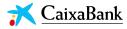
Environmental management plan 2019-2021



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# The environment

This is one of the bank's strategic priorities and one of the 5 axes of its responsible and sustainable activity



Approved by the Board of Directors in December 2017



# The 2019-2021 Environmental Management Plan

This must contribute to minimising CaixaBank's environmental impact and complying with its commitments and environmental certifications

Focus of the 2019-2021 Environmental Management Plan



# 1

## **Carbon Neutral Strategy**

Minimising and offsetting all calculated  $CO_2$  emissions

## Environmental efficiency measures and certifications

Minimising the bank's impact, implementing new energy saving measures and renewing certifications and environmental commitments



#### Extending the environmental commitment to the value chain

Action plans for suppliers to assume our environmental values as their own and comply with the acquired commitments

4

## Driving sustainable mobility

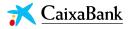
Actions encouraging sustainable mobility to minimise the emissions of the company, staff and suppliers



### Commitment, transparency and *engagement*

Engagement actions with employees and reinforcing the commitment and public environmental information





# KPIs and activities to implement 2019-2021 Environmental Management Plan

Initiative	Purpose	Indicators – KPIs	2018	2019	2020	2021
Carbon Neutral Project	Keep being a Carbon Neutral company	% of CO <sub>2</sub> emissions offset		100%	100%	100%
		% reduction in CO <sub>2</sub> emissions <i>(vs. 2015)</i>		-11.5%	-13%	-14.5%
	100% contracting renewable energy	% renewable energy consumed		99%	99%	99%
Environmental efficiency and certifications	Implementing energy efficiency measures	% consumed <i>energy saving (vs. 2015)</i>		-7%	-8.5%	-10%
	Certification renewal and extension of scope	% renewed environmental certifications		100%	100%	100%
Value chain	<b>Environmental Procurement Plan</b> (environmental criteria in purchases and contracting services and extending the environmental commitment to the value chain)	% contracting with environmental criteria/total with significant environmental impact	40%	50%	60%	70%

**Other initiatives** 

**Sustainable** mobility plan



Automation system in the branch network



**Commitment**, transparency and engagement

#### **Environmental certifications**





# Voluntary compliance principals and environmental efficiency measures



Actions to minimise the CaixaBank's activity

- Defining annual improvement objectives in 6 main fields
- Follow-up of KPIs and the applicable law
- Implementation of improvements



## Energy consumed

Energy efficiency projects: LED lighting, compartmentalisation and monitoring



Project on digitalisation, rationalisation of deliveries to customers



## Waste

Selective collection, waste management, minimisation at source, etc.

# Wastewaters and emissions

Sustainable mobility, dumping parameter control,



# Green purchase and design criteria

Plan for environmentally-friendly purchasing and contracting

## **Environmental awareness**

Campaigns for good environmental practices

#### Accessions

- Establishing improvement plans to optimise ratings
- Compiling information for reporting
- Analysis of trends and new requirements



Spanish lobby on low economic growth in carbon



UN think tank for banks and insurers on the environment



Committed to power consumption from renewable sources



Public reduced emissions commitments