



Aula













(1) E.g. ATM design considering all impairments/disabilities.

In Spain. In Portugal, BPI is present in 61% of towns and villages with >5,000 inhabitants (2022).

Latest available public information as of 31 March 2023.









II. MicroBank: leading micro-credit institution in Spain and a reference in Europe

MICROBANK IN 2022 - KEY FIGURES



€1,016 M

Micro-credits and other loans with social impact granted in 2022; +7% yoy



17.455

Jobs created with micro-credit support



5.876

New businesses created with the support of micro-credits



€2.289M

Loan-book outstanding balance, YE22



~1.3 Million Micro-credits and loans with social impact granted since MicroBank was created in 2007

П	Business micro-credit ⁽¹⁾ Family micro-credit					
13,118	Transactions (incl. specific COVID-19 lines)	81,985	Transactions			
€171 M	Total amount	€636 M	Total amount			
€13,046	Average €/transaction	€7,764	Average €/transaction			
291	# Active entities with a collaboration agreement to promote self-employment	€19,300	Maximum annual of joint income of applicants ⁽²⁾			

14 years promoting micro-credits

- 2012-2019 —— >> —— 2019-2021 —— >> 2022 ---

"la Caixa" creates MicroBank to promote micro-credits

Launch of new products: basic accounts, debit cards, mutual funds

Gradual incorporation of new lines

2021 Vision: best bank in financing with social impact

2022 FIGURES

Other financing with social impact				
5,220	Transactions			
€208 M	Total amount			
€39,882	Average €/transaction			

€15M







"Skills and Education loans"

(agreement with EIF) (3) Total granted in 2022







A Marin



III. Social projects in our community Recent examples

2022 FIGURES



SOCIAL PROJECTS



€25M

Of "la Caixa" Social Welfare budget managed through CABK network⁽¹⁾ for local needs >5,000

Beneficiary entities

>5,600

» ~61%

Activities targeting local social entities

Of total budget focused on poverty, health and disability

CORPORATE VOLUNTEERING PROGRAM



~14,000

Volunteers including Social Week

~5,300

Active volunteers excluding Social Week

27,692

Volunteering activities

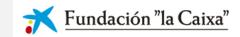
>480,000

Beneficiaries



PARTNERSHIPS AND COMMITMENTS





Strategic partnership with Fundación "la Caixa"



Aim: improving the level and quality of financial culture (Spain)



Commitment to financial health and inclusion

(1) CaixaBank ex BPI.







Promoting a responsible culture while being a benchmark in governance

A SUSTAINABLE MANAGEMENT MODEL

Excellent corporate governance

Customers at the centre

Committed team

Commitment to society

HIGHEST RATING



BENCHMARK IN CORPORATE GOVERNANCE

AENOR BUEN GOBIERNO CORPORATIVO 💢 CaixaBank

BOARD DIVERSITY AND INDEPENDENCE

LEAD INDEPENDENT DIRECTOR SINCE 2017

2022-24 AMBITION





% of managerial positions carried out by women: 42%



A unique banking model that is closely connected to society









Strong culture of responsibility

2022 FIGURES



RESPONSIBLE COMMERCIAL PRACTICES



43,318

Employees with variable remuneration linked to training

33,512 Employees certified in MIFID II(1)

30,440 Employees certified in insurance IDD⁽¹⁾



Both AM and Insurance subsidiaries are signatories of UN PRI



FOSTERING DIVERSITY



43%

Of the BoD are women Directors

Of management positions are carried out by women⁽²⁾



Programme fostering diversity (gender, function, generation) internally and externally



Gender Equality Index (2023) Excellence Level A in the 2022 EFR⁽³⁾ Certification

Top ranked worldwide in gender

equality according to Bloomberg



PROCESS SIMPLIFICATION AND INFORMATION SECURITY



Ethical, socially

responsible and

sustainable conduct



Maximum service quality



Economic efficiency



decision-making



innovation



~ 100%

Digital processes⁽⁴⁾ with 99% digital signatures⁽⁵⁾ €1,051M

Invested in IT and development in 2022







Advanced information security model with certified standards



⁽¹⁾ CaixaBank S.A. 2022. (2) CaixaBank S.A. considering deputy-manager positions in branches type A and B and above. (3) EFR: Empresa Familiarmente Responsable. (4) % of documentation related to product acquisition that is digitalised. CABK ex BPI. (5) CABK ex BPI. (6) InfoProtect comprises all initiatives aimed at preparing employees against information security risks.



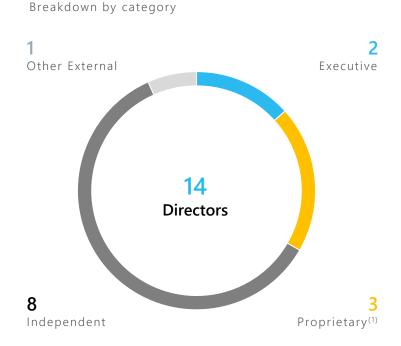




Best-in-class governance is a corporate priority

BOARD OF DIRECTORS





BEST-IN-CLASS GOVERNANCE PRACTICES

- One share, one vote
- Separate roles for chairman and CEO
- Appointment of Lead Independent Director since 2017
- Number of Directors reduced to 14 (vs. 18 in 2018)
- Increased % of female Directors to 43% (vs. 28% in 2018) → in the upper range of the lbex 35
- Protection of minority shareholders and initiatives to foster their involvement
- AENOR certified
- ISS ESG Quality Score: top ranked in all categories including Governance⁽²⁾













43% Women

57% Independent

- (1) Includes 2 proprietary directors proposed by the FBLC and CriteriaCaixa and one by the FROB Executive Resolution Authority and BFA Tenedora de Acciones, S.A.U.
- (2) Source: CaixaBank website. Latest update: April 2023.







ESG commitment supported by a **strong governance structure** —with Board of Directors supervision

SUSTAINABILITY GOVERNANCE

Committee

0 8 G GOVERNIN

MANAGEMENT BODIES

BOARD OF DIRECTORS



Functions related to non-financial reporting and the effectiveness of internal control systems.

Appointments and sustainability Committee

Supervise compliance with the policies and rules.

Risks Committee

Propose the Group's risk policy to the Board, including on ESG



Management Committee

Approves lines of action in the area of Sustainability. (1)

Committee of Sustainability

Ensure successful implementation of the sustainability strategy and its promotion within the organisation.

Global Risk Committee

W

Manages, controls and supervises the risks that the Group may incur.

(1) The Chief Sustainability Officer is a member of the Management Committee.

(3) CaixaBank, CaixaBank Asset Management and VidaCaixa have anticipated the regulatory requirement for 2023 by publishing information on the most relevant indicators for the Group.

(p

ETHICS AND INTEGRITY POLICIES (2)

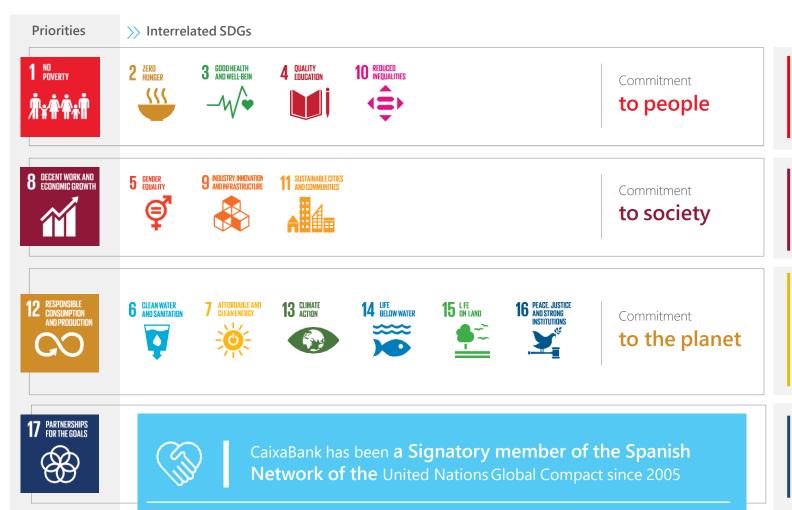
- Code of Business Conduct and Ethics (updated in 2021)
- **Sustainability Principles** (updated in 2022)
- **Statement on Climate Change** (updated in 2022)
- Corporate Policy for Managing Sustainability/ESG risks (updated in 2022)
- Other responsible policies and principles: Anti-Corruption; Human Rights; Tax Risk Mgmt./Control; Occupational Health & Safety policies; Supplier Code of Conduct; Personal Data Protection/Security protocol
- Statement of Principal Adverse Impacts (PIA) of investment decisions on sustainability factors⁽³⁾ (NEW in 2022)
- **Responsible marketing committees**: Transparency; product
- Remuneration policy: With the aim of aligning the variable remuneration with the sustainability and good corporate governance goals, the weight of metrics linked to ESG factors (such as Sustainability, Quality and Compliance) has been increased in the variable remuneration schemes in 2022. It has been applied to Executive Directors, Senior Management and Corporate Services employees. Sustainability, specifically, is measured as the new production of sustainable finance.
- Ethics & Compliance: Corporate whistleblowing channel and inquiry channel relating to the Code of Ethics and principles of conduct, anti-corruption policy and other responsible policies; strong communication and awarenessraising strategy to reinforce integrity culture. UNE 19601 (Criminal compliance management system); ISO 37001 (Antibribery Management System) and ISO 37301 (Compliance Mgmt. Systems) certified.

Refer to the following link for additional detail: https://www.caixabank.com/en/sustainability/culture-responsibility/ethics-integrity-policies.html.





Contributing to advancement of SDGs

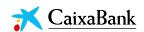


CAIXABANK'S CONTRIBUTION TO SDGs – SOME EXAMPLES

- Microloans and other finance with social impact
- Social accounts
- Capillarity
- Social actions
- AgroBank

- Active Housing policy
- Social bonds
- · Adherence to the Commitment to Financial Health and Inclusion promoted by UNEP FI
- Gama SI, Impact Solutions
- Financial Education Plan
- Financing for companies and the self-employed
- Microloans to entrepreneurs and businesses
- Investment in R&D
- Social bonds

- Wengage Diversity Programme
- Adherence to the United Nations Women's **Empowerment Principles**
- DayOne⁽¹⁾
- CaixaBank Dualiza Foundation, to promote vocational training
- Adherence to the Net Zero
- Adherence to Poseidon Principles
- Ethics and integrity policies
- Human Rights
- Green bonds & loans
- Banking Alliance (NZBA) & PCAF PRI & Climate 100+ membership (VidaCaixa and CABK AM)
- Financing based on ESG criteria Principles for Sustainable Insurance (PSI) and Net Zero Asset Owner Alliance (VidaCaixa)
- Due Diligence and assessment in Verified reporting (SASB, TCFD)
 - · Certification BCorp imagin & Wivai
- Alliances directly associated with different SDGs
- Strategic Alliance with "la Caixa" Foundation
- Responsible Banking Principles signatory
- Chairs with leading universities to foster sustainability knowledge









CaixaBank SDG Funding Framework

FRAMEWORK UPDATE IN 2022

- In line with CaixaBank's Sustainability Principles, the SDG Bond Framework published in 2019 and updated in 2022 represents a statement of intent to clearly contribute to the process of transition to a carbon neutral economy and contributing to the economy, employment and social initiatives
- CaixaBank has been a frequent Green and Social Bond issuer since the establishment of its SDGs Bond Framework in August 2019⁽¹⁾
- Since then, CaixaBank's Sustainable asset portfolio has been growing and several additional ESG commitments have been pledged; in line with those commitments, CaixaBank updated its SDGs Bond Framework in Nov-22, which reflects the current sustainability strategy of the bank and its intention to be aligned with the EU Regulation on ESG
- > CaixaBank reports on a portfolio basis: its 1st Green Bonds report was published in June 2021 and its second impact report on Social Bonds (Social Portfolio Report) was published in December 2021⁽²⁾

HIGHLIGHTS

- The Framework allows CaixaBank to issue **Green**⁽³⁾, **Social**⁽⁴⁾ and/or **Sustainability debt instruments**⁽⁵⁾
- Debt instruments issued under the Framework are fully aligned with the four key pillars of the ICMA Green Bond Principles 2021 ("GBP 2021"), Social Bond principles 2021 ("SBP 2021") and Sustainability Bond Guidelines 2021 ("SBG 2021")
- For each Green, Social or Sustainability debt instrument issued, CaixaBank asserts that it will adopt: (1) Use of Proceeds; (2) Project Evaluation and Selection; (3) Management of Proceeds; (4) Reporting, as set out in the Framework
- **Funds raised** through issuances under this Framework will be allocated to finance or refinance a variety of assets ("Eligible Projects") that promote the following **SDGs:**

SUSTAINABLE GOALS

















Sustainable Development Goals (SDGs) Funding Framework

November 2022

CaixaBank

© Catsullank, S













SDG Funding Framework is aligned with the four key pillars of ICMA 2021 GBP, 2021 SBP and 2021 SBG⁽¹⁾

4 KEY PILLARS



Use of proceeds

- Net proceeds will be used to finance or refinance, in whole or in part, new or existing loans, investments and expenditures ("Eligible Projects") that meet the categories of eligibility⁽²⁾⁽³⁾ as established in ICMA 2021 GBP/ 2021 SBP and 2021 SBG⁽¹⁾
- Eligible Projects refers to assets initiated up to 3 years prior to the year of inclusion in any of the Eligible Portfolios
- Commitment to full alignment with the EU Taxonomy Climate Delegated Act, where relevant and possible⁽⁴⁾



Project evaluation and selection

- A 3-stage process determines eligibility and selects projects:
 - Loan nomination by business units;
 - Review and selection by the SDGs Funding Working Group;
 - Inclusion/exclusion in Eligible portfolios after the shortlisted projects plus the Working Group review and recommendation are submitted to the Sustainability Committee
- At least on an annual basis, the alignment of Eligible Projects with the Eligibility Criteria will be re-assessed⁽⁵⁾



Management of proceeds

- Portfolio approach to manage proceeds
- CaixaBank's **Treasury team** is in charge of **managing and tracking the proceeds** (from the Green, Social or Sustainability debt instruments) and of keeping its **SDGs Funding Register** including:
- Principal, maturity and coupon
- Eligible portfolios, criteria and projects
- Issuance remaining capacity
- **Unallocated proceeds** to be invested according to general guidelines for s/t investments



Reporting

- Allocation and Impact reporting:
- An annual allocation and impact report will be provided⁽⁶⁾ at least until full allocation of net proceeds; thereafter, information on allocation of net proceeds would be provided in case of material change in allocation
- Allocation information will at least contain: amount allocated by SDG and Eligibility Criteria; remaining balance; amount and % of new financing/refinancing

(1) ICMA Green Bond Principles 2021 ("2021 GBP") and Social Bond Principles 2021 ("2021 SBP") and Sustainability Bond Guidelines 2021 ("2021 SBP"). (2) Where a business or project derives ≥90% of revenues from activities that align with Eligibility Criteria, its financing can be considered eligible for CABK Green, Social, or Sustainability Bond(s). In these instances, the Use of Proceeds can be used by the business for general purposes (as long as it does not fund activities in the Exclusion list). (3) Expenditures could be considered if compliant with the pending final EU GBS (Green Bond Standard) definition of Green expenditures. (4) CaixaBank has broadened the scope of the SPO, including an analysis of the alignment of the Green Assets included in the Framework with the EU Taxonomy at the Technical Screening Criteria and Minimum Social Safeguards level. (5) Additionally, the Non-Financial Risk Department supervises and monitors the fulfilment of eligibility conditions on a regular basis. (6) On Caixabank's website at https://www.caixabank.com/en/shareholders-investors/fixed-income-investors/sdg-bonds.html













Use of proceeds (I/III) - Social eligible categories

	SDG & SDG Target		ICMA SBP category		Preliminary EU Social Taxonomy Objective	Target Population	Eligibility criteria	Examples of eligible assets
	1 NO POVERTY	1.4 1.5		Access to essential services	Adequate living standards and well-being for end-users	Low-income population (as per income criteria defined by MicroBank) Population living in rural areas in Spain who lack access to basic financial services.	Activities that improve access to financial services for underserved populations	MicroBank's Family Microcredit; essential bank services (e.g. microfinance, deposit-taking, insurance, retail loans/mortgages) provided to individuals or MSME businesses in rural areas
	3 GOODHEALTH AND WELL-BEING	3.8 3.b		Access to essential services	Adequate living standards and well-being for end-users	General Spanish population, regardless of their income capacity. Elderly population and other groups in need of medical support, including the vulnerable population.	Activities that enhance (i) access to free/subsidised healthcare, early warning, risk ↓ and mgmt. of health crises; (ii) provision of adequate treatments to the elderly and vulnerable population	Healthcare facilities providing public and/or subsidised health care services; public infrastructure and equipment supplying emergency medical care and disease control services; public training centers for healthcare/emergency response professionals; medical/ social centers; free and/or subsidised nursing homes
.	4 QUALITY EDUCATION	4.1 4.2 4.3 4.4		Access to essential services	Adequate living standards and well-being for end-users	General Spanish population, regardless of their income capacity.	Activities that improve (i) access to publicly funded primary, secondary, adult and vocational education, including for vulnerable population groups; (ii) publicly funded educational infrastructure	Construction and/or renovation of public or publicly subsidised schools, public student housing, public or publicly subsidised professional training centers. Educational loans.
new	5 GENDER EQUALITY	5.5 5.a	_ <u></u>	Socioeconomic advancement and empowerment	Decent work	Women and/or gender minorities.	Bank financing granted to self-employed women and to women-owned Micro, Small and Medium Enterprises ("MSMEs")	Personal loans for self-employed women Loans granted to women-owned MSMEs, as per the European Commission definition
	8 DECENT WORK AND ECONOMIC GROWTH	8.3 8.10		Decent work and econ. growth; Employment generation	Decent work	Entrepreneurs and business owners located in the most economically disadvantaged regions of Spain. Entrepreneurs and business owners, who belong to vulnerable groups	Bank financing that: (i) promotes growth of MSMEs in the most economically disadvantaged regions of Spain; (ii) contributes to sustainable job creation, econ. Growth and social well-being to encourage entrepreneurship	Personal loans without any collateral or guarantee for self- employed workers; loans to MSMEs in the most deprived regions of Spain; loans granted by CaixaBank to entrepreneurs or to newly created start-ups in the most deprived regions of Spain
new	10 REDUCED INEQUALITIES	10.2 10.3	74	Socioeconomic advancement and empowerment	Adequate living standards and well-being for end-users	Vulnerable populations include the unemployed, migrants, the youth, the elderly, the undereducated and disabled individuals.	Financing local social projects sponsored by either: (i) non-profit organizations; (ii) religious organizations; (iii) foundations or any other philanthropic structures	Loans granted to NGOs and private Social Projects for the accomplishment of general interest initiatives, aimed at reducing exclusions and inequalities
new	11 SUSTAINABLE CITIES AND COMMUNITIES	11.1 11.3		Affordable housing	Inclusive and sustainable communities and societies	Eligible beneficiaries according to socio- economic requirements set by regional governments in Spain	Loans granted to the development and provision of Social Housing	Social housing ownership Social housing available for rent













Use of proceeds (II/III) - Green eligible categories

SDG & SD	SDG & SDG Target		GBP category	EU-GBS environmental objectives	Eligibility criteria	Examples of eligible assets
6 CLEAN WATER AND SANITATION	6.3 6.4		Sustainable water and wastewater management	 Sustainable use/protection of water/marine resources and climate change mitigation NACE⁽¹⁾: water supply sewerage, waste management and remediation 	Activities that increase water-use efficiency and quality through water recycling, treatment and reuse (including treatment of wastewater) while maintaining high degree of energy efficiency	Improvements in water quality and use efficiency in line with EU Taxonomy's Technical Screening Criteria (E.g. construction and maintenance of new water networks to improve residential access to water; etc.)
7 AFFORDABLE AND CLEAN ENERGY	7.1 7.2 7.3	(P)	Renewable energy Energy efficiency	 Climate change mitigation NACE: electricity, gas, steam and air conditioning supply 	Activities aiming at financing equipment, development, manufacturing, construction, expansion, operation, distribution and maintenance of low-carbon and renew. energy ⁽²⁾	Renewable energy projects; grid and associated infrastructure expansion/development; individual, or small-scale installation of renewable energy plants; smart grids; energy storage for renewables; improved lighting technology
9 INDUSTRY, INNOVATION AND INTRASTRUCTURE	9.1 9.2 9.4		Green buildings Energy efficiency	Climate change mitigationNACE: construction, real estate activities	Activities aimed at developing quality, reliable, sustainable green buildings, including development, acquisition, renovation and refurbishment	Buildings built before 31/12/20 that belong to the top 15% of the national building stock based on the primary energy demand; buildings built after 31/12/20 with a primary energy demand which is at least 10% < threshold of the "Nearly Zero Energy Building" (NZEB); building renovations
11 SUSTAINABLE CITIES AND COMMUNITIES	11.2 11.6	-	Clean Transportation	Climate change mitigationNACE: transport and storage	Activities that expand or maintain access to affordable, accessible, and sustainable individual and/or mass passenger and/or freight transport systems and related infrastructure	Metro, tram, high speed passenger train; bicycle infrastructure; all emission-free transport and/or other mass public transportation projects with zero direct tailpipe CO_2 emissions; financing of Electric Vehicles, charging stations; etc.
12 RESPONSIBLE CONSUMPTION AND PRODUCTION	12.2 12.5		Pollution prevention and control	 Pollution prevention/control; transition to circular econ., and climate change mitigation NACE: water supply sewerage, waste management and remediation 	Activities that contribute to waste prevention, minimisation, collection, management, recycling, re-use, or processing for recovery	Urban waste collection/recycling of separately collected non-hazardous waste, biogas plants ⁽¹⁾ (primarily processing bio waste), fertilizers from anaerobic digestion or bio waste, solid waste treatment; carbon transport and storage technologies
15 LIFE ON LAND	15.2 15.9 15.a		Biodiversity conserve. Environmentally sustainable manag.	 Protection and restoration of biodiversity and ecosystems, and climate change mitigation NACE: Agriculture, forestry and fishing 	Activities that contribute to the conservation of terrestrial ecosystems and a sustainable use of the land	Afforestation/reforestation programmes with recognised certifications (FSC or PEFC); rehab of/ new greenfield woody perennial agriculture, plantations of autochthonous species, aligned with EU standards; sustainable farming, etc.

⁽¹⁾ Statistical classification of economic activities in the European Community.

⁽²⁾ The GHG emissions shall not exceed 100gr CO2e/kWh or any other lower threshold endorsed by the EU Taxonomy.













Use of proceeds (III/III) - Exclusions

ON TOP OF THE EXCLUSIONS SPECIFIED IN THE ESG MANAGEMENT RELATED POLICIES(1), LOANS AND PROJECTS FALLING IN THE FOLLOWING CATEGORIES WILL BE NON-ELIGIBLE AS USE OF PROCEEDS OF CAIXABANK GREEN, SOCIAL OR SUSTAINABILITY DEBT INSTRUMENT ISSUES

- * Animal maltreatment and intensive animal farming
- x Asbestos
- **Coal** mining and power generation from coal (coal-fired power plants)
- **×** Conflict minerals
- **× Fossil** Fuel
- **x Gambling**/adult entertainment
- **×** Hazardous chemicals
- * Inorganic, synthetic fertilizers, pesticides or herbicides

- **x** Large scale dams (above 25MW)
- Nuclear power generation
- Oil and gas
- × Palm oil
- Soy oil
- × Tobacco
- Weapons



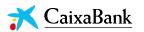












Asset evaluation and selection process



> IN LINE WITH CAIXABANK'S

SUSTAINABILITY PRINCIPLES, THE USE OF PROCEEDS CATEGORIES IN THE SDGs
FUNDING FRAMEWORK ARE ALIGNED WITH THE AIM OF SUPPORTING THE TRANSITION TO A CARBON NEUTRAL ECONOMY AND CONTRIBUTING TO ECONOMY,
EMPLOYMENT, AND SOCIAL INITIATIVES

THE ELIGIBLE PROJECTS NEED TO COMPLY WITH LOCAL LAWS AND REGULATIONS AS WELL AS CAIXABANK'S ENVIRONMENTAL AND SOCIAL RISK POLICIES



01

Nomination

Each Business Unit nominates new and existing loans within the eligible Use of Proceeds categories to the SDGs Funding Working Group (which includes representatives from the Treasury and Sustainability departments) 02

Review and selection

The Working Group:

- 1. Reviews the financial asset(s) and client
- 2. Assess and confirm the type of asset and its compliance with this Framework and its benefit to SDGs
- 3. Submits shortlist, review and recommendation to the Sustainable Committee for informational purpose:

03

Inclusion (or exclusion)

The Eligible Portfolios are subsequently recorded in the SDGs Debt Instruments Register







- > At least on an annual basis, the alignment of Eligible Projects with the Eligibility Criteria will be re-assessed
- > Additionally, the **Non-Financial Risk Department** (as a second line of defense on Reputational and ESG Risk) supervises and monitors the fulfilment of eligibility conditions on a regular basis















Management of proceeds





CAIXABANK'S TREASURY TEAM WILL BE IN CHARGE OF MANAGING THE NET PROCEEDS



THE **SDGs FUNDING REGISTER** WILL INCLUDE THE FOLLOWING INFORMATION:

- Green, Social, or Sustainability debt instrument(s) information such as the principal amount, maturity date or the coupon
- > Eligible Portfolios indicating breakdown by SDG and the corresponding Eligibility Criteria, as well as a brief description of the Projects included in each portfolio
- > The **issuance remaining capacity** defined as the differential between each Eligible Portfolio and the Green, Social, or Sustainability debt instrument(s) issued and outstanding



- Intend to maintain an **aggregate amount of assets** in the different Eligible Portfolios at least equal to the aggregate net proceeds of all outstanding Green, Social or Sustainability debt instruments
- In case of asset divestment or if a project no longer meets the Eligibility Criteria, the asset in question is to be replaced with other Eligible Projects compliant with the Eligibility Criteria of the Framework
- The proceeds are to be **allocated within 2 years from the date of issuance**. Pending full allocation of Proceeds, or in case of an insufficient Eligible assets, the balance of net proceeds will be invested according to the Treasury's general liquidity guidelines for short-term investments.













Reporting



ALLOCATION REPORTING

On an annual basis, CaixaBank will provide information on the allocation of the net proceeds of its Green, Social, or Sustainability debt instrument(s) on CaixaBank's website. Such information will be provided, at least, until all the net proceeds have been allocated and thereafter in case of any material change to the allocation. The information will contain at least the following details:

- > Total amount allocated by SDG and Eligible Criteria
- > The remaining balance of unallocated proceeds
- > The amount and percentage of new financing and refinancing





IMPACT REPORTING

Performance indicators on the Eligible Projects financed will be provided annually, at least until all net proceeds have been allocated. Performance indicators monitored by CaixaBank may include:



- # loans or # people provided with them
- # loans financed to individuals/families living in rural areas



- # public hospitals and other healthcare facilities built/upgraded
- # residents benefitting from healthcare



- # students supported
- # loan beneficiaries



- # loans granted to women-led companies
- # beneficiaries



m³ of: water saved/reduced/treated; recycled water used; water provided/cleaned
Energy consumption per /cubic m³ recycled water



MWh of clean energy installed; # ton of CO2e avoided through renewable energy # of solar farms. wind farms or hydro power plants; location and type of solar/wind farms



- # jobs created/maintained
- # microfinance, and MSME loans
- # of start-ups granted a loan



Location and type of certified green buildings # tonnes of CO₂ avoided
Energy consumption (KWh/m2 per year)



- # loans granted
- # beneficiaries



Lengths of tracks built for mass public transport; # tonnes of $\rm CO_2$ avoided through sustainable transport; Total GHG emissions in $\rm CO_2$ e/p-Km; Location and populations served through new transport; # electric vehicles provided; # affordable housing loans granted



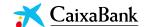
Tonnes of waste recycled/reduced/avoided/diverted Annual GHG emissions reduced/avoided in tonnes of ${\rm CO_2}$ equivalent Energy recovered from waste of net energy generate



Tones or CO_2 emissions avoided through planted forests Continued maintenance of FSC, Cerflor (PEFC) or equiv. Restoration of native forest cover from degraded land; Total land area with restoration; Total area (in hectares) or output from agro-farms







Second Party Opinion –Sustainalytics deems CaixaBank SDG Funding Framework credible and impactful⁽¹⁾

HIGHLIGHTS

Sustainalytics is of the opinion that:

- CaixaBank's Sustainable Development Goals (SDGs) Funding Framework is credible and impactful
- It also aligns with the relevant market standards: SBG 2021, GBP 2021 and SBP 2021
- Activities and projects to be financed under the Framework will be carried out in **alignment with the EU Taxonomy's Minimum Safeguards.** The Framework's six green use of proceeds categories map to 42 economic activities which **align with the applicable Technical Screening Criteria (TSC) of the EU Taxonomy** (2)
- The Framework is **aligned with the Bank's overall** sustainability strategy and initiatives and will further the Bank's action on its key environmental priorities
- CaixaBank has adequate measures to identify, manage and mitigate environmental and social risks commonly associated with the eligible projects
- > Investments in the eligible categories are expected to advance the UN Sustainable Development Goals, specifically SDGs 1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12 and 15





MANAGEMENT

ALIGNED WITH CAIXABANK'S OVERALL SUSTAINABILITY

STRATEGY AND ENVIRONMENTAL AND RISK

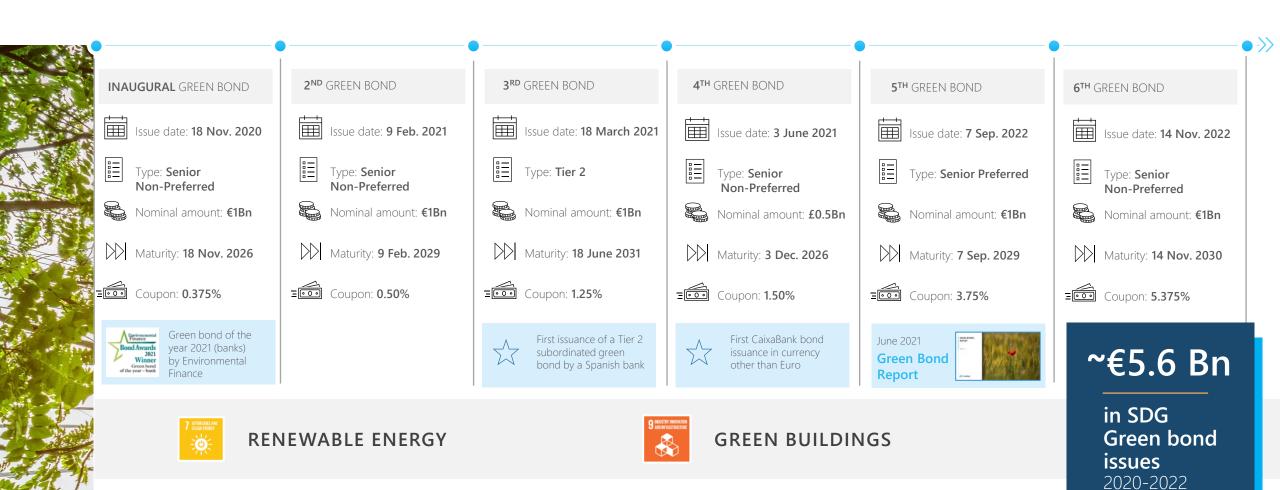








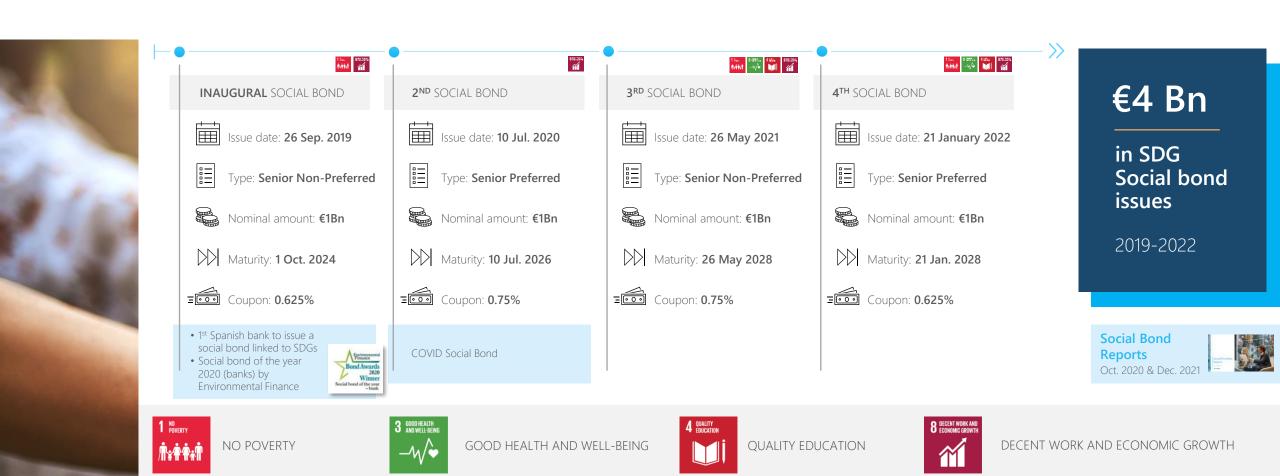
CaixaBank Sustainable Development Goals Bond Issues – Green Bonds







CaixaBank Sustainable Development Goals Bond Issues – **Social Bonds**





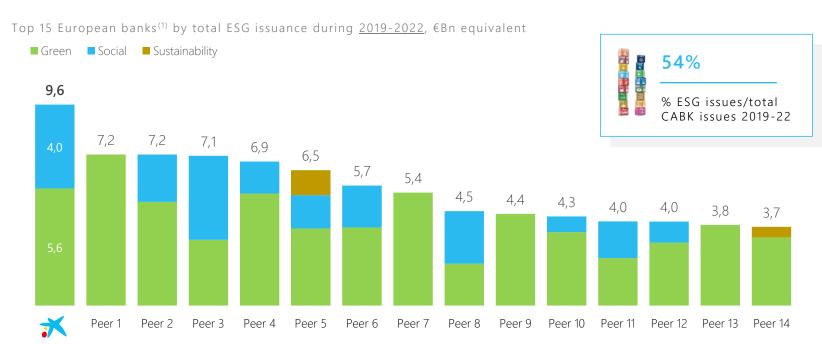


ESG commitment reflected in strong sustainability ratings

-which facilitate ESG issuances

#1 EUROPEAN BANK BY TOTAL ESG ISSUANCES 2019-22







SUPPORTED BY STRONG ESG RATINGS







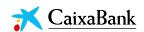








60 "Advanc



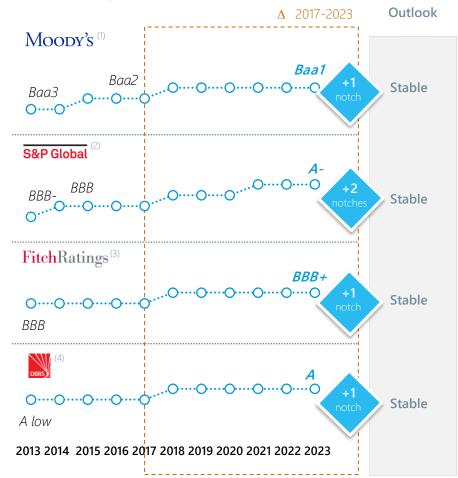




Credit ratings facilitate continued market access

CaixaBank long-term ISSUER ratings

Evolution 2013 – May 2023



CaixaBank ratings by type of debt instrument

As of May 2023

	Moody's	S&P Global	Fitch Ratings	DBRS
Investment grade	Aaa	AAA	AAA	AAA CB
	Aa1 CB	AA+ CB	AA+	AA high
	Aa2	AA	AA	AA
	Aa3	AA-	AA-	AA Iow
	A1	A+	A+	A high
	A2	А	Α	A SP
	A3	A- SP	A- SP	A low SNP
	Baa1 SP	BBB+	BBB+ SNP	BBB high T2
	Baa2	BBB SNP	BBB	BBB
	Baa3 SNP	BBB- T2	BBB- T2	BBB low
Non-investment grade	Ba1 <i>T2</i>	BB+	BB+	BB <i>high</i>
grade	Ba2	BB AT1	ВВ	ВВ
	Ba3	BB-	BB-	BB low
	B1	B+	B+	B high

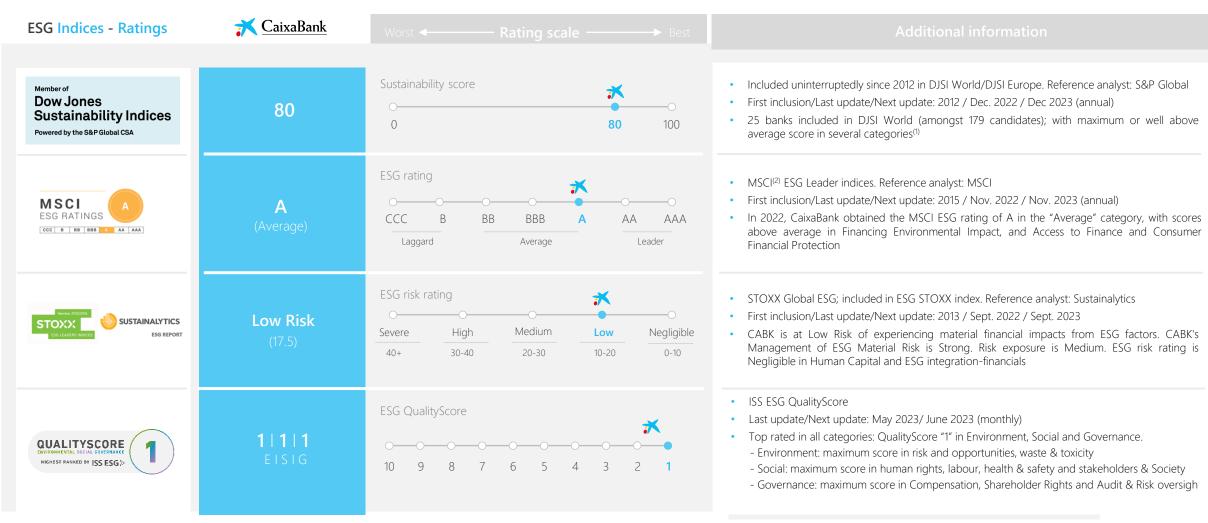
⁽¹⁾ As of 25 January 2023. Short-term rating P-2. (2) As of 25 April 2023. Short-term rating A-2. (3) As of 30 June 2022. Short-term rating F2. (4) As of 14 March 2023. Short-term rating R-1 (low).





Strong sustainability performance

Ample recognition by main ESG analysts and rating agencies (I/II)

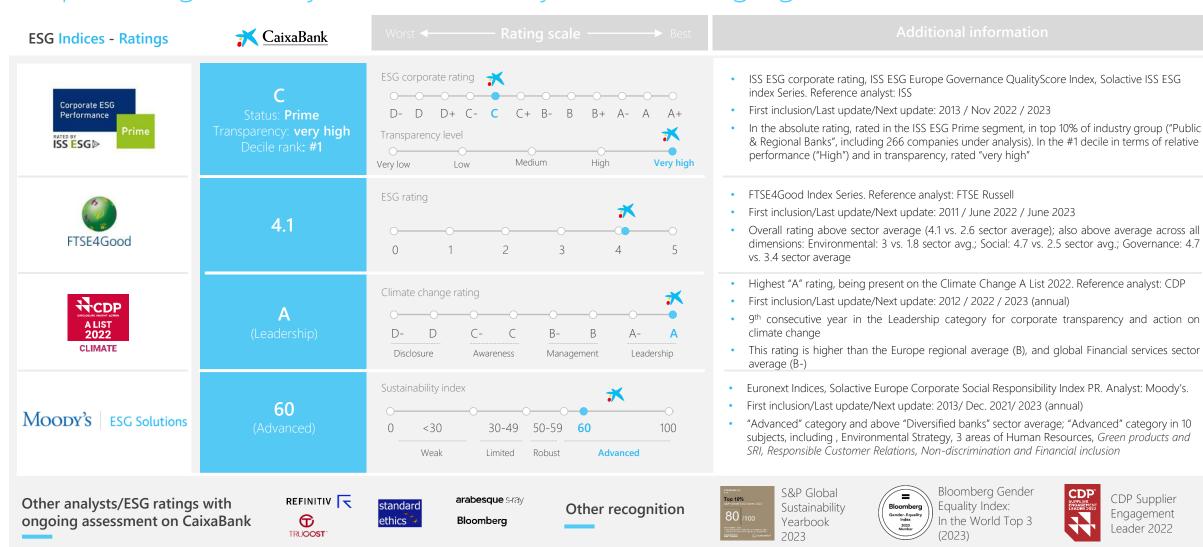




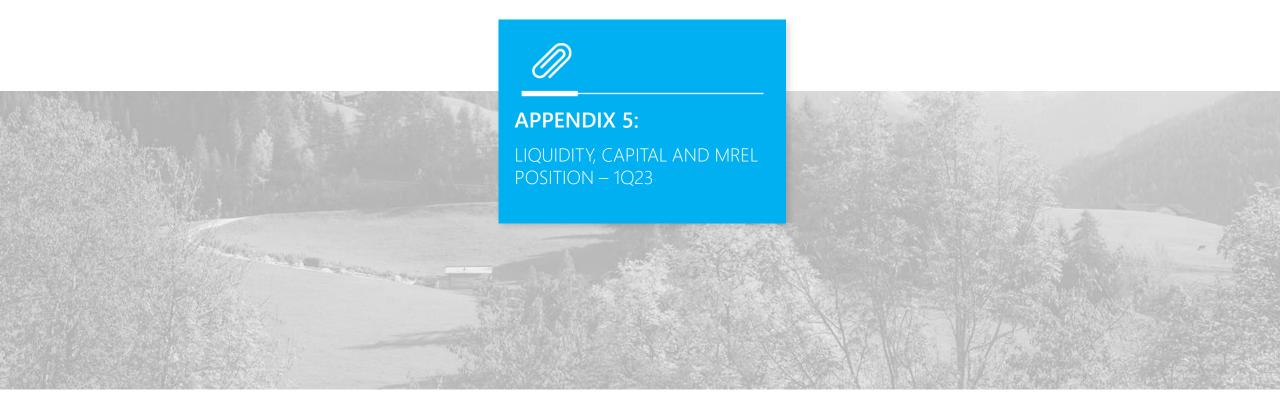


Strong sustainability performance

Ample recognition by main ESG analysts and rating agencies (II/II)











Ample liquidity remains a hallmark and competitive advantage –reflecting stable funding and consistently prudent risk management

AMPLE LIQUIDITY RESERVES

WITH STRONG BUFFERS AND % LCR / % NSFR WELL ABOVE 100% REQUIREMENT

31 March 2023 (eop)

192% | 161%

139% | 137%

22.7% | 18.4%

92%

5.6%

% LCR | PF ex TLTRO

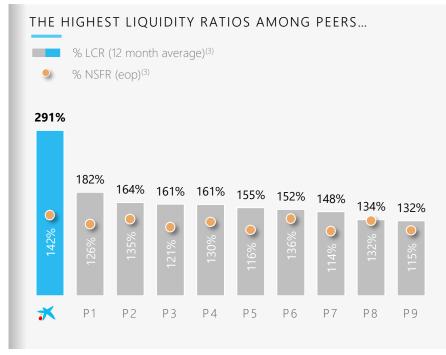
% NSFR | PF ex TLTRO(1)

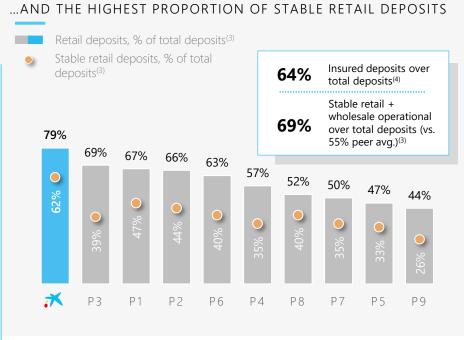
ASSET ENCUMBRANCE RATIO | PF ex TLTRO(1)

% LTD

LEVERAGE RATIO⁽²⁾



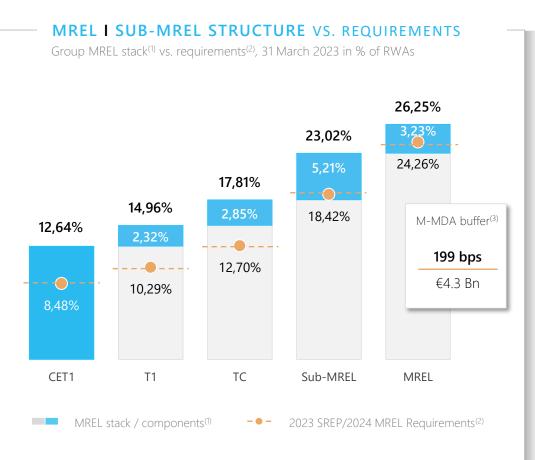


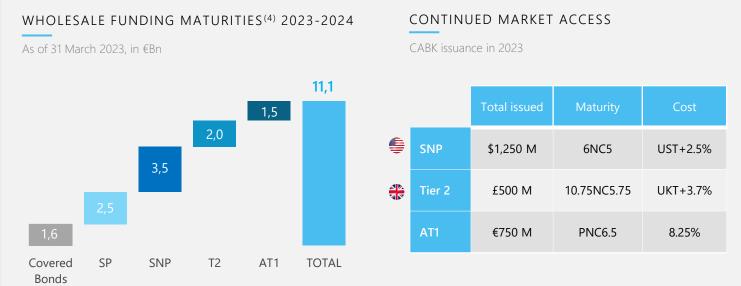






Comfortable MREL and sub-MREL ratios —already compliant with 2024e requirements





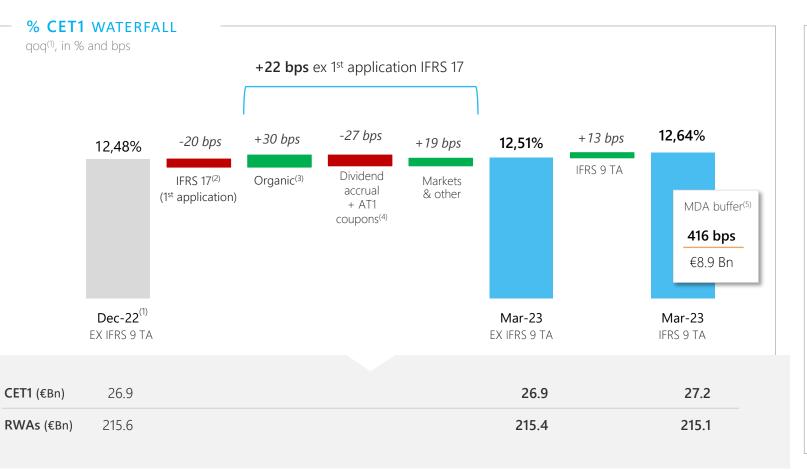
- Strong MREL position with sound subordination levels and an ample buffer over 2024 requirements
- Funding plan in 2023 focused on maintaining a comfortable M-MDA buffer and rollover of upcoming maturities
- Inaugural 144A issue in US\$ successfully completed in January

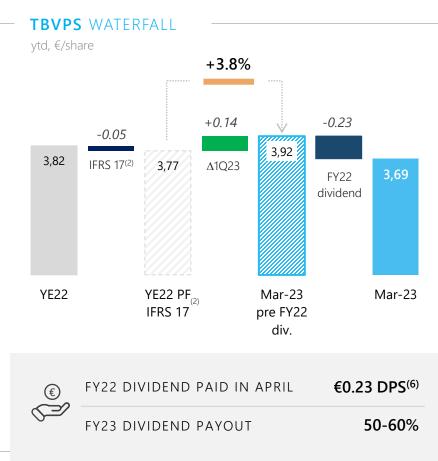
⁽¹⁾ Ratios include IFRS9 transitional arrangements. (2) SREP requirements for 2023 received in December 2022 with P2R at 1.65% and the O-SII buffer at 0.50%. Assuming counter-cyclical buffer at 0.05% (estimate as of March 2023). Current MREL (sub-MREL) requirement for CaixaBank Group received in March 2023: 22.38% (16.55%) for 2023 and 24.26% (18.42%) for 1 January 2024, both including the CBR as of March 2023. (3) Based on MREL requirement for 1 January 2024 (24.26%). M-MDA based on current requirement stands at 387 bps (€8.3 Bn). (4) Maturities consider call dates for callable issuances and maturity dates for bullet issuances.





Strong organic capital generation enhances shareholder value —and more than offsets impact from IFRS 17 and banking tax





(1) YE22 updated with the latest officially reported data. (2) Also including impact from changes in insurance accounting related to IFRS 9. (3) Excludes dividend accrual and AT1 coupons. (4) Accrual of dividend at 60% payout. (5) MDA buffer vs. SREP requirements for 2023 received in December 2022 with P2R at 1.65% and the O-SII buffer at 0.05% (estimate as of March 2023). (6) Corresponding to 55% payout over 2022 attributed profit.





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