_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Corporate governance									
Quorum General Shareholders' Meeting (AGM) (Ordinary)	*%*	82.80%	77.80%	77.82%	76.56%				
Average approval of items on the AGM agenda	*%*	94.1%	93.5%	93.5%	92.0%				
Independent board members	*%*	60.0%	60.0%	60.0%	60.0%				
Women on the Board	*%*	40.0%	40.0%	40.0%	40.0%				
Board Members - Average term in position	*Years*	4.0	6.2	4.0	5.2				
Shares and Shareholder structure									
Share price at end of period	*€/share*	7.354	5.236	4.943	3.726				
Percentage stake "la Caixa" Banking Foundation[1]	*%*	31.2%	31.2%	31.2%	31.9%				
Percentage stake FROB[1]	*%*	18.1%	18.0%	17.9%	17.3%				
Percentage stake in Own Shares, Board Members and other shareholders with Board representation	*%*	0.2%	0.8%	0.1%	1.8%				
Percentage stake Free float - management	*%*	50.5%	49.9%	50.8%	48.9%				
Free float - Retail	*%*	25.1%	26.8%	26.2%	28.1%				
Free float - Institutional (National and International)	*%*	74.0%	72.0%	72.4%	70.5%				
Free float - Employees	*%*	0.8%	1.3%	1.3%	1.4%				
Shareholders[2]	*Units*	533,022	555,620	566,769	590,313				
Shareholder remuneration for the year[3]	*€/share*	0.4352	0.4352	0.3900	0.3919				8

[1]. Information provided by the "la Caixa" Banking Foundation (and its subsidiary Criteria Caixa, S.A.U.) and by the FROB (and its subsidiary BFA, Tenedora de Acciones, S.A.) as of 30 June 2025.
[2]. In relation to shares held by investors operating through a custodian entity located outside Spanish territory, only the custodian entity is considered a shareholder, as it is the one registered in the corresponding book-entry register.
[3]. Dividend charged to the previous year.

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Commercial positioning									
Customers	*M*	20.5	20.3	20.2	20.1	✓		1.1	8
Customers Spain	*M*	18.7	18.5	18.3	18.2	✓		1.1	8
Customers Portugal	*M*	1.8	1.8	1.9	1.9	✓		1.1	8
Market shares in Spain									
Loans to households and businesses	*%*	23.5%	23.4%	23.4%	23.5%			1.1	
Mortgage Credit	*%*	24.5%	24.6%	24.7%	24.8%			1.1	
Household and business deposits	*%*	24.7%	24.7%	24.8%	24.7%			1.1	
Pension plans	*%*	34.0%	34.3%	34.3%	34.0%			1.1	
Investment funds	*%*	23.3%	23.7%	23.8%	23.6%			1.1	
Life-risk insurance[1]	*%*	27.7%	26.5%	26.9%	26.0%			1.1	
Direct deposit of salaries	*%*	36.2%	36.1%	36.2%	36.3%			1.1	
Savings insurance[2]	*%*	37.6%	37.7%	37.1%	36.5%			1.1	
Long-term savings[3]	*%*	29.1%	29.5%	n.a.	n.a.			1.1	

[1]. Data as of March 2025.
[2]. According to internal estimates.
[3]. Combined market share of investment funds, pension plans, and savings insurance. Based on data from INVERCO and ICEA. For savings insurance, the sector data for the June share is based on internal estimates.

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Commercial positioning									
Market share in Portugal									
Loans to households and businesses[1]	%	11.6%	11.7%	11.6%	11.7%			1.1	
Loans to business[1]	%	11.2%	11.2%	11.2%	11.3%			1.1	
Mortgage Credit[1]	%	14.8%	14.6%	14.4%	14.4%			1.1	
Household and business deposits[1]	%	10.6%	10.4%	10.6%	10.5%			1.1	
Investment funds[1]	%	13.5%	14.2%	10.4%	15.6%			1.1	
Pension plans[1]	%	11.8%	n.a.	n.a.	n.a.			1.1	

[1]. *Data as of May 2025.*

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Local accesible banking									
Network in Spain									
Branches	*Units*	3,803	3,825	3,830	3,876	✓			8,12
Retail branches	*Units*	3,550	3,570	3,574	3,618	✓			8,12
of which Store	*Units*	921	926	918	912				8,12
Private Banking Centres	*Units*	86	87	87	86	✓			8,12
Business Centres[1]	*Units*	153	153	154	157	✓			8,12
Institutional Banking Centres	*Units*	13	14	14	14	✓			8,12
Corporate Banking Centres	*Units*	1	1	1	1	✓			8,12
International points of presence	*Units*	26	25	26	26				8
Spanish towns with >5,000 inhabitants where CaixaBank has a presence	*%*	99%	99%	99%	99%	✓		2.2-B.1.3,2.2-C.1.1,2.3	1,11
Spanish towns with >10,000 inhabitants where CaixaBank has a presence	*%*	100%	n.a.	100%	n.a.				
Number of Spanish towns in which it is the only banking entity present[3]	*Units*	460	459	458	483	✓	S4-4-29a	2.2-B.1.3,2.2-C.1.1	1,8,11
Spanish towns where CaixaBank is present	*Units*	2,234	2,234	2,233	2,233	✓	S4-4-29		8
Citizens with a branch in their municipality	*%*	92%	92%	92%	92%	✓		2.2-B.1.3,2.2-C.1.1,2.3	1,11
Number Mobile Branches *(ofibuses)*[2]	*Units*	32	28	21	19		S4-4-30,S4-4-31a	2.2-B.1.3,2.2-C.1.1,2.3	8,11
Number of towns covered by Mobile Branches *(ofibuses)*	*Units*	1,396	1,294	804	687		S4-4-29,S4-4-31a	2.2-B.1.3,2.2-C.1.1,2.3	1,11
Accessible branches	*%*	89%	89%	89%	89%	✓	S4-4-31	2.2-B.1.3,2.2-C.1.1	1,8,9,10,11
Branches where barriers have been removed (Spain)	*Units*	19	18	18	42	✓	S4-4-31,S4-4-34	2.2-B.1.3,2.2-C.1.1	1,8,9,10,11
ATMs	*Units*	11,076	11,137	11,178	11,335	✓			1,8,9,10,11
ATMs with advanced accessibility features	*%*	100%	100%	100%	100%	✓	S4-4-31,S4-4-34	2.2-B.1.3,2.2-C.1.1,2.3	1,8,9,10,11

[1]. Includes 142 business centres and 11 real estate developers.
[2]. The data for the semester 2025, semester 2024, and 2023 includes 3 backup mobile branches (ofibuses).
[3]. CaixaBank has not withdrawn from any municipality where it was the only banking institution. The reduction is explained by the establishment of competitor bank branches in those municipalities..

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Local accesible banking									
Network in Portugal									
Portugal branches	*Units*	303	303	308	315	✓			8,12
Retail branches	*Units*	261	261	265	271	✓			8,12
Premier/Private Centres	*Units*	13	13	13	15	✓			8,12
Business Centres	*Units*	29	29	29	29	✓			8,12
ATMs (Portugal)	*Units*	1,205	1,233	1,221	1,259	✓			1,8,9,10,11

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Innovation, multi-channel communication and digitalisation									
CaixaBank Spain									
Digital clients (Now Customers)[1]	*M*	12.4	12.1	11.8	11.5			1.1	8,9
Mobile customers (w/ digital customers)	*%*	74%	73%	70%	70%				8,9
inTouch customers (Spain)[2]	*M*	6.8	n.a.	n.a.	n.a.				8,9
inTouch customers (Portugal)	*M*	0.2	0.2	0.2	0.2				8,9
imagin customers	*M*	3.8	3.6	3.5	3.3			1.1	8,12
BPI									
Digital customers (BPI Net)	*M*	1.0	1.0	0.9	0.9			1.1	8,9
Customer experience and quality									
CaixaBank Spain									
IE Institutions	*Units*	94.1	94.4	94.8	93.4		S4-2-20d		
IE Business	*Units*	92.4	93,0	92.1	92.2		S4-2-20d		
NPS Transactional Retail[3]	*%*	82.8%	79.4%	78.5%	n.d.		S4-2-20d		
NPS Transactional Retail Connecta[3]	*%*	79.1%	81.6%	81.4%	n.d.		S4-2-20d		
NPS Transactional Business Banking[3]	*%*	97.7%	91.9%	90.7%	n.d.		S4-2-20d		
NPS Transactional SME Banking[3]	*%*	94.2%	91.5%	91.5%	n.d.		S4-2-20d		
NPS Transactional Private Banking[3]	*%*	97.9%	97.3%	96.9%	n.d.		S4-2-20d		
CTL Improvement NPS	*p.p.*	5.8	6.3	5.8	5.2		S4-2-20d		
BPI									
IE Institutions[4]	*Uds.*	88.2	88.3	n.a.	n.a.		S4-2-20d		
IE Business[4]	*Uds.*	85.7	87.4	n.a.	n.a.		S4-2-20d		

[1]. Individual customers who have performed one or more login operations in Now, imagin, or other CaixaBank apps (Pay, Sign) in the last 6 months.
[2]. Previously known as inTouch, it is now Connecta, adopting a new business model that alters its definition.
[3]. The NPS measures CaixaBank customers' likelihood to recommend the bank on a scale from 0 to 10. The index is calculated as the difference between the percentage of Promoters (ratings of 9–10) and Detractors (ratings of 0–6). In the first half of 2024, the metrics were redefined and are therefore not comparable with those published in the 2023 CaixaBank Group Management Report.
[4]. Data corresponding to the first quarter of 2025.

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Cybersecurity, efficiency and IT infrastructure									
Investment in information security	*€M*	+ 99	+ 70	+ 70	+ 60		S4-4-31a,S4-4-37,ES-1		8,9
People in the Security & Governance team	*Units*	107	106	+ 80	+ 80		S4-4-31a,S4-4-37,ES-1		8,9
Phishing simulations per employee/year[1]	*Units*	6	9	6	12		S4-4-32a,ES-1		8,9
0-clickers in phishing campaigns[2]	*%*	n.a.	75.0%	77.0%	63.0%		S4-4-32b,ES-1		8,9
Employees trained in Cybersecurity[1]	*%*	78.0%	98.0%	80.0%	96.0%		S4-4-31a,ES-1		8,9
Number of leaks with information[1]	*Units*	0	0	0	0		S4-4-31d,ES-1		8,9
Number of leaks with personally identifiable information	*Units*	0	0	0	0		S4-4-31d,ES-1		8,9
Number of customers affected by leaks of personally identifiable information	*Units*	0	0	0	0		S4-4-31d,ES-1	1.1	8,9

[1]. Data corresponds to a 6-month period in the half-year reports for 2024 and 2025, whereas it covers a 12-month period in the 2023 and 2024.
[2]. The indicator has become annual and is not reported in the first half of 2025.

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
People working in CaixaBank									
CaixaBank Group employees	*Units*	46,654	46,014	45,349	44,863	✓	S1-6-50a		8
Spain	*Units*	41,810	41,304	40,639	40,174		S1-6-50a		8
Portugal	*Units*	4,546	4,426	4,441	4,263		S1-6-50a		8
Rest	*Units*	298	284	269	248		S1-6-50a		8
Average age	*Years*	46.9	46.8	46.7	46.4	✓			8
Average length of service	*Years*	18.9	18.7	18.8	18.5				
Number of employees with disabilities	*Units*	674	650	632	593	✓	S1-12-79		8
Employees under 35 years old	*%*	10.0%	9.1%	n.a.	n.a.		S1-9-66b		8
Women	*%*	55.7%	56.1%	56.3%	56.3%	✓	S1-6-52a		8
Women in management positions starting from subdirectorate of a large office (A or B)[1]	*%*	43.8%	43.4%	43.3%	43,0%		S1-9-66a		5,8
Training hours	*Hours*	1,134,400	2,992,780	n.a.	2,955,351	✓	S1-13-83b		4
Online training	*%*	91.3%	92.5%	93.3%	93.7%	✓			4
Employees certified in MiFiD II[1]	*Units*	30,527	31,990	32,242	31,843		S4-2-20c,S4-4-34		4,8
Employees trained in the Real Estate Credit Agreement Act[1]	*Units*	32,020	31,813	30,576	29,189		S4-2-20c,S4-4-34		4
Employees trained in IDD (Insurance Distribution Directive)[1]	*Units*	31,794	33,146	29,586	30,510		S4-2-20c,S4-4-34		4
Employees adhering to remote working of the potential collective	*%*	73.3%	71.5%	75.1%	70.0%		S1-15-92		8
Employees covered by a collective agreement	*%*	99.7%	99.8%	100%	100%	✓	S1-8-60		8

[1]. *CaixaBank, S.A.*

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Responsible and Ethical Behaviour									
Complaints Channel[1]	*Units*	61	101	62	62	✓	S1-3-32		12,16
s/ Telematic Code of Conduct	*Units*	0	2	2	3	✓	S1-3-32		12,16
s/ Marketing of products, transparency and customer protection	*Units*	7	18	9	16	✓	S1-3-32		12,16
s/ Data protection/confidentiality and ethical use of data[2]	*Units*	6	10	5	9	✓	S1-3-32,S1-17-103b		12,16
s/ Occupational Health and Safety / Risk Prevention[2]	*Units*	1	3	2	0	✓	S1-3-32,S1-17-103b		12,16
s/ Code of Ethics[2]	*Units*	9	10	7	n.a.	✓	S1-3-32,S1-17-103b		12,16
s/ Conflicts of Interest	*Units*	2	7	5	n.a.	✓	S1-3-32,S1-17-103b		12,16
s/ Anti-Corruption Policy[2]	*Units*	1	5	2	n.a.	✓	S1-3-32,S1-17-103b		12,16
s/ Prevention of money laundering and terrorist financing	*Units*	7	1	0	0	✓	S1-3-32,S1-17-103b		12,16
s/ Workplace harassment and sexual harassment[2,3]	*Units*	14	37	23	14	✓	S1-3-32,S1-17-103a		12,16
Others	*Units*	14	8	7	20	✓	S1-3-32,S1-17-103b		12,16

[1]. Data corresponds to a 6-month period in the half-year reports for 2024 and 2025, whereas it covers a 12-month period in the 2023 and 2024.
[2]. Types of complaints related to the risk of Human Rights violations.
[3]. In 2023, formal complaints related to harassment cases were included in the whistleblowing channel.

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Financial inclusion									
CaixaBank issued social bonds	*€M*	0	1,250	1,568	1,000	✓	MDR-A-69b	2.3	1,3,4,8
Micro-loans and other loans with social impact granted[1]	*€M*	1,183	2,066	1,079	1,383	✓		2.2-B.1.3,2.2-C.1.1,2.3	1,8,10
New businesses created thanks to the support of entrepreneurs[1]	*Units*	5,256	9,541	5,827	8,621	✓	S4-4-31d	2.2-B.1.3,2.2-C.1.1	8
Jobs created thanks to the support of entrepreneurs[1]	*Units*	16,669	32,245	19,180	28,521	✓	S4-4-31d	2.2-B.1.3,2.2-C.1.1	8
Vulnerable Basic Payment Accounts Customers[2]	*Units*	402,008	362,728	380,552	359,938	✓			
Number of senior clients	*M*	4.53	4.47	4.41	4.36				10
% of senior individuals who have used digital channels	*%*	50%	44%	47%	46%		S4-2-20d		10
Number of branch visits by senior clients (annual average)	*Units*	2.4	2.5	2.4	2.5		S4-2-20d		10

[1]. Data corresponds to a 6-month period in the half-year reports for 2023 and 2024, whereas it covers a 12-month period in the 2022 and 2023 full-year reports.
[2]. The 7,430 clients of the Inclusion Account are included. The Inclusion Account is a solution designed for individuals who need to receive social benefits or access employment. It ensures financial inclusion for vulnerable people who, due to their background or lack of income documentation, are unable to open a bank account.

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Sustainable business[1]									
Sustainable Business Spain									
Mobilising sustainable finance (current year)[2,3]	€M	20,989	35,957	16,344	27,230	✓	ES-2	2.2-D,2.3,3.2	7,11,12,13
Sustainable financing (current year)	€M	16,427	27,651	11,565	25,096	✓	ES-2	2.2-D,2.3,3.2	7,11,12,13
of which: according to type									
Green	€M	8,194	10,673	3,735	9,330		ES-2	2.3,3.2	7,12,13
Social	€M	3,300	5,984	3,790	3,085		ES-2	3.2	8
Linked to sustainability	€M	4,627	10,994	4,040	12,681		ES-2	3.2	8,13
Transition[4]	€M	306	n.a.	n.a.	n.a.		ES-2	3.2	8,13
of which: according to category							ES-2		
Retail	€M	2,003	3,338	1,277	1,749		ES-2		8,13
Corporates	€M	4,043	4,783	1,732	4,123		ES-2		8,13
CIB&IB	€M	10,381	19,530	8,556	19,224		ES-2		8,13
Sustainable intermediation (current year)	€M	4,562	8,306	4,779	2,133	✓	ES-2	2.2-D,3.2	7,11,12,13
of which: participation in the placement of sustainable bonds (excluding own issues)	€M	1,948	1,369	1,171	1,660				7,9,12,13
of which: increase in managed sustainable assets	€M	2,386	6,936	3,608	473			2.2-B	13

[1]. Data corresponds to a 6-month period in the half-year reports for 2024 and 2025, whereas it covers a 12-month period in the 2023 and 2024 full-year reports.

[2]. The starting point for 2024 corresponds to the mobilization of sustainable finance for the 2022–2024 period. For the 2025–2027 period, the definition has been updated, incorporating, among others, BPI's sustainable financing.

[3]. Current definition: "Sum of i) new sustainable financing production for individuals and companies from the Retail, Business, CIB, MicroBank, CPC, and BPI segments. The amount considered for mobilization purposes is the formalized risk limit in sustainable financing operations with clients, including long-term, working capital, and signature risk, also considering novation and tacit or explicit renewal of sustainable financing, ii) sustainable intermediation in channeling third-party resources toward sustainable investments, including: a) CaixaBank's participation amount in the placement of clients' sustainable bonds, b) net increase, excluding market effect, in assets under management in equity and corporate fixed income products of CaixaBank Asset Management under MiFID II, c) gross increase, excluding market effect, in assets under management at VidaCaixa in sustainable products under SFDR, d) intermediation of sustainable funds from third-party managers under SFDR, e) intermediation of electric or hybrid vehicle renting. The criteria for considering sustainable financing are outlined in CaixaBank's Sustainable and Transition Financing Eligibility Guide, developed with the support of Sustainalytics."

Previous definition: "Sum of i) Sustainable mortgage financing (energy efficiency certificate "A" or "B"), financing for energy-efficient home renovations, financing of hybrid/electric vehicles, photovoltaic panel financing, agro eco-financing, and microcredits granted by MicroBank; sustainable financing for Businesses, Developers, and CIB&IB. The amount considered for mobilization purposes is the formalized risk limit in sustainable financing operations with clients, including long-term, working capital, and signature risk. Novation and tacit or explicit renewal of sustainable financing are also considered; ii) CaixaBank's proportional participation in the issuance and placement of sustainable bonds (green, social, or mixed) by clients; iii) Net increase in assets under management at CaixaBank Asset Management in products classified under Articles 8 and 9 of the SFDR regulation (includes new funds/fund mergers registered as Articles 8 and 9, plus net contributions – contributions minus withdrawals – including market effect on share valuation); gross increase in assets under management at VidaCaixa in products classified under Articles 8 and 9 of the SFDR regulation (includes gross contributions – excluding withdrawals and market effect – to Pension Funds, EPSV, and Unit Linked products classified as Articles 8 and 9 under SFDR). Its evolution is monitored by the Sustainability Committee and the responsible Governance Bodies."

[4]. Transition includes activities for which no viable low-carbon technologies currently exist but which contribute to the shift toward a climate-neutral economy through the gradual reduction of GHG emissions.

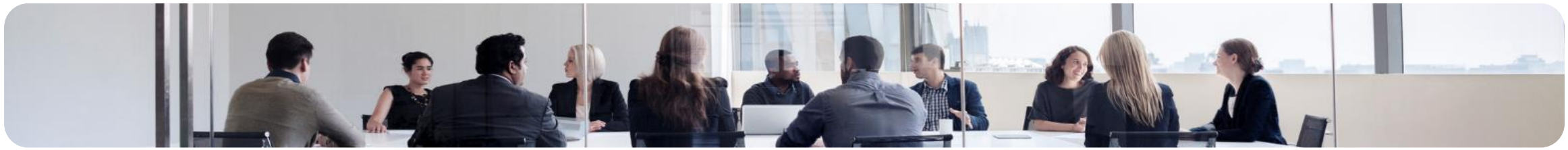
_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Responsible investment									
Assets under management with a rating articles 8 and 9 according to SFDR (Spain) - (VC+CAM)	*€M*	64,957	66,041	61,996	57,788			3.2	8,13
Assets under management with a rating articles 8 and 9 according to SFDR (Portugal) - (VC+CAM)	*€M*	6,795	6,409	5,982	5,671			3.2	8,13
VidaCaixa									
Managed customer resources (Spain)[1]	*€M*	125,126	123,864	120,977	115,411				8
Managed customer resources (Portugal)[2]	*€M*	8,273	8,070	7,611	7,523				8
Investments which take ESG criteria into account	*%*	100%	100%	100%	100%				8
Distribution of assets in products under SFDR (Pension plans in Spain)									
Assets in products classified under article 6	*€M/%*	14,344 / 29.5%	14,023 / 28.7%	13,248 / 28.5%	12,659 / 28.5%			3.2	8,12
Assets in products classified under article 8	*€M/%*	34,372 / 70.5%	34,759 / 71.3%	32,233 / 69.3%	30,551 / 68.8%			3.2	8,12
Assets in products classified under article 9	*€M/%*	7 / 0.0%	7 / 0.0%	1,022 / 2.2%	1,181 / 2.7%			3.2	8,12
Distribution of assets in products under SFDR (Pension plans in Portugal)									
Assets in products classified under article 6	*€M/%*	3,097 / 43.3%	3,072 / 44.3%	2,932 / 44.2%	2,809 / 43.3%			3.2	8,12
Assets in products classified under article 8	*€M/%*	4,056 / 56.7%	3,855 / 55.7%	3,700 / 55.8%	3,683 / 56.7 %			3.2	8,12
Assets in products classified under article 9	*€M/%*	0 / 0.0%	0 / 0.0%	0 / 0.0%	0 / 0.0%			3.2	8,12

[1]. Includes the life insurance and pension plan business of VidaCaixa, S.A.
[2]. Includes the life insurance and pension plan business of BPI Vida e Pensões, wholly owned by VidaCaixa, S.A.

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Responsible investment									
CaixaBank Asset Management									
Assets under management (Spain)[1]	*€M*	107,299	103,597	97,150	89,784			2.2-B	13
Assets under management (Portugal)[2]	*€M*	7,192	6,894	6,694	6,725			2.2-B	13
Assets under management (Luxembourg)[3]	*€M*	1,117	961	919	808			2.2-B	13
Investments which take ESG criteria into account	*%*	100%	100%	100%	100%				8
Distribution of assets of products actively marketed under SFDR - Spain									
Assets in products classified under article 6	*€M/%*	67,441 / 68.8%	63,478 / 67.0%	60,242 / 67.7%	56,095 / 68.3%			3.2	8,12
Assets in products classified under article 8	*€M/%*	29,508 / 30.1%	30,058 / 31.7%	27,407 / 30.8%	24,424 / 29.7%			3.2	8,12
Assets in products classified under article 9	*€M/%*	1,070 / 1.1%	1,217 / 1.3%	1,334 / 1.5%	1,633 / 2.0%			3.2	8,12
Distribution of assets of products actively marketed under SFDR - Portugal									
Assets in products classified under article 6	*€M/%*	1,192 / 30.3%	1,150 / 31.1%	1,248 / 35.3%	1,536 / 43.6%			3.2	8,12
Assets in products classified under article 8	*€M/%*	2,553 / 65.0%	2,371 / 64.0%	2,142 / 60.7%	1,885 / 53.5%			3.2	8,12
Assets in products classified under article 9	*€M/%*	186/ 4.7%	183 / 4.9%	139 / 4.0%	103 / 2.9%			3.2	8,12



[1]. Includes the fund business, discretionary portfolio management, and SICAVs of CaixaBank Asset Management SGIIC.
[2]. Includes the mutual and real estate fund business, as well as discretionary portfolio management, of BPI Gestão de Ativos SGFIM, wholly owned by CaixaBank Asset Management.
[3]. Includes the fund and SICAV business of CaixaBank Asset Management Luxembourg, S.A.

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Access to housing									
Homes in social rent programme - Spain[1,2]	*Units*	9,110	9,536	9,868	10,324	✓			1,10,11
Properties with subsidy	*Units*	2,920	3,145	3,273	3,506	✓			1,10,11
Properties without subsidy	*Units*	6,190	6,391	6,595	6,818	✓			1,10,11
Suppliers[3]									
Number of Active suppliers[4,5,6]	*Units*	2,198	2,305	2,170	2,037			4.1	8,12
Number of approved suppliers[7]	*Units*	1,676	1,551	n.a.	1,477		G1-2-15a	4.1	8,12,13
Average payment period to suppliers	*Days*	11.9	12.6	7.4	11.9	✓	G1-6-33a		8,12
Volume of local supplier management - Spain	*%*	84%	81%	87%	87%	✓	G1-2-12		8,12
Volume awarded to CEE (Special employment centres)[1]	*€M*	4.7	5.7	3.1	5.0	✓	G1-2-12	4.1	8,12

[1]. Data corresponds to a 6-month period in the half-year reports for 2024 and 2025, whereas it covers a 12-month period in the 2023 and 2024 full-year reports.
[2]. Number of housing contracts in social housing programs.
[3]. Applicable to Group companies within the corporate Purchasing model (excluding business in Portugal). Includes suppliers with invoicing exceeding €30,000 in 2025. Creditors, official bodies, and homeowners' associations are excluded.
[4]. An active supplier is defined as one that meets any of the following criteria: has an active contract in Ariba (supplier platform) with agreement date within the last three years; has invoiced in the current or previous year; or has participated in a negotiation within the last 12 months. In 2023, the active supplier criteria were reinforced by excluding suppliers related to agreements and collaborations, among others.
[5]. The difference between the number of active suppliers and the number of approved suppliers is mainly due to exempted suppliers, such as those included in the Forbes 2,000 list or similar.
[6]. Applicable to Group companies within the corporate Purchasing model.
[7]. In accordance with the current approval process, it includes centralized purchasing suppliers who have passed the financial qualification process and decentralized purchasing suppliers who have completed the registration process and hold valid mandatory certificates.

_Key indicators

		Semester 2025	2024	Semester 2024	2023	Law 11/2018, on non-financial information and diversity	ESRS (European Sustainability Reporting Standards)	UNEP FI (United Nations Environment Programme Finance Initiative)	SDGs (Sustainable Development Goals)
Social action									
Social Action with the "la Caixa" Foundation - Funds aimed at social entities that have been channelled through the branch network (budget)	*€M*	25.0	25.0	25.0	25.0	✓			1,2,10,17
Social Action with the "la Caixa" Foundation - Number of activities[1]	*Units*	2,696	5,625	2,525	5,833	✓			10
Social Action with the "la Caixa" Foundation - Beneficiary entities[1]	*Units*	2,598	5,238	2,416	5,302	✓			1,2,10,17
Social Action - Donation platform[1]	*€M*	8.8	48.6	8.7	18.5	✓			1,8,13
Volunteers[2]	*Units*	22,034	20,201	19,808	17,240	✓	S1-2-27b	2.2	1,2,10,17
CaixaBank Dualiza - Students Benefited (current year)[3]	*Units*	9,224	12,472	7,331	6,905	✓	S3-2-21a	2.3	4,8,17
CaixaBank Dualiza - Beneficiary Companies (current year)	*Units*	1,119	2,499	1,107	1,024	✓	S3-2-21a	2.3	8,17
CaixaBank Dualiza - Beneficiary teachers (current year)	*Units*	1,519	4,114	1,732	1,747	✓	S3-2-21d	2.3	4
CaixaBank Dualiza - Beneficiary Educational Centers (current year)	*Units*	467	1,378	917	944	✓	S3-2-21a	2.3	4,17

[1]. Data corresponds to a 6-month period in the half-year reports for 2024 and 2025, whereas it covers a 12-month period in the 2023 and 2024 full-year reports.
[2]. Includes the total number of individuals who have participated in volunteering activities within and beyond the scope of the Social Month over the past 12 months.
[3]. These correspond to direct beneficiaries: 6,777 from the Vocational Training Support line and 2,447 from the Guidance line. Additionally, 16,559 indirect beneficiaries (students who did not actively participate in the projects but benefit from them).