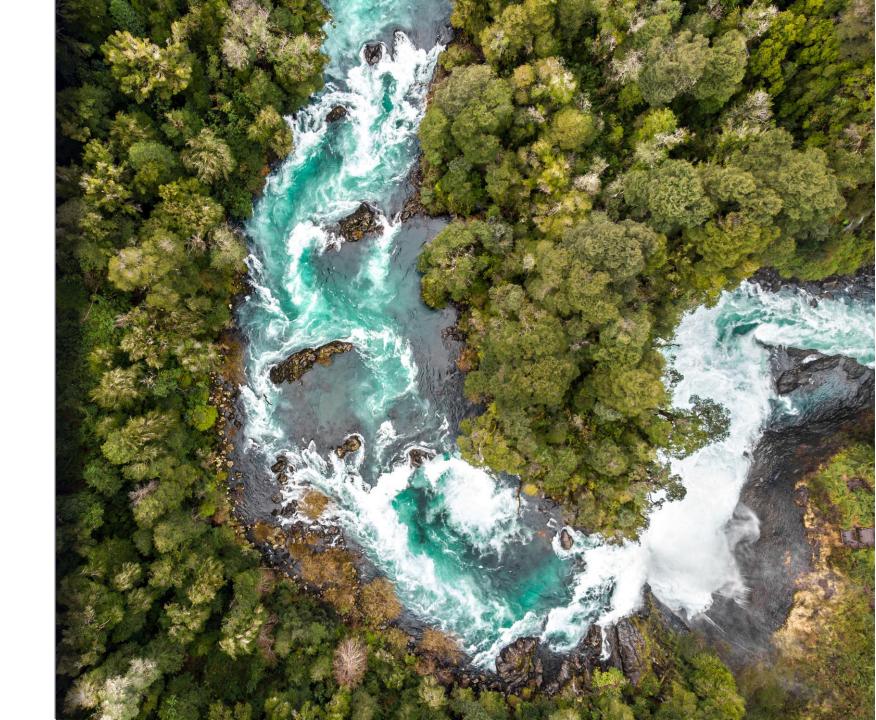
GREEN BOND SNP ISSUANCE

May **2021**





Socially responsible banking

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- > Use of proceeds
- > Reporting

Appendix 1: Socially Responsible Banking Plan & Environmental Strategy

Appendix 2: SDG Bond Framework

Appendix 3: Previous issuances under CaixaBank's SDG Bond Framework

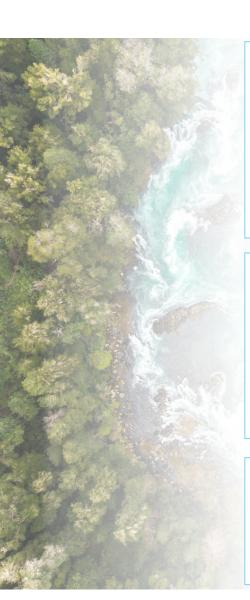
Appendix 4: Criteria for impact assessmen

Appendix 5: Credit ratings & ESG indices and rating

Appendix 6: Capital and MREL position –1Q21

Transaction overview – Green Bond SNP Issuance





>> TRANSACTION SUMMARY

- Fourth Green Issuance under the Sustainable Development Goals Framework (published in August 2019; SPO by Sustainalytics)⁽¹⁾
- Third Green Senior Non Preferred bond issued by CaixaBank, S.A. and first UK£-denominated issuance
- SDG Bond Framework aligned with the four key pillars of ICMA Green Bond Principles (GBP) 2018
- Total Eligible Green Portfolio: €4.2Bn outstanding as of YE2020 → Of which €1.2Bn available for new issuances, including this transaction
- Notes issued off CaixaBank's €30Bn EMTN Programme and governed by Spanish law
- Expected issue rating of Baa3 / BBB / BBB+ / A (low) by Moody's/S&P/Fitch/DBRS
- Included in leading ESG indices (MSCI ESG, DJSI, FTSE4Good, Ethibel/Euronext, STOXX® Global ESG Leaders) and ample recognition by main sustainability/ESG analysts and rating agencies (MSCI: AA; S&P Global: 85/100; CDP: A-; Sustainalytics: 22.6 Medium-risk; ISS ESG: C Prime; Vigeo Eiris: Robust)⁽²⁾

\gg TRANSACTION RATIONALE

- Aligned with CaixaBank's Socially Responsible Banking Plan and CaixaBank's 2021 Funding Plan (€0.5Bn-€1Bn Tier 2 and c.€2Bn SNP excluding €2Bn green SDG advancing issuances in Q1 2021)
- Aiming at advancing Climate Change Mitigation with best effort alignment with EU-Green Bond Standard and EU Taxonomy drafts⁽³⁾
- Step further in MREL issuance in order to comply with requirements mainly through subordinated instruments. MREL ratio stood at 25.4% on RWAs, already meeting 2024 requirement⁽⁴⁾
- Second transaction since the merger with Bankia was completed on the 26th of March 2021
- Green Bond Use of Proceeds will support: < * SDG 7→ Affordable and Clean Energy: Renewable Energy
 - SDG 9 → Industry, Innovation and Infrastructure: Green Buildings





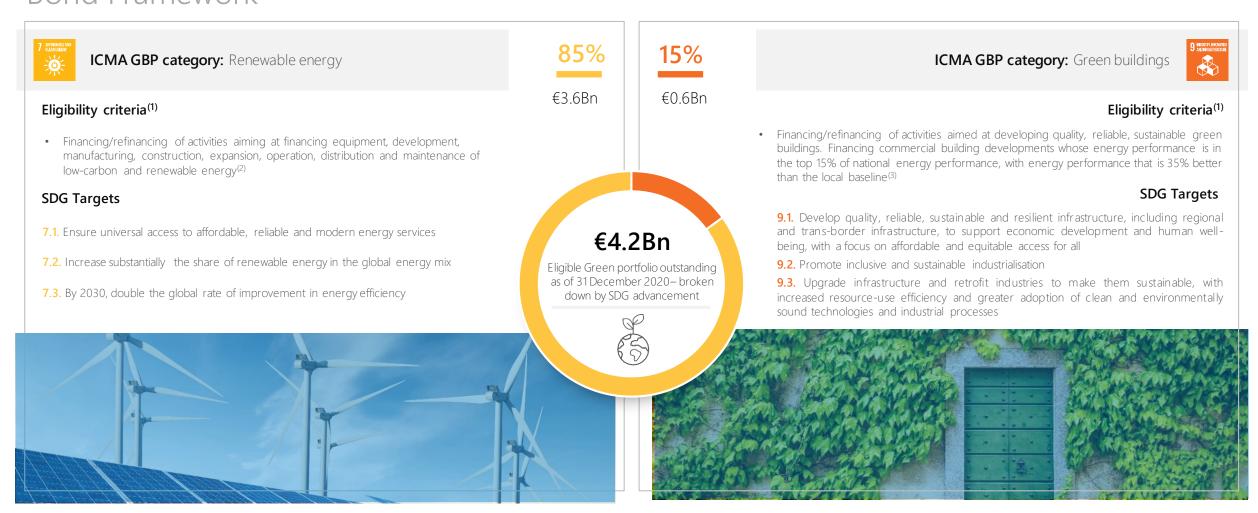
>> INVESTMENT HIGHLIGHTS

- Undisputed leadership in Spanish banking and insurance (#1 in assets, credit, deposits, clients and key retail products) with 21 Million clients in Spain and Portugal
- Resilient pre-provision profit with strong franchise and diversified revenue pool
- Solid balance sheet metrics with a low-risk model, strong capital, liquidity and credit-quality
- Awarded "Excellence in Leadership for its Social Commitment in its response to the COVID-19 crisis" by Euromoney; "Best Bank in Spain and Western Europe 2021"
 by Global Finance and "Green Bond of the year 2021-Banks" and "Social Bond of the year 2020-Banks" by Environmental Finance



Use of Proceeds

€4.2Bn eligible green assets that support SDG7 and SDG9 under CaixaBank's SDG Bond Framework



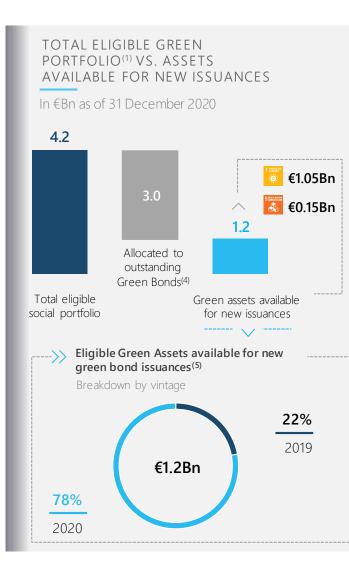
- (1) Refer to Appendix 1 for details on CaixaBank's Environmental Risk Management Policy and to Appendix 2 for the list of excluded sectors.
- (2) The GHG emissions shall not exceed 100gr CO₂e/kWh or any other lower threshold endorsed by the EU Taxonomy technical eligibility criteria.
- (3) For further details, please refer to Annex 1 of the SDG Framework on methodology for Green Buildings (https://www.caixabank/Estaticos/PDFs/Inversores_institucionales/2019CaixaBankSDGsFramework.pdf).

CaixaBank

Use of Proceeds

Breakdown of total eligible green portfolio⁽¹⁾

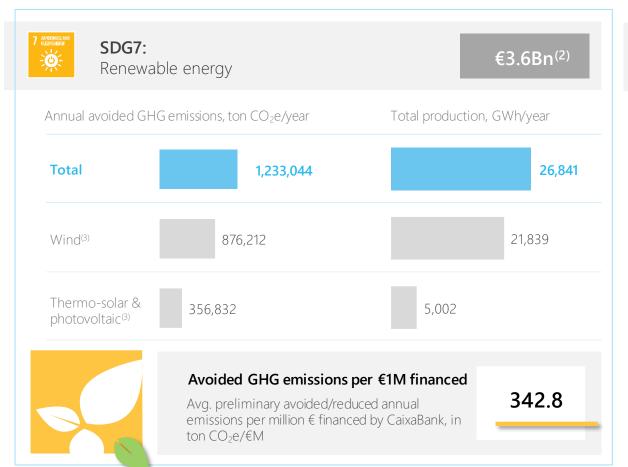


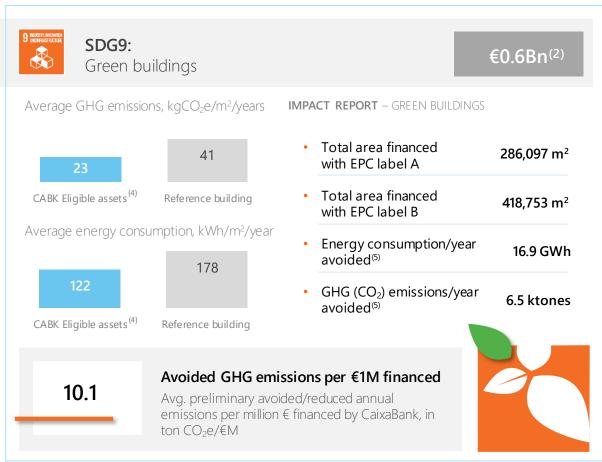




Reporting

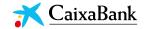
Selected preliminary impact metrics of total eligible green portfolio⁽¹⁾





Avoided annual GHG emissions per €1M financed in green eligible portfolio⁽⁶⁾: 292.1 tCO₂e/€M

Reporting



Allocation and impact reporting to be provided on an annual basis



CaixaBank will provide information of the allocation and impact on the Green Bond net proceeds one year after issuance and, subsequently on an annual basis, at least, until all the net proceeds have been allocated, and thereafter in case of material change⁽¹⁾



ALLOCATION will be subject to **Audit Review** by an **external auditor**

The information **will contain at least** the following details:

- Total amount allocated by SDG and Eligible Criteria
- The remaining balance of unallocated proceeds
- The amount and percentage of new financing and refinancing



Performance indicators include

MW of clean energy provided



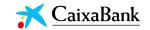
- # ton of CO₂e avoided through renewable energy
- # of solar farms⁽²⁾ or wind farms
- Location and type of solar/wind farms
- Location and type of certified Green Buildings
- # ton of CO₂e avoided
- Energy consumption (kWh/m² per year)

- It will be published on CaixaBank's website.
- 2) The category "Solar Farm" encompasses both Photovoltaic and Thermo Solar power stations.









Stepping-up our ESG agenda while advancing SDGs

1021 HIGHLIGHTS



€2Bn in green SDG-advancing issuances in 1Q



16.44 ©

- Founding signatory of the **Net-Zero Banking Alliance**(1) that commits to net zero emissions by 2050
- S&P Sustainability Yearbook 2021 (DJSI): Silver class
- US\$ 1,880M in Green & ESG loans in 1Q: #5 EMEA bank⁽²⁾



- Best-in-class governance practices is a priority
 → BoD: 60% independent; 40% women
- Appointment of Chief Sustainability Officer
- #1 in the world in gender equality according to 2021
 Bloomberg Gender Equality Index
- ISS ESG QualityScore: "G" score upgraded to maximum; now top ranked in all categories (E, S, G)



- €220M in micro-loans and other financing with social impact in 1Q (MicroBank)
- #NingúnHogarSinAlimentos (#NoHomeWithoutFood):
 5,815 donations to the food bank programme in 2021
- Collaboration with "la Caixa" Foundation: supporting >1,200 local NGOs in 1Q



Sustainability Yearbook Member 2021 S&P Global

Silver Class

Member of
Dow Jones
Sustainability Indices
Powered by the S&P Global CSA

Member since 2012 #7 global ranking



Top ranked in all 3 categories (E, S, G)



Maximum UN rating in sustainable investment⁽⁵⁾



Founding member⁽¹⁾



#1 worldwide in gender equality 2021







Born responsible

Delivering responsible banking from inception

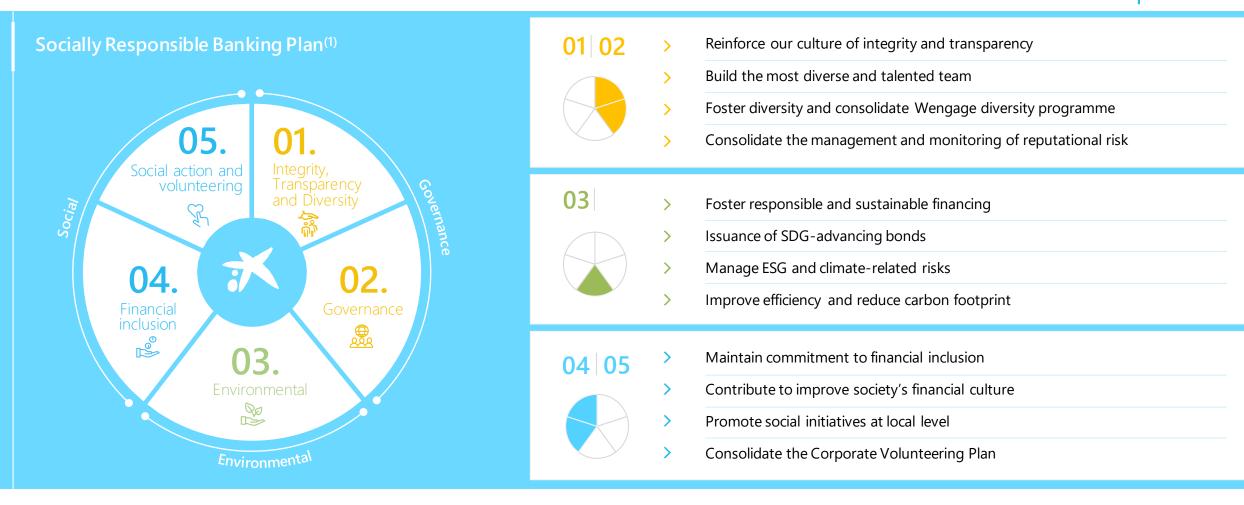






We are a socially responsible bank —and we intend to reinforce it

Priorities | 2019-2021







Corporate Social Responsibility commitment supported by a strong governance structure —with Board of Directors supervision

Board of Directors >>

Approval of Sustainability/CSR policy and strategy and supervision of its implementation

Appointments Committee

Supervises CSR performance

Elevates CSR-related proposals to the BoD Supervises ESG risk management

Supervises ESG risk reporting

Risks Committee



Management Committee (C-Suite)

Approval of policies and main action lines in sustainability and CSR

- New **Chief Sustainability Officer** appointed in 2021 (a member of the C-Suite)
- Supervising the Sustainability Committee, chaired by the CSO

Sustainability Division

Fostering and coordinating the implementation of the Sustainability Strategy, including the management of ESG and climate-related risks and the definition of responsible and sustainable banking policies

Other divisions involved in sustainability

Contributing to the advancement in sustainable finance and investment; microfinance; diversity; social projects; environmental management, etc.

ESG Transaction Appraisal Unit (within the Business Lending Division)

RESPONSIBLE BANKING POLICIES

- Code of Business Conduct and Ethics
- Sustainability/CSR policy: strategy & basic operating CSR principles (updated in 2020, first approved in 2015)
- Statement on Climate Change (2019)
- **Environmental Risk Management Policy** (2019)⁽¹⁾
- Other responsible policies and principles:
 - Anti-corruption; Human Rights; Tax Risk Mgmt./Control; and Occupational Health & Safety policies; Defence
 - o Environmental and Energy Mgmt. principles; Supplier Code of Conduct; Personal Data Protection/Security protocol
- Responsible marketing committees: Transparency; product
- Remuneration policy:
 - Director remuneration policy: aiming at encouraging conduct that will ensure long-term value generation
 - L/t remuneration scheme for exec. directors, C-suite members and other senior managers linked to CaixaBank's Global Reputation index (incl. ESG & customer experience/quality metrics)
 - Employee remuneration linked to training in internal conduct, compliance and quality of service
- Ethics & Compliance: Corporate whistleblowing channel (489 queries/38 reports); strong communication and awareness-raising strategy to reinforce integrity culture that encompasses compulsory training. Corporatelevel goals in variable remuneration include a conduct-related KPI. UNE 19601 (Criminal compliance management system) & ISO 37001 (Antibribery Management System) certified.

Socially Responsible Banking Plan aligned with 2019-21 Strategic Plan⁽²⁾











- (1) Covering mining, power, infrastructure and agribusiness. https://www.caixabank.com/deployedfiles/caixabank/Estaticos/PDFs/responsabilidad_corporativa/Environmental_Risk_Management_Policy_v2_eng.pdf.
- (2) Approved by the Board of Directors in December 2017; aligned with 2019-21 strategic plan with updated KPIs.





Our environmental strategy – Responsible action and public positioning



Promote sustainable business

Of project finance energy portfolio exposure → renewable energy projects⁽¹⁾

- **€2Bn** Green loans
- €3Bn ESG-linked loans
- €3Bn Energy renewable (5,730 MW)
- €1Bn EPC A+B households
- €54M ecoloans

Manage ESG and climaterelated risks

~ 2%

Total carbon-related asset exposure(2)



Signatory since 2007 - Avoid, minimise, mitigate, remedy potential risks for environment or community



Environmental Risk Management Policy (Energy, Mining, Infrastructure, Agribusiness)

Minimise and compensate environmental footprint

100% Carbon neutral⁽³⁾

Reduced emissions vs. 2015





PUBLIC POSITIONING & TRANSPARENCY

Public commitment



Founding member - New 2021



Statement on Climate Change

<u>Transparency</u>: periodic reporting to markets



Ongoing working group to implement its recommendations Climate Action

Collective Commitment to

Data for 2020

ALLIANCES & PARTNERSHIPS





















Including credit, fixed income and equity exposure; definition based on TCFD recommendation. Data for CaixaBank Group as of December 2020.

Carbon footprint verified according to ISO 14064. First listed bank in Spain to offset its carbon footprint. Data for CaixaBank S.A. as of December 2020.

(4) First Spanish organization to adhere to RE100, a global initiative including firms committed to 100% renewable energy.





















Environmental Risk Management strategy Roadmap 2019-2021 (I/II)

The Roadmap focuses on the following lines of action:

Key milestones so far – YE 2020

Environmental Risk Management Policy(1):

Implement the Environmental Risk Management Policy and review risk granting procedures taking into account regulatory and market developments

- The Board of Directors approved the Environmental Risk Management Policy in February 2019.
- CaixaBank's main subsidiaries (BPI, Vidacaixa and Caixabank Asset Management) approved their own policies, aligned with that of CaixaBank while taking into account the specific nature of their business.
- Definition of the model to integrate environmental-risk analysis into clients' onboarding process.
- Implementation of a questionnaire to assess and classify corporate clients and transactions from an environmental risk analysis perspective. The roll-out to the SME segment has already been planned.

Risk metrics:

Develop indicators to measure CaixaBank Group's compliance with its defined risk-appetite, and ensure it meets current legislation on environmental risk management and climate change and the expectations of stakeholders

- The lending portfolio is managed with the intention of aligning its indirect impact on climate change with the Bank's risk appetite and its commitment to sustainability aims.
- The main indicator is based on the definition suggested by the Task Force on Climate-related Financial Disclosures (TCFD) and includes exposures to activities related to energy and utility industries, excluding renewables (carbon related assets, as defined in "Implementing the Recommendations of the TCFD").
- Ongoing development of additional management metrics to monitor ESG/climate risks and their fit within the established risk appetite and stakeholder expectations

Governance model:

Implement a coherent, efficient and flexible governance model for managing environmental and climate-change related risks

- The highest management body for managing environmental risk is the Environmental Risk Management Committee, which was established and approved by the Board of Directors in February 2019. The Committee reports to the Management Committee and is chaired by the Chief Risk Officer (CRO). It is responsible for analysing and, where appropriate, approving proposals made by the Bank's functional areas with regards to its strategic position on Environmental Risk Management.
- A Corporate Directorate for Environmental Risk Management was created in 2018, reporting to the CRO. It is responsible for managing environmental and climate-related risk and coordinates the implementation of the Roadmap and oversees the analysis of environmental risk within the risk approval processes.





Environmental Risk Management strategy Roadmap 2019-2021 (II/II)

The Roadmap focuses on the following lines of action:

Key milestones so far – YE 2020

EU Taxonomy:

Structure and categorise customers and products and services in accordance with environmental and climate-change criteria in line with expected regulatory requirements.

- In 2019, CaixaBank joined the UNEP FI working group to establish a Taxonomy guide for banking products (High Level Recommendations for Banks on the application of the EU Taxonomy).
- In line with the expected EU Taxonomy, operational and documentary criteria are being defined and rolled out for the classification of transactions concerning the main sectors.
- CaixaBank's credit processes and IT systems have been adapted to collect information on energy-efficiency certificates for mortgages and developer loans from YE 2020.

External Reporting:

Establish an external reporting model to ensure that information on environment and climate change is publicly disclosed in accordance with the regulations applicable at all times

- In February 2019, CaixaBank published its Declaration on Climate Change, approved by the Board of Directors, in which it undertakes to take the necessary measures to comply with the Paris Agreement.
- In April 2019, CaixaBank joined the second phase of the UNEP FI pilot to promote the implementation of the TCFD recommendations of the Financial Stability Board (TCFD Banking Pilot Phase II), with a focus on the analysis of physical and transition risk scenarios. CaixaBank is currently focusing on the analysis and quantification of Transition Risks in the Oil & Gas and Power Utility sectors.

06.

Business opportunities:

Ensure that CaixaBank seizes current and future business opportunities related to sustainable financing and investment within the framework established by the Environmental Strategy, including issuance of Social and/or Green bonds

- Dedicated and specialised teams have been incorporated within the Business Areas, including a Sustainable Finance team within CIB.
- Ongoing monitoring and reporting of environmentally-sustainable loan production.
- In December 2019, CaixaBank signed the United Nations Collective Commitment to Climate Action. Under this commitment, announced within the framework of the Principles for Responsible Banking, banks undertake to align their portfolios to reflect and finance the low-carbon and climate-resilient economy that is required to limit global warming to below 2 degrees Celsius.

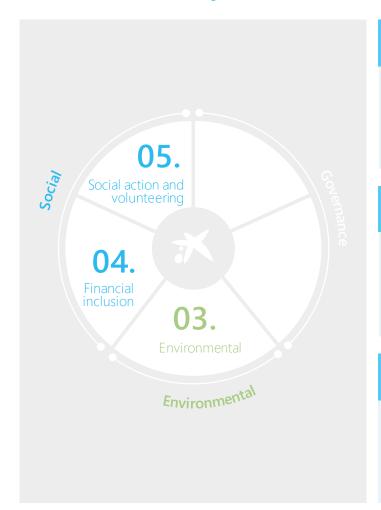


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Our activity cannot be conceived without a strong social and sustainability commitment



Inclusive banking

Universal banking

A bank for everyone

Capillarity

94%/100% presence in towns/cities with >5,000/10,000 inhabitants⁽¹⁾

Accessibility

Best-in-class omnichannel platform with high accessibility

Microcredit and social accounts

Microcredit → #1 in Spain

Specialised rural network

** AgroBank

L/t savings and financial planning VidaCaixa and CaixaBank AM

Sustainability and social awareness in our financial activity

Promoting sustainable business

Green loans, ESG-linked loans; social loans; climate action lines

Managing ESG and climate-related risks

Integrating ESG risks into risk management

Founding member of the Net Zero **Banking Alliance**

Fostering a net zero carbon economy

Socially Responsible PRI Principles for Presponsible investment

Pension plans, mutual funds and life-savings insurance managed under ESG principles

"Code of Good Practices"

→ #1 in Spain

For families with mortgage debt on primary homes

Volunteering and social action

€44.8M allocated to CABK(2) branches

From "la Caixa" social budget; to finance local social projects

More than 8,500 social activities(2)

Related to projects set up by local social organisations

Social housing

>14.400 homes in social rent programme

Fostering diversity

Externally and internally







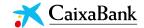




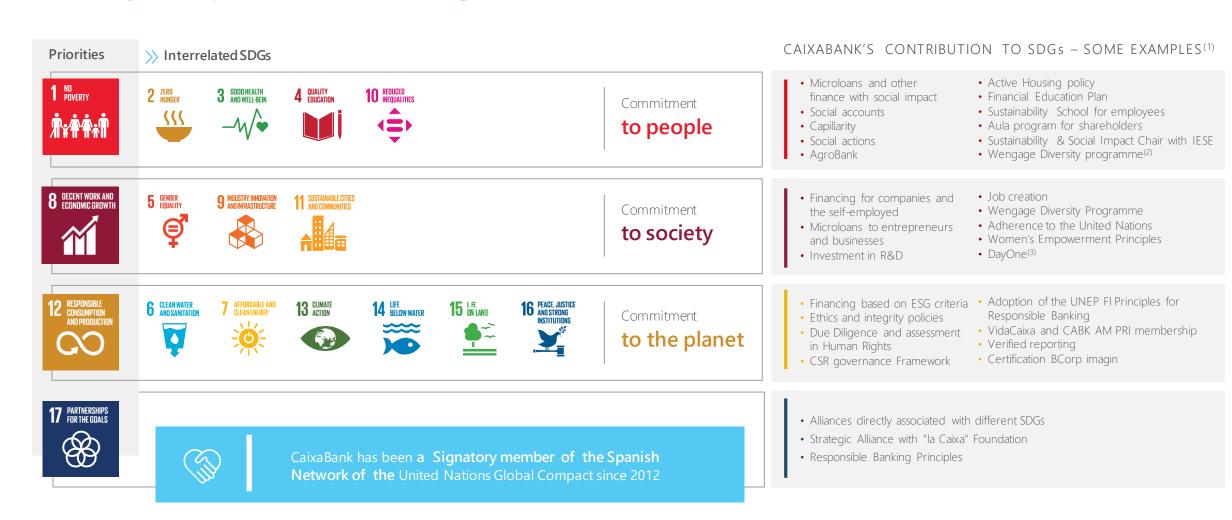


⁽¹⁾ In Spain. Moreover, CaixaBank is the only bank in 215 towns and villages in Spain (2020). In Portugal, BPI is present in 83% of towns and villages with >10,000 inhabitants. CaixaBank ex BPI





SDG are integrated into the Strategic Plan and the Socially Responsible Banking Plan 2019-2021



- (1) Refer to CaixaBank's report "Socieconomic Impact and Contribution to SDGs 2020" for additional details. https://www.caixabank.com/deployedfiles/caixabank_com/Estaticos/PDFs/Espacio_accionista/ISE_2020_Socioeconomic-Impact_ENG.pdf
- 2) Including a new inclusive policy for people with disabilities.
- (3) Specialised network and services for start-ups and scale-ups.









SDG Bond Framework is aligned with the four key pillars of ICMA 2018 GBP, 2018 SBP and 2018 SBG⁽¹⁾

DEFINE SELECT MONITOR REPORT

Use of proceeds

- Net proceeds will be used to finance or refinance, in whole or in part, new or existing Eligible Projects, loans, investments and expenditures that meet the categories of eligibility⁽²⁾⁽³⁾ as established in 2018 GBP/ 2018 SBG/ 2018 SBG/
- Existing assets → assets initiated up to 3 years prior to the year of execution of any Bond issued under this SDG Framework
- Some activities are excluded from consideration⁽⁴⁾

Project evaluation and selection

- A 3-stage process determines eligibility and selects projects:
 - . Business Units nominate;
 - ii. SDGs Bond Working Group reviews and shortlists;
 - iii. Environmental Risk Committee and Corporate Responsibility and Reputation Committee ratify inclusion or exclusion⁽⁵⁾
- Additionally: the Compliance Dept. supervises and monitors eligibility condition fulfilment

Management of proceeds

- CABK's Treasury team is in charge of:
 - Managing and tracking the proceeds from the Bonds
 - ii. Keeping a register including:
 - Principal amount, maturity and coupon
 - List of Eligible Projects and Eligibility Criteria
 - Net proceeds allocated to the projects

Reporting

- Allocation reporting:
 - Information on allocation of net proceeds to be provided on an annual basis, at least, until full allocation or material change⁽⁶⁾
- Impact reporting:
 - Performance indicators of Eligible Projects financed will be provided at least until all net proceeds have been allocated⁽⁶⁾

External review

VERIFY

 Second party opinion obtained from Sustainalytics⁽⁶⁾



- Allocation of net proceeds will be subject to Audit Review by an external auditor or independent qualified provider⁽⁶⁾
- A qualified sustainability expert is also to be engaged to assess the impact of the Projects to which proceeds have been allocated⁽⁶⁾

(1) ICMA Green Bond Principles 2018 (2018 GBP) and Social Bond Principles 2018 (2018 SBP) and Sustainability Bond Guidelines 2018 (2018 SBG). (2) Where a business or project derives ≥90% of revenues from activities that align with Eligibility Criteria, its financing can be considered eligible for CABK Green, Social, or Sustainability Bond(s). In these instances, the Use of Proceeds can be used by the business for general purposes (as long as it does not fund activities in the Exclusion list).

(3) Expenditures could be considered if compliant with the pending final EU GBS (Green Bond Standard) definition of Green expenditures. (4) Additional exclusions on top of the exclusions specified in the ESG Management Policies. (5) At least on an annual basis, the alignment of Eligible Projects with the Eligibility Criteria will be re-assessed. (6) It will be published on CaixaBank's website.





Use of Proceeds – Green eligible categories

	SDG Target	ICMA GBP category	Upcoming EU-GBS objective and EU taxonomy mapping	Eligibility criteria	Including:
6 CLEAN WATER AND SANITATION	6.3 6.4	Sustainable water and wastewater management	 Sustainable use/protection of water/marine resources and climate change mitigation NACE⁽¹⁾: water supply sewerage, waste management and remediation 	Activities that increase water-use efficiency and quality through water recycling, treatment and reuse (including treatment of wastewater) while maintaining high degree of energy efficiency	Improvements in water quality and use efficiency; construction and maintenance of new water networks to improve residential access to water; construction, operation or extension of water treatment facilities, etc.
7 AFFORDABLE AND CLEAN ENERGY	7.1 7.2 7.3	Renewable energyEnergy efficiency	 Climate change mitigation NACE: electricity, gas, steam and air conditioning supply 	Activities aiming at financing equipment, development, manufacturing, construction, expansion, operation, distribution and maintenance of low-carbon and renew. energy ⁽²⁾	 Renewable energy projects including wind, solar and hydro power (<25MW) with the exception of biomass energy projects, grid and associated infrastructure expansion/development that carries a minimum of 85% renewable energy, smart grid; etc.
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	9.1 9.2 9.4	Green buildings	Climate change mitigationNACE: construction, real estate activities	Activities aimed at developing quality, reliable, sustainable green buildings.	 New construction building develop./renovation of existing buildings which meet recognised environmental standards; commercial building. develop. w/energy performance in top 15% nationally and 35% better than local baseline; loans for residential real estate with EPC A and B; etc.
11 SUSTAINABLE CITIES A HERE	11.2 11.6	 Affordable basic infrastructure Access to essential services Clean transportation 	Climate change mitigationNACE: transport and storage	Activities that expand or maintain access to affordable, accessible, and sustainable mass passenger transport systems and related infrastructure	 Metro, tram, high speed passenger train; bicycle infrastructure; all emission-free transport with direct emissions lower than 50 grCO₂e/p-km; etc.
12 RESPONSIBLE CONSUMPTION AND PRODUCTION	12.2 12.5	Pollution prevention and control	 Pollution prevention/control; transition to circular econ.; waste prevention and recycling; climate change mitigation. NACE: water supply sewerage, waste management and remediation 	Activities that contribute to waste prevention, minimisation, collection, management, recycling, re-use, or processing for recovery	• Waste collection/recycling (ex incineration or landfill activities), biogas plants ⁽¹⁾ (primarily processing bio waste), fertilizers from anaerobic digestion or bio waste, waste treatment; etc.
15 LIFE ON LAND	15.2	Biodiversity conservation	 Protection of healthy ecosystems and climate change mitigation NACE: Agriculture, forestry and fishing 	Activities that contribute to the conservation of terrestrial ecosystems	Afforestation/reforestation programmes with recognised certifications (FSC, PEFC, or equivalent); rehab of/ new greenfield woody perennial agricultural plantations (e.g. orchards, fruit and nut tree), aligned with EU standards

- (1) Statistical classification of economic activities in the European Community.
- (2) The GHG emissions shall not exceed 100gr CO2e/kWh or any other lower threshold endorsed by the EU Taxonomy.















Use of Proceeds – Social eligible categories

	SDG Target	ICMA SBP category	Eligibility criteria	Including:
1 NO POVERTY	1.4	Access to essential services	Activities that increase access to financial services for underserved populations	• Loans under MicroBank umbrella to individuals or families located in Spain with a joint annual income of equal or less than €17,200 without any collateral or guarantee
3 GOOD HEALTH AND WELL-BEING	3.8 3.b	Affordable basic infrastructureAccess to essential services	Activities that improve provision of free or subsidised healthcare, and early warning, risk reduction and management of health crises	 Financing: health care facilities for provision of public and/or subsidised health care services; public training centers in public health care provision and emergency response; public infrastructure and equipment for provision of emergency medical care and of disease control services
4 QUALITY EDUCATION	4.1 4.2 4.3 4.4	Access to essential services	 Activities that expand access to publicly funded primary, secondary, adult and vocational education, including for vulnerable population groups and those at risk-of-poverty; activities that improve publicly funded educational infrastructure 	 Construction of public schools (primary, secondary and tertiary) Construction of public student housing Financing educational loans
8 DECENT WORK AND ECONOMIC GROWTH	8.10	Employment generation including through potential effect of SME financing and microfinance	 Bank financing that promotes growth of micro, small and medium sized businesses in the most economically disadvantaged regions of Spain (either ranking in the bottom 30th percentile in GDP/capita or in the top 30th in unemployment rate) 	 Personal loans without any collateral or guarantee for self-employed workers Micro-enterprises and SMEs as per the European Commission definition

EXCLUSIONS

- Animal maltreatment
- Asbestos
- Coal mining and power generation from coal (coal-fired power plants)
- Conflict minerals
- Gambling/adult entertainment
- Hazardous chemicals
- Large scale dams (above 25MW)

- Nuclear power generation
- Fossil fuel
- Oil and gas
- Palm oil

- Soy oil
- Tobacco
- Weapons















Asset evaluation and selection process



- Eligible Projects (complying with local laws and regulations as well as CaixaBank's environmental and social risk policies) are identified from **all lending activities**
 - Each Business Unit nominates loans to the SDGs Bond Working group

SDGs Bond Working Group

Co-headed by representatives from the Treasury and Corporate Social Responsibility departments; further consists of representatives from CaixaBank's Risk and Business departments

- Review financial asset(s) and customer, based on both public/non-public information, including a screening for ESG incidents
- Assess and confirm the type of Green/Social/Sustainable Asset, its compliance with Framework's Use of Proceeds categories, validating the purpose of financing and reviewing compliance with Exclusion criteria
 - Assess the benefit of the asset(s) in relation to the Sustainable Development Goals
 - Submits shortlisted project details, Working Group's review and recommendation to the Environmental Risk Committee and the Corporate Responsibility (CR) and Reputation Committee for approval

COMPLIANCE DEPARTMENT

As 2nd line of defense on reputational risk: supervises/monitors fulfilment of eligibility conditions, on a regular basis



STAGE 2

Corporate Responsibility and Reputation Committee

Environmental Risk Committee

- Reviews shortlisted projects for ratification of inclusion or exclusion in any CaixaBank Green, Social, or Sustainability Bond(s)
 - The selected Eligible Projects are subsequently recorded in the SDGs Bond Register⁽¹⁾

(1) At least on an annual basis, the alignment of Eligible Projects with the Eligibility Criteria will be re-assessed.













Management of proceeds

CaixaBank's Treasury team will be in charge of managing the net proceeds



- CaixaBank's Treasury team will be in charge of managing the net proceeds from Green, Social or Sustainability bonds
- lt will also be responsible for **keeping a register** containing the following information:
 - Green, Social, or Sustainability Bond(s) information such as the principal amount, maturity date or the coupon
 - A list of Eligible Projects and the corresponding Eligibility Criteria, as well as a brief description of the Projects
 - The net proceeds allocated to the Projects
- In case of asset divestment or if a project no longer meets the Eligibility Criteria, CaixaBank intends to use the net proceeds to finance other Eligible Projects which are compliant with the Eligibility Criteria of the SDGs Framework
- CaixaBank will invest the balance of net proceeds from the Green, Social, or Sustainability Bond(s) issued unallocated to Eligible Projects, according to the Treasury's general liquidity guidelines for short- term investments















Reporting



Allocation reporting

 Information on the allocation of net proceeds of Green, Social or Sustainability bonds will be provided on the corporate website on an annual basis, at least, until all the net proceeds have been allocated and thereafter in case of material change

- The information will contain at least the following details:
 - Total amount allocated by SDG and Eligible Criteria
 - The remaining balance of unallocated proceeds
 - The amount and percentage of new financing and refinancing



Impact reporting

Performance indicators on the Eligible Projects financed will be provided, at least until all net proceeds have been allocated. Such indicators include among others:



-⁄√•

4 QUALITY EDUCATION

6 CLEAN WATER AND SANITATION

•

- # of loans, deposits or insurance products in line 7 AFFORDAREAN with SDGs or # of people provided with them

• Default rate of loan recipients





• # of residents benefitting from healthcare





• # students



loan beneficiaries



• Cubic meters of: water saved/reduced/treated



• Energy consumption/cubic meter recycled water

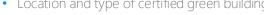
/provided/cleaned; recycled water used

jobs created





• Location and type of certified green buildings



- # tonnes of CO₂ avoided
- Energy consumption (KWh/m² per year)
- Lengths of tracks built for mass public transport
- # tonnes of CO₂ avoided through sustainable transport
- Total GHG emissions in CO₂e/p-Km



- Tonnes of waste recycled/reduced/avoided
- Annual GHG emissions reduced/avoided in tonnes of CO₂ equivalent



- Tones or CO₂ emissions avoided through planted
- Total land area with restoration

















External review by Sustainalytics deems

CaixaBank SDG Framework credible and impactful

FRAMEWORK VERIFICATION – Second party opinion





Sustainalytics considers CaixaBank's SDGs Framework aligned with GBP, SBP, SBG and GLP⁽¹⁾

<u>Sustainalytics is of the opinion that the CaixaBank SDG Framework is credible and impactful</u> and aligns with the four core components of the Green Bond Principles 2018 (GBP), Social Bond Principles 2018 (SBP) Sustainability Bond Guidelines 2018 (SBG) and Green Loan Principles 2018 (GLP).

- Sustainalytics considers the financing of projects and companies dedicated to providing (i) access to essential services, (ii) affordable basic infrastructure, (iii) employment generation, (iv) sustainable water and wastewater management, (v) renewable energy, (vi) energy efficiency, (vii) green buildings, (viii) clean transportation, (ix) pollution prevention and control and (x) terrestrial and aquatic biodiversity conservation to have positive environmental or social impacts and to advance the UN Sustainable Development Goals.
- CaixaBank integrates sustainability in its business strategy, committing to support the transition to a sustainable economy while continuously working towards avoiding, mitigating and remedying those activities that could present a risk for the community and environment.
- CaixaBank's internal process of evaluating and selecting projects as well as processes for management of proceeds are aligned with market practice. In addition, CaixaBank intends to report on the allocation of proceeds on its website on an annual basis.
- The allocation of the net proceeds will also be subject to External Review while a qualified sustainability expert will be engaged to prepare the impact of the Projects to which proceeds have been allocated and is committed to reporting annually on impact indicators on its website until full allocation.
 - (1) This independent verification assessment is published on CaixaBank website https://www.caixabank.com/deployedfiles/caixabank/Estaticos/PDFs/Inversores_institucionales/CaixaBankSDGsFramework-SustainalyticsSecondPartyOpinion.pdf



















Inaugural Green Tier 2 Issuance– March 2021 (€1Bn)



>> TRANSACTION SUMMARY

- Third Green Bond 10.5NC5.5 1.25% EUR-denominated Tier 2 issued in March 2021 (XS2310118976)
- Rated Ba1 / BBB- / BBB- / BBB (high) by Moody's/S&P/Fitch/DBRS
- 5th transaction framed within the Sustainable Development Goal Framework published in August 2019; SPO by Sustainalytics⁽¹⁾
- First Green Tier 2 issued by a Spanish bank

> ALLOCATION OF PROCEEDS

- Green Bond Use of Proceeds to advance: SDG 7: Affordable and Clean Energy" ICMA GBP category: Renewable energy

 SDG 9: Industry, Innovation and Infrastructure" ICMA GBP category: Green buildings
- Net proceeds to be allocated to assets originated ≤3 yrs prior to year of issuance (2021) → €4.2Bn in eligible assets







Green Bond – SNP issued in February 2021 (€1Bn 8NC7)



TRANSACTION SUMMARY

- Second Green Bond 8NC7 0.5% EUR-denominated Senior Non Preferred issued in February 2021 (XS2297549391)
- Rated Baa3 / BBB / BBB+ / A (low) by Moody's/S&P/Fitch/DBRS
- 4th transaction framed within the Sustainable Development Goal Framework published in August 2019; SPO by Sustainalytics⁽¹⁾
- Included in MSCI index

ALLOCATION OF NET PROCEEDS

- Green Bond Use of Proceeds to advance: SDG 7: Affordable and Clean Energy" ICMA GBP category: Renewable energy

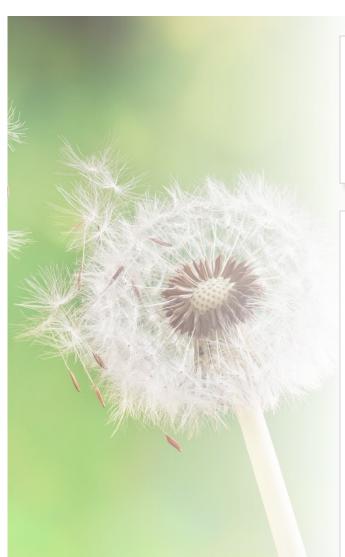
 SDG 9: Industry, Innovation and Infrastructure" ICMA GBP category: Green buildings
- Net proceeds to be allocated to assets originated ≤3 yrs prior to year of issuance (2021) → €4.2Bn in eligible assets⁽²⁾







Inaugural Green Bond – SNP issued in November 2020 (€1Bn 6NC5)



TRANSACTION SUMMARY

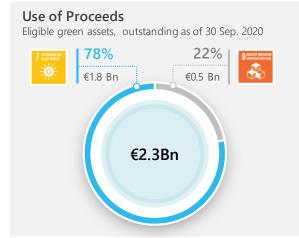
Bond Awards
2021
Winner
Green bond
of the year - bank

- Inaugural Green Bond aligned with the Green Bond Principles
- 6NC5 0.375% EUR-denominated Senior Non-Preferred notes ("SNP") issued in November 2020 (XS2258971071)
- Rated Baa3/BBB/BBB+/AL by Moody's/S&P/Fitch/DBRS
- 3rd transaction framed within the Sustainable Development Goal Framework published in August 2019; SPO by Sustainalytics⁽¹⁾
- Included in MSCI index

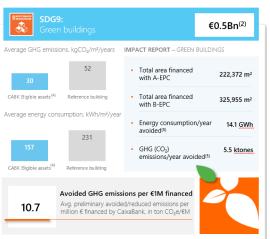
ALLOCATION OF NET PROCEEDS

- Green Bond Use of Proceeds to advance: SDG 7: Affordable and Clean Energy" ICMA GBP category: Renewable energy

 SDG 9: Industry, Innovation and Infrastructure" ICMA GBP category: Green buildings
- Net proceeds to be allocated to assets originated ≤3 yrs prior to year of issuance (2020) → €2.3Bn in eligible assets⁽²⁾











3rd Social Bond– SNP issued in May 2021 (€1Bn)



>> TRANSACTION SUMMARY

- Third Social Issuance under the Sustainable Development Goals Framework (published in August 2019; SPO by Sustainalytics)⁽¹⁾
- Second Social EUR-denominated Senior Non Preferred bond issued by CaixaBank, S.A.
- SDG Bond Framework aligned with the four key pillars of ICMA Social Bond Principles (SBP) 2020
- Total Eligible Social Portfolio: €5Bn → Of which €3Bn available for new issuances, including this transaction
- Notes issued off CaixaBank's €30Bn EMTN Programme and governed by Spanish law
- Ratings: Baa3 / BBB / BBB+ / A (low) by Moody's/S&P/Fitch/DBRS
- Included in leading ESG indices (MSCI ESG, DJSI, FTSE4Good, Ethibel/Euronext, STOXX® Global ESG Leaders) and ample recognition by main sustainability/ESG analysts and rating agencies (MSCI: AA; S&P Global: 85/100; CDP: A-; Sustainalytics: 22.6 Medium-risk; ISS ESG: C Prime; Vigeo Eiris: Robust)

>> TRANSACTION RATIONALE

- Aligned with CaixaBank's Socially Responsible Banking Plan and CaixaBank's 2021 Funding Plan (€0.5Bn-€1Bn Tier 2 and c.€2Bn SNP excluding €2Bn green SDG advancing issuances in Q1 2021)
- Step further in MREL issuance in order to comply with requirements mainly through subordinated instruments. MREL ratio stood at 25.4% on RWAs, already meeting 2024 requirement
- First transaction since the merger with Bankia was completed on the 26th of March 2021
- Social Bond Use of Proceeds will support:
 - SDG 1 → No Poverty
 - SDG 3 → Good Health and Well-Being
 - SDG 4 → Quality Education
 - SDG 8 → Decent Work and Economic Growth















2nd Social Bond–SP issued in July 2020 (€1Bn 6NC5)



#WITH YOU MORE THAN EVER

Transaction summary

- **COVID-19 Social Bond aligned to the Social Bond Principles 6NC5 EUR-denominated Senior Preferred notes** ("SP") issued by CaixaBank, S.A. (XS2200150766)
- This COVID-19 Social Bond is a Social Bond as defined in the SDG Framework published in August 2019. Framework SPO by Sustainalytics⁽¹⁾
- Notes issued off CaixaBank's €25Bn **EMTN Programme** and governed by Spanish law
- Rated Baa1/BBB+/A-/A by Moody's/S&P/Fitch/DBRS

Transaction Rationale

- A COVID-19 Social Bond aligned to the Social Bond Principles is fully consistent with CaixaBank's mission and its strong social commitment with customers and society at large and in particular with those affected by the COVID-19 pandemic
- Loan-book increased by €13.3Bn year-to-date (+5.8% ytd), including €9.7Bn in already disbursed loans with a partial public guarantee by ICO to address impacts from COVID-19 pandemic⁽²⁾
- As of 31 of May, Eligible Social Portfolio encompassing "SDG 1: No poverty" and "SDG 8: Decent work and economic growth" that meet CaixaBank SDGs Framework Criteria represent €4.0Bn, of which €1.7Bn are new loans granted to address COVID-19 pandemic issues⁽³⁾
- Use of Proceeds will advance SDG 8: loans granted to micro-enterprises and SMEs⁽⁴⁾ to mitigate the economic and social impacts derived from COVID-19 in the most economically disadvantaged regions of Spain⁽⁵⁾
- At issuance, 100% of the proceeds will be allocated to COVID-19 loans with a partial public guarantee granted to micro-enterprises and SMEs originated after the anti-COVID-19 Royal Decree 8/2020 by the Spanish Government



(1) SDG Framework, Framework Presentation and Second Party Opinion by Sustainalytics can be found at CaixaBank's corporate website (SDG sub-section within Fixed Income Investors section): https://www.caixabank.com/en/shareholders-investors.html. (2) Data as of 31 May 2020. (3) Eligible assets as of 31 May 2020, in line with the Framework Eligibility and Exclusions Criteria in the most economically disadvantaged regions of Spain considering loans with partial public guarantee to micro-enterprises and SMEs only, maturing in 4 or more years. (4) Small and medium-sized enterprises as defined by the European Commission (https://ec.europa.eu/growth/smes/sme-definition_en). (5) Spanish regions either ranking in the bottom 30th percentile in GDP/capita or in the top 30th in unemployment rate. (6) Social Bond SNP €1bn 0.625% Oct. 2024 issued in Sep. 2019.





1st Social Bond (I/II) – SNP issued in September 2019 (€1Bn 5yr)

In September 2019, CaixaBank became the first-ever Spanish bank to issue a Social Bond in support of the United Nations Sustainable Development Goals (SDGs) and CaixaBank's mission, which is to "contribute to the financial well-being of our customers and to the progress of society"

ISSUANCE SUMMARY

- Inaugural Social Bond 5yr; €1bn in Senior Non-Preferred Notes ("SNP") issued by CaixaBank, S.A. (XS2055758804)
- Rated Baa3/BBB/BBB+/AL, by Moody's/S&P/Fitch/DBRS
- First transaction framed within the Sustainable Development Goals (SDGs) Framework published in August 2019.
 Second-party opinion by Sustainalytics (1)
- > The inaugural Social Bond is aligned with the Social Bond Principles 2018
- Net proceeds will be allocated to eligible assets originated up to 3 years before the year of issuance (2019)



Social Bond of the year – bank 2020

by Environmental Finance (Bond Awards 2020) For the Inaugural Social Bond (Sep-2019) under the SDG Framework



ALLOCATION OF NET PROCEEDS

1 NO POVERTY

160,945 Loans

- 147,868 loans granted to individuals or families
- Access to financial services for underserved populations with combined income of €17,200 or less⁽²⁾, without any collateral or guarantee⁽³⁾
- Loans granted by MicroBank, the leading micro-credit institution in Spain and a reference in Europe created in 2007

13,077

loans to self-employed workers without collateral or guarantee, micro-enterprises and SMEs⁽⁴⁾



 Loans granted to the most economically disadvantaged provinces of Spain (either ranking in the bottom 30th percentile in GDP/capital or in the top 30th in unemployment) As of 31 March 2020, Eligible
Social Portfolio advancing
"SDG 1: No Poverty" and "SDG
8: Decent Work and Economic
Growth" and meeting
CaixaBank's SDG Framework
Criteria amounted to €2.1 Bn, of
which €1Bn allocated to the
inaugural Social Bond net
proceeds

50% SDG1

€1Bn Social Bond ne proceeds

50%

> CaixaBank has allocated 25% of net proceeds to new financing⁽⁵⁾: assets originated in 2019

- 1) https://www.caixabank.com/deployedfiles/caixabank/Estaticos/PDFs/Inversores_institucionales/CaixaBankSDGsFramework-SustainalyticsSecondPartyOpinion.pdf.
- As determined by MicroBank, based on the poverty threshold of the Spanish National Statistics Institute (INE) for a family with 2 children along with the Public Multi-Purpose Income Indicator (IPREM). Applicable threshold at issuance for 2019.
- (3) Further details available on pages 38-44 of the MicroBank 2019 Annual Report (https://www.microbank.com/deployedfiles/microbank/pdf/Informe_Anual_2019_en.pdf) and the CaixaBank Sustainable Development Goals (SDGs) Framework (https://www.caixabank.com/deployedfiles/caixabank/Estaticos/PDFs/Inversores_institucionales/2019CaixaBankSDGsFramework.pdf).
- 4) Small and medium-sized enterprises as defined by the European Commission (https://ec.europa.eu/growth/smes/sme-definition_en).
- (5) New financing: all assets originated in the year of issuance and thereafter.





1st Social Bond (II/II)—Key Social Bond impacts

160,945 loans have been granted to 151,681 beneficiaries of whom 139,731 are families (349,328 indirect beneficiaries)⁽¹⁾ and 11,950 are self-employed workers and companies



FAMILIES / INDIVIDUALS

- > 87% borrowers claim that the loan has had a positive impact on their lives increasing their well-being and helping them achieve their goals
- > 79% borrowers have been able to increase or maintain their savings capacity
- > 59% loans to beneficiaries located in areas where the population is at risk of poverty⁽²⁾, total amount €299 M
- 15% loans to be neficiaries located in rural areas⁽²⁾, total value of €75 M



SELF-EMPLOYED, MICRO-ENTERPRISES AND SMEs

- More than 1,000 newly-created companies, supported through the loans €61 M granted (12% of the total)
- > 18% loans to beneficiaries located in rural areas⁽²⁾⁽³⁾, for a total value of €62 M (12% of the total)
- More than 60% of the borrowers claim that the loans have helped them start up or strengthen their business
- > 86% of borrowers requested the loan directly from CaixaBank

Global impact on the Spanish economy⁽³⁾:

€1,480M contributed to Spanish GDP

→ For every €1M
 invested in the social
 bond contributes
 €2.97M to GDP

8,207 jobs created, of which 2,591 are direct, 2,855 indirect and 2,761 induced

 → For every €1M invested in the social bond approximately
 16 jobs are created

METHODOLOGY⁽⁴⁾ APPLIED TO MEASURE THE IMPACT OF THE CAIXABANK SOCIAL BOND:



Data collected by conducting surveys among borrowers

(on the loans – proceeds allocated to the Social Bond)



Input-output methodology used to calculate the impact of the loans on the Spanish economy



The Social Bond Impact Report has been calculated in collaboration with an external, independent consultant (Deloitte)

- (1) Number of indirect beneficiaries, on the assumption that an average family has 2.5 members, according to statistical data. (Source: INE) https://www.ine.es/dvngs/INEbase/es/operacion.htm?c=Estadistica C&cid=1254736176952&menu=ultiDatos&idp=1254735572981.
- (2) See "Social Bond Report" Appendix II: Methodology for a detailed definition and explanation of the calculation (pages 28 to 36). https://www.caixabank.com/deployedfiles/caixabank/Estaticos/PDFs/Inversores institucionales/CaixaBank Social Bond Report.pdf
- (3) Calculated from surveys using input-output methodology. See "Social Bond Report" Appendix II: Methodology for a definition and explanation of the calculation (pages 34 to 36).
- https://www.caixabank.com/deployedfiles/caixabank/Estaticos/PDFs/Inversores_institucionales/CaixaBank_Social_Bond_Report.pdf
 4) See "Social Bond Report" Appendix II: Methodology for a definition and explanation of the calculation (pages 28 to 36).
 https://www.caixabank.com/deployedfiles/caixabank/Estaticos/PDFs/Inversores_institucionales/CaixaBank_Social_Bond_Report.pdf



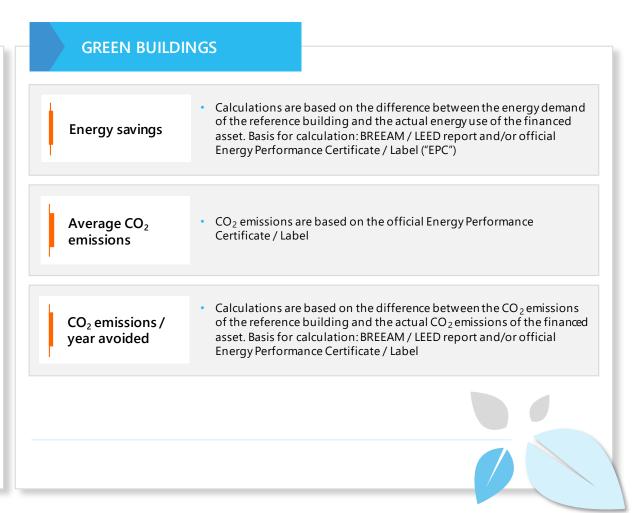






Reporting – Criteria for impact assessment⁽¹⁾

RENEWABLE ENERGY • In production: electric power generation is based on the latest Clean energy available Production Report provided • Under construction: estimates are based on the due diligence –Wind and Solar⁽²⁾ report of the project for a P90 value⁽³⁾ Avoided CO₂ • Multiplication of the renewable electricity injected into the local power grid by the CO₂ emission factor of the respective national emissions -Wind and Solar⁽²⁾ energy mix • Number of wind or solar farms (4) included in the financed project # of farms or as per the Due Diligence documentation plants financed Location and type Location and type of wind or solar farms⁽⁴⁾ included in the of farms or plants financed project as per the Due Diligence documentation financed



- (1) All impacts are prorated by CaixaBank's share in the financing.
- 2) Thermo-Solar: as for Wind and Photovoltaic, but any power generated from the combustion of natural gas is deducted from the total energy power generated.
- 3) P90 means the statistical level of confidence suggesting that the predicted energy production may be exceeded with 90% probability.
- (4) The category "Solar Farm" encompasses both Photovoltaic and Thermo-Solar power stations.

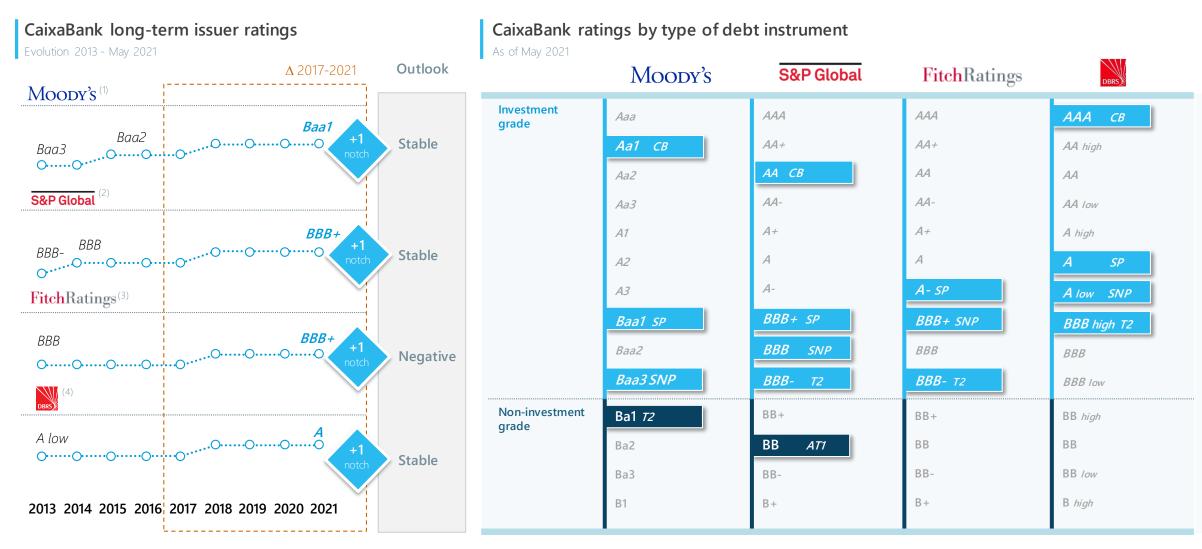




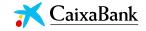




Credit ratings facilitate continued market access







Strong sustainability performance

Ample recognition by main ESG analysts and rating agencies (I/II)



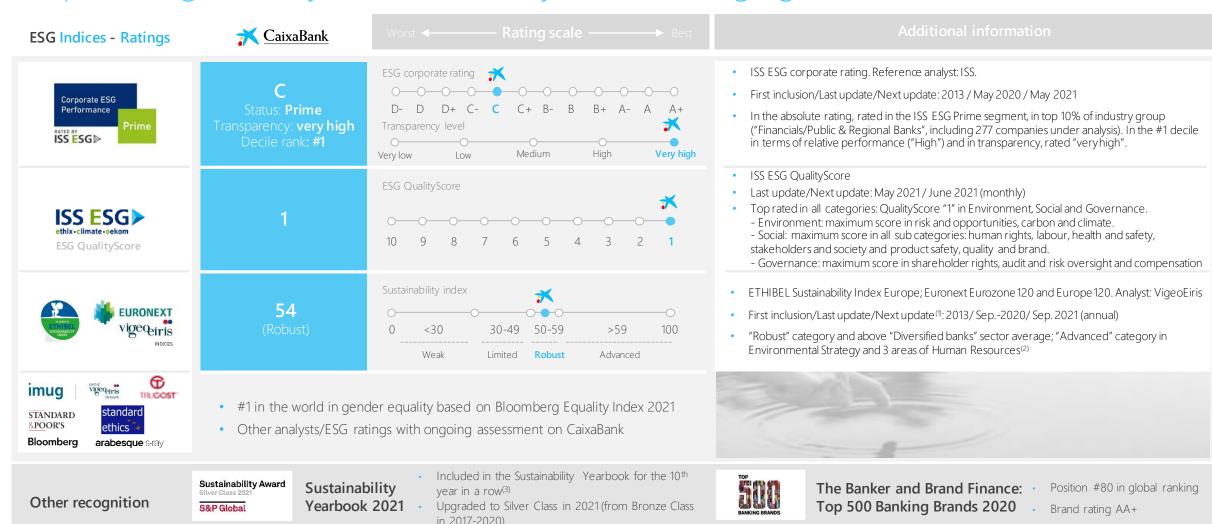
⁽¹⁾ Including financial Inclusion or social and environmental information. (2) The use of CaixaBank of any MSCI ESG Research LLC or its affiliates data and the use of MSCI logos, trademarks, service marksor index names herein do not constitute a sponsorship, endorsement, recommendation or promotion of CaixaBank by MSCI. MSCI services and data are the property of MSCI or its information providers, and are provided "as-is" and without warranty. MSCI names and logos are trademarks or service marks of MSCI. (3) Peer Goup includes Banco Santander and BBVA.





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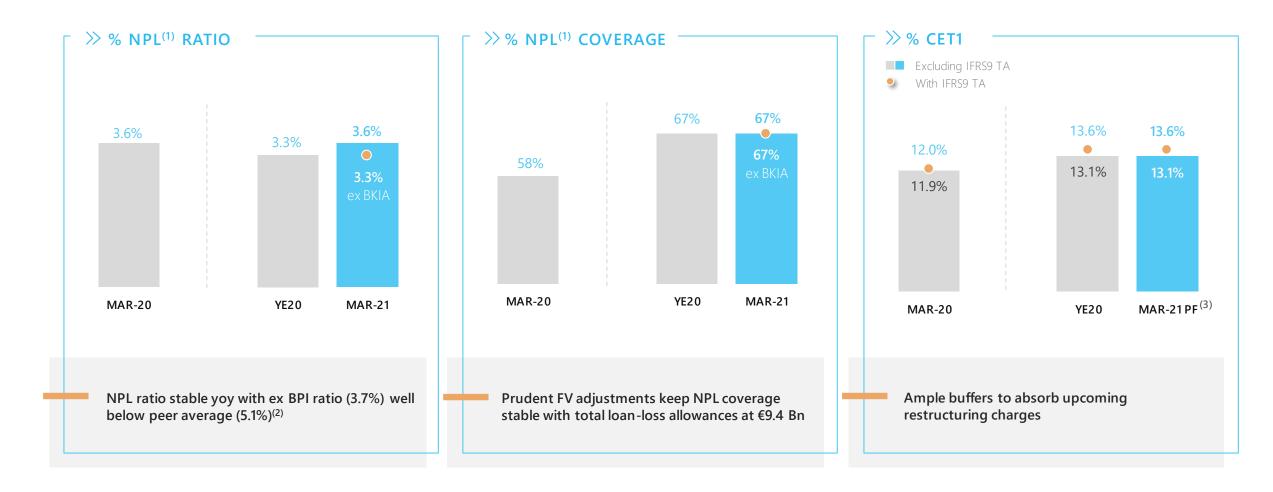








Strong solvency and sound credit metrics maintained after merger



⁽¹⁾ Including contingent liabilities.

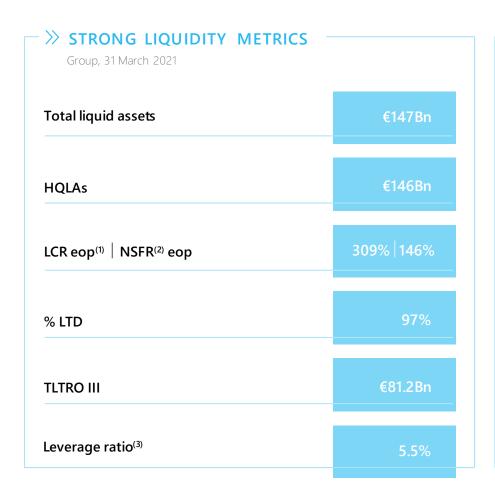
⁽²⁾ Peer average in Spain including: BBVA Spain, Banco Santander Spain and Banco Sabadell ex TSB. Based on data reported by companies for 1Q21.

³⁾ PF including impact from CABK TRIM LDP (official communication received in April, post 1Q close). Reported % CET1 at 14.1% (13.6% ex IFRS 9 TA).





Ample liquidity and comfortable MREL maintained post merger





2021 FUNDING PLAN

- Focus on MREL issuance and compliance with requirements mainly through subordinated instruments
- FY21e issuance (ex 1Q issuances):
 €0.5Bn-€1Bn Tier 2 and c.€2Bn SNP
- Beyond that, mostly refinancing of upcoming maturities
- Planning to diversify to other currency issuances

1Q21 ISSUANCES

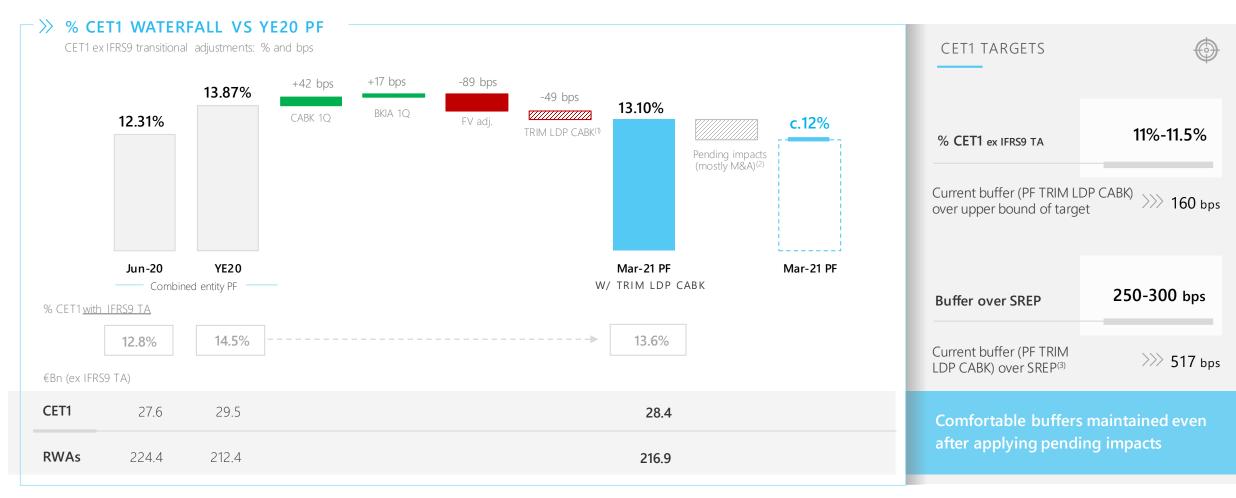
- €1Bn 8NC7 Green SNP (0.50% Coupon; MS+0.90%)
- €1Bn 10.25NC5.25 Green Tier 2 (1.25% Coupon; MS+1.63%)⁽⁶⁾

⁽¹⁾ Group average last 12 months: 273%. (2) Best estimate according to the new CRR criteria (Regulation (EU) 2019/876 of 20 May 2019). (3) Ratios including IFRS9 transitional arrangements and PF including TRIM LDP for CABK (the official communication was received in April, post 1Q close). (4) SREP and MREL requirements post BKIA integration have not been set yet. The graph depicts our estimates for SREP requirements (assuming a P2R equivalent to the weighted average of the CABK and BKIA P2R, considering benefit of CRD V article 104 A, and O-SII buffer at 0.50%). The MREL requirement (including the CBR) of 22.66% (from 1 January 2022) is also an estimate based on the weighted average of CABK and BKIA's requirements (also assuming an O-SII buffer at 0.50%); the same estimate from 1 January 2024 is 23.78%. Current standalone requirement for 2021 CET1 SREP is 8.10% while MREL (sub-MREL) requirement for 1 January 2022 is 22.09% (16.26%) and for 1 January 2024, 22.95% (both including the CBR). (5) Includes eligible SP (2.95%) plus other (0.03%). (6) In parallel, c.€490M of Tier 2 notes (callable in February 2022) early repurchased by end of March.





Ample buffer for pending M&A impacts



- (1) The official communication was received in April, post 1Q close.
- (2) Some regulatory impacts also pending.
- (3) Buffer of % CET1 (including IFRS9 TA) above SREP. CET1 SREP at 8.45% assuming P2R equivalent to weighted average of CaixaBank and BKIA P2R (considering benefit of CRD V article 104 A) and O-SII buffer at 0.50%.



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