

Caixabank, S.A.

Justified proposal for amendment of the Board of Directors' Remuneration Policy

Article 529 *novodecies* of the Spanish Corporation Law

Valencia, 22 February 2018

Article 529 *novodecies* of the current Spanish Corporation Law (*Ley de Sociedades de Capital*) sets forth the obligation for listed companies to draw up their Board of Directors' remuneration policy ("**Remuneration Policy**") and to submit such policies for approval by the General Shareholders' Meeting.

With regard to the members of the Board of Directors in their capacity as such (i.e. without taking into account their remuneration for executive functions of Non-executive Directors) the Remuneration Policy must determine their remuneration within the statutory system, necessarily including the maximum amount of annual remuneration to be paid to them as a group for the sole purpose of remunerating their directorships.

With regard to Directors performing executive functions (Executive Directors), the Remuneration Policy must also contemplate the amount of fixed annual remuneration and its variation in the period referred to in the policy, the different parameters for establishing the variable components and the main terms and conditions of their contracts, particularly including the duration, indemnity payments for early resignation or termination of the contractual relationship and any exclusivity, post-contractual non-competition and minimum contract commitment or loyalty agreements.

Any remuneration received by the Directors for occupying or terminating their posts and for performing executive functions must be in accordance with the current Remuneration Policy at each given time, except in the case of remuneration expressly approved by the General Meeting.

The Remuneration Policy must be in accordance with the provisions of the By-laws and must be approved by the General Meeting at least every three years, as a separate item on the agenda. After its approval, the Remuneration Policy remains in force for the three financial years following the year in which it was approved by the General Meeting, and any amendment to it during this period requires the prior approval of the General Meeting again and must be justified and accompanied by a specific report drawn up by the Remuneration Committee. Both documents must be made available to the shareholders on the company website from the date on which the General Meeting is called; the shareholders may also request that they be delivered or sent to them free of charge, and this right must be mentioned in the call announcement.

The Ordinary General Shareholders' Meeting held on 6 April 2017 approved the Remuneration Policy for the years 2017 - 2020, both inclusive, this Policy being currently in force. However, the Board of Directors considers an amendment of this Policy necessary, for the following reasons:

- (i) Mr. Antonio Massanell Lavilla's resignation from his post as Director and Executive Vice-Chairman of the Board of Directors with effect from 31 December 2017, for purposes of retirement.
- (ii) The appointment on 21 December 2017, of Mr. Tomás Muniesa Arantegui as a new Director and Executive Vice-Chairman of the Board of Directors, subject to entry in the Bank of Spain's Register of Managers.
- (iii) The inclusion of new comparable European credit institutions in the financial sector sample for purposes of establishing the fixed remuneration of the Executive Directors, as from 2018.

- (iv) The inclusion of “Changes in troubled assets” and substitution of “Recurring operating expenses” by the “Core efficiency ratio” as possible measurable items for establishing corporate targets as from 2018, for purposes of measuring performance with a view to establishing 50% of the variable remuneration in the form of a bonus payment.
- (v) The elimination of payment of returns on deferred instruments earned from the financial year 2017 onwards.
- (vi) The modification of the parameters for measuring the corporate targets on determining 50% of the variable remuneration in the form of bonus payments for the Executive Directors, as from 2018.
- (vii) The update of Mr. Gonzalo Gortázar Rotaecche’s remuneration for 2018, in relation to the amounts applicable in 2017.
- (viii) The greater precision in anticipating the establishment or modification of the contractual or remuneration terms for the new or current executive Directors during the financial years covered by the Remuneration Policy.

As a consequence of the above, at its meeting of 22 February 2018 the Board of Directors of CaixaBank, S.A. resolved to approve the proposal for amendment of the Remuneration Policy for the financial years 2017 - 2020, both inclusive, the amended text of which will replace the entire text approved by CaixaBank’s Ordinary General Meeting on 6 April 2017, without prejudice to the effects produced and consolidated during its validity period and to the fact that it is subject to approval by the General Shareholders’ Meeting, as a separate agenda item.

Likewise, at the same meeting, the Board of Directors of CaixaBank resolved to acknowledge the Remuneration Committee’s mandatory report regarding amendment of the Remuneration Policy, the content and reasoning of which are acknowledged by the Board and form an integral part of its proposal.

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| Annex 1 | Amended Board of Directors’ Remuneration Policy submitted for approval by the General Meeting |
| Annex 2 | Remuneration Committee’s Report on the proposal for amendment of the Board of Directors’ Remuneration Policy |

PROPOSAL

Caixabank, S.A.

BOARD OF DIRECTORS' REMUNERATION POLICY

Article 529 *novodecies* of the Spanish Corporation Law

Valencia, 22 February 2018

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I. INTRODUCTION

Article 529 *novodecies* of the current Spanish Corporation Law (*Ley de Sociedades de Capital*)¹ (hereinafter, **LSC**) sets forth the obligation for listed companies to draw up their Board of Directors' remuneration policy and to submit such policies for approval by the General Shareholders' Meeting.

The content of the remuneration policy of the Board of Directors of CaixaBank, S.A. (hereinafter, **CaixaBank**) for the years 2017-2020, both inclusive (hereinafter, the **Remuneration Policy**) is detailed below.

This Remuneration Policy includes certain amendments with regard to the Policy approved by CaixaBank's Ordinary General Meeting on 6 April 2017, detailed in the mandatory report drawn up by the CaixaBank Remuneration Committee on 16 February 2018 and in the justified proposal drawn up by the CaixaBank Board of Directors on 22 February 2018; if it is approved by CaixaBank's 2018 Ordinary General Meeting, the text of this Remuneration Policy will replace the entire Policy approved at the aforementioned 2017 Ordinary General Meeting, without prejudice to the effects produced and consolidated during its validity period.

II. PRINCIPLES OF THE REMUNERATION POLICY

The main principles of CaixaBank's remuneration are as follows:

- I. The total compensation policy is geared to encouraging conduct that will ensure long-term value generation and sustainability of results over time. The variable remuneration therefore takes into consideration not only target achievement, but also the way in which these targets are met.
- II. The professionals' individual targets are defined on the basis of the commitment they assume and establish with their superiors.
- III. The remuneration policy includes a strategy for attracting and retaining talent on the basis of the professionals becoming involved in a distinctive social and business endeavour and developing professionally under competitive conditions of overall remuneration.
- IV. As part of these overall compensation conditions, the remuneration policy aims for the amount of the fixed remuneration plus social benefits to be highly competitive, with these two remuneration components being the main basis for its capacity to attract and retain talent.
- V. The benefits provided mainly consist of the corporate pension scheme for the employees, which stands out in comparison to other Spanish financial institutions and is a key feature of their remuneration.
- VI. Fixed remuneration and social benefits constitute most of the overall remuneration, which also includes variable remuneration, of a somewhat conservative nature as it could generate risk.
- VII. The promotion system is based on the evaluation of skills, performance, commitment, and professional merits of the professionals in a sustained manner over time.
- VIII. The Senior Management's remuneration, established within the general framework defined in this remuneration policy, is approved by the CaixaBank competent governing bodies.

In addition to the above, certain main principles of the Remuneration Policy set forth in Article 33 of Law 10/2014 of 26 June on regulation, supervision and solvency of credit institutions (hereinafter, **LOSS**) and its implementing regulations, applicable to persons

¹ Royal Legislative Decree 1/2010, of 2 July, approving the revised text of the Spanish Corporation Law.

whose work has a significant impact on the risk profile of the entity and its group (hereinafter, the **Identified Group**), apply to the members of the Board of Directors.

III. **NON-EXECUTIVE DIRECTORS' REMUNERATION**

1. **REMUNERATION COMPONENTS**

In line with the Company By-laws, the current remuneration of the members of the CaixaBank Board of Directors in their capacity as such (hereinafter, **Non-executive Directors**) consists solely of fixed components. Non-executive Directors maintain a merely organic relationship with CaixaBank and therefore have not signed any contracts with the Company for performing their functions or are acknowledged payment of any kind on termination of their directorships.

The system provided for in the Company By-laws thus establishes that the remuneration of CaixaBank directorships should consist of a fixed annual amount to be determined by the General Meeting, which remains in force until the General Meeting agrees to modify it.

The amount established by the General Shareholders' Meeting is intended to remunerate the Board of Directors and its Committees and it is distributed as the Board deems appropriate, on proposal by the Remuneration Committee, both as regards distribution among the members, particularly the Chairman, in accordance with the duties and dedication of each one and whether they belong to the different Committees and with the frequency and form of payment via statutory or other types of remuneration. Consequently, the distribution may give rise to different remunerations for each of the Directors.

Any future proposal for share-based remuneration must be approved by the CaixaBank General Meeting, in accordance with the precepts of the LSC and the Company By-laws.

Finally, the Non-executive Directors are insured parties in the third-party liability insurance policy for CaixaBank Group administrators and managers, covering any liabilities in which they may incur as a result of performing their duties.

2. **ADDITIONAL REMUNERATION OF THE CHAIRMAN OF THE BOARD OF DIRECTORS**

The Chairman of the CaixaBank Board of Directors receives an additional fixed remuneration, established for holding this position. This additional remuneration is justified by the special dedication required for performing the duties inherent to his post as Chairman, as established in the LSC and, particularly, in the Company By-laws, at a group with the size and complexity of CaixaBank.

Firstly, the LSC vests the Chairman with the ultimate responsibility for the efficient functioning of the Board of Directors and for calling and chairing the Board meetings, establishing the agenda of the meetings and directing the discussions and debates; the Chairman must also ensure that the Directors receive the sufficient information beforehand to be able to discuss the agenda and encourage debate by the Directors and their active involvement at the meetings, ensuring their freedom to express their opinions. The Chairman of the CaixaBank Board of Directors also chairs the Company's General Shareholders' Meetings.

Secondly, as established in the Company By-laws and notwithstanding the powers of the Chief Executive Officer and any powers and delegations that may have been established, the Chairman is also responsible for the institutional representation of CaixaBank and its subsidiary companies (without prejudice to the functions attributed to the Board of Directors in this regard), for representing the Company before the sector's corporate bodies and representatives, as established in their By-laws, for affixing the Company's official signature and thus for signing on the Company's behalf all legally or statutorily required agreements,

contracts, labour agreements or other legal instruments with local authorities and other entities, and for formally representing the Company with regard to authorities, entities and external bodies, either Spanish or foreign.

Despite the fact that the aforementioned duties cannot be considered executive functions due to their organic or representative nature, from a quantitative viewpoint they require great dedication and are much more intensive than those of the other members of the Board of Directors (except those that are also responsible for executive functions).%

3. ANTICIPATED REMUNERATION FOR 2017 AND SUBSEQUENT FINANCIAL YEARS

a) Anticipated remuneration for 2017 and 2018

The maximum amount allocated to the remuneration of Directors for their directorships only, without taking into consideration their executive functions, was €3,925,000 in the financial year 2017, this amount having been approved by the 2017 Ordinary General Shareholders' Meeting.

The current distribution among the members, agreed by the Board of Directors, is as follows:

- I. €90,000 per year for each member of the Board of Directors.
- II. An additional €30,000 per year for each member of the Appointment Committee or Remuneration Committee.
- III. An additional €50,000 per year for each member of the Executive Committee, the Audit and Control Committee or the Risk Committee, due to the responsibility and dedication required.
- IV. An additional €1,000,000 per year for the Chairman of the Board of Directors.
- V. The remuneration of the Chairpersons of the Board of Directors' Committees will always be 20% higher than that of the other members.
- VI. The Lead Independent Director will receive a remuneration of €38,000 per year.

The Lead Independent Director's remuneration was approved by the Board of Directors on 23 November 2017, within the overall limit approved by the General Meeting.

The maximum amount referred to above shall remain applicable in the future unless the General Shareholders' Meeting approves a different amount. Likewise, the distribution of the remuneration among the Board members shall also remain in force unless the Board of Directors resolves otherwise, according to the powers conferred upon the Board of Directors by the Spanish Corporation Law and the Company's Bylaws.

Among the main Spanish credit entities, CaixaBank is the credit entity with the lowest remuneration amounts for non executive Directors.

b) Anticipated remuneration in subsequent financial years

For Directors in their capacity as such (i.e. without taking into account the remuneration of the executive functions of the Executive Directors), their remuneration in subsequent years will be adapted to the system defined in the Company's Bylaws at any given time and to the maximum amount of remuneration established by the General Meeting. Consequently, this remuneration policy will be deemed modified as regards the maximum amount of remuneration for the Directors in their capacity as such, in case the General Meeting should agree on a maximum amount other than that established in section III.3.a).

Any potential proposal for remuneration based on the system set forth by the Company's Bylaws will have to be approved in accordance with the provisions of the LSC and the

Company's By-laws, and in the case of share-based systems it will require approval by CaixaBank's General Meeting.

IV. EXECUTIVE DIRECTORS' REMUNERATION

1. GENERAL DESCRIPTION AND RELATIVE IMPORTANCE OF THE FIXED AND VARIABLE COMPONENTS

The LSC and CaixaBank's Company By-laws acknowledge that the Executive Directors should receive remuneration for their executive functions in addition to that received for their directorships, mainly including:

- I. Fixed remuneration according to their level of responsibility and professional career, constituting a significant part of the total compensation.
- II. Variable remuneration, mainly in the form of a bonus, linked to the achievement of previously established targets and prudent risk management.
- III. Social insurance and other social benefits.

In addition to the above, a long-term incentive based on CaixaBank instruments or referenced at their value (hereinafter, **LTI**) may be established for all or some of the Executive Directors as a variable component of their remuneration, as established in section IV.4.

In accordance with the objective of achieving a fair, prudent balance between the fixed and variable components of the remuneration, the fixed remuneration amounts for the Executive Directors must be sufficient, and the percentage of variable remuneration in bonus form with regard to the fixed annual remuneration is relatively low in general, not normally exceeding 40%, without taking into account other possible variable components such as the LTI.

The variable component shall not exceed 100% of the fixed component of the total amount of the remuneration of each Director, unless the General Shareholders' Meeting passes a resolution increasing it to a higher level, that in any event shall not exceed 200% of the fixed component, all in accordance with the applicable form, requirements and proceedings set forth in the LOSS.

The classification of the remuneration as a fixed or a variable component shall be done following the applicable provisions on remuneration of credit entities.

2. FIXED REMUNERATION COMPONENTS

a) Fixed remuneration

The fixed remuneration of the Executive Directors and its updates will mainly be based on the level of responsibility and professional track record, combined with a market focus in accordance with salary surveys and specific *ad hoc* studies. The salary surveys and specific *ad hoc* studies in which CaixaBank participates are conducted by top-level specialist companies, the sample for comparison being from the financial sector of the market on which CaixaBank operates and comparable IBEX 35 companies.

As an illustration, CaixaBank has been using as sample of the financial sector, the publicly available information on the executive Directors of the financial companies of the IBEX 35 (Santander, BBVA, Bankia, Banco Sabadell, Banco Popular and Bankinter). From 2018 on it will also use European banks such as ABN Amro, Commerzbank, Crédit Agricole, Deutsche Bank, Erste Group, KBC Groep, Lloyds Banking Group, Natixis Raiffeisen, Royal Bank of Scotland or SwedBank. As multisectoral sample, CaixaBank has been using the publicly available information on executive Board members of an important number of companies

that can be compared to CaixaBank in terms of size (stock market capitalisation, assets, turnover and number of employees).

b) Remuneration for holding posts at investee companies

The Executive Directors' fixed remuneration includes the remuneration they may receive for holding managerial posts at CaixaBank Group companies or at other companies in CaixaBank's interests, this remuneration being deducted from the liquid amount to be paid by CaixaBank as fixed remuneration.

c) Other fixed remuneration components

As a fixed component of their remuneration, the Executive Directors' respective contracts include pre-established contributions to social insurance systems and savings plans, which are explained in more detail in section IV.7.

CaixaBank may also make the Executive Directors beneficiaries of medical insurance for themselves and their close family and of other types of non-cash remuneration common in the sector (use of a car or home or similar advantages), in accordance with their professional status and with the standards set by CaixaBank at any given time for the segment of professionals to which they belong.

3. VARIABLE REMUNERATION IN BONUS FORM

a) General aspects

The Executive Directors may be granted variable remuneration in the form of a risk-adjusted bonus, based on measurement of their performance. The performance is measured by ex-ante and ex-post adjustment of the remuneration, as a form of applying risk control.

b) Performance measurement

Quantitative (financial) and qualitative (non-financial) criteria, which must be specified and clearly documented, are used for performance measurement and assessment of individual results.

The variable remuneration applicable to Executive Directors is determined on the basis of an objective bonus established for each of them by the Board of Directors on proposal by the Remuneration Committee, and a maximum achievement percentage of 120%. The level of achievement is set according to the following parameters measured:

- 50% for individual targets
- 50% for corporate targets

The 50% corresponding to corporate targets is set for each financial year by the CaixaBank Board of Directors, on proposal by the Remuneration Committee, and its weighting is distributed among the measurable items according to the Entity's main goals. These components may consist of all or some of the following, for example, among other possible items:

- ROTE
- Core efficiency ratio
- Changes in troubled assets
- Risk appetite framework
- Regulatory compliance
- Quality

In any case, the proposal for the composition and weighting of the corporate targets is established as set forth in the LOSS and its implementing regulations and may vary depending on the Executive Director in question.

The part consisting of individual targets (50%) must be globally distributed over the targets linked to CaixaBank's strategy. The final assessment to be made by the Remuneration Committee, after consultation with the Chairman, may vary by +/- 25% depending on the objective assessment of the individual targets, in order to include the qualitative assessment of the Executive Director's performance and take into account any exceptional targets that may arise during the year and were not established at the start.

The final determination of the achievement of the variable remuneration earned will be approved by the Board of Directors on proposal by the Remuneration Committee.%

c) Special cases of restrictions

The variable remuneration will be subject to reduction if at the time of the performance assessment the competent authority has imposed a requirement or recommendation for CaixaBank to restrict its dividend distribution policy, or if this should be required by the competent authority by virtue of the powers granted to it by the regulations, all by virtue of the provisions of Royal Decree 84/2015² and Circular 2/2016³.

d) Deferral percentage

The deferral percentage applicable to the Executive Directors' variable remuneration will be 60%.

This deferral percentage may be subject to modification in accordance with any absolute or relative thresholds set by the competent authorities for determining the "particularly high variable remuneration amount", in furtherance of the provisions of the EBA Guidelines⁴.

e) Deferral period

The non-deferred part of the variable remuneration earned must be paid on the date of the bonus payment (hereinafter, **Initial Payment Date**).

50% of the amount to be made as the initial payment is to be paid in cash, and the remaining 50% in instruments.

Except in the cases for reduction described in section IV.5, the deferred part of the risk-adjusted variable remuneration is to be paid in five instalments, the dates and amounts for which are established below⁵:

- 1/5 12 months after the Initial Payment Date
- 1/5 24 months after the Initial Payment Date
- 1/5 36 months after the Initial Payment Date
- 1/5 48 months after the Initial Payment Date

² Royal Decree 84/2015 of 13 February, implementing Law 10/2014 of 26 June regarding regulation, supervision and solvency of credit institutions

³ Bank of Spain Circular 2/2016 of 2 February regarding supervision and solvency and addressed to credit institutions, completing the Spanish legal system's adaptation to Directive 2013/36/EU and Regulation (EU) No. 575/2013.

⁴ Guidelines on adequate remuneration policies in accordance with Articles 74, section 3, and 75, section 2, of Directive 2013/36/EU and reporting in accordance with Article 450 of Regulation (EU) No. 575/2013 (EBA/GL/2015/22)

⁵ With regard to the variable remuneration earned in the financial year 2016, the three-year deferral period established in the Board of Directors' Remuneration Policy approved by the CaixaBank General Meeting on 23 April 2015 will continue to be temporarily applicable; consequently, this five-year deferral period will only be applicable to variable remuneration earned in 2017 and subsequent years.

- 1/5 60 months after the Initial Payment Date

f) Payment in cash and instruments

50% of the amount to be paid on each of the dates indicated in the section above will be paid in cash and the remaining 50% will be paid in non-cash instruments, once the applicable taxes (withheld or on account) have been paid.

When the payment is to be made in non-cash instruments, it will preferably be made in CaixaBank shares. However, CaixaBank may deliver other instruments admitted for payment of the variable remuneration, under the terms and requirements established in section 1.I) of Article 34 of the LOSS, in Delegated Regulation (EU) No. 527/2014⁶ (hereinafter, **Regulation 527/2014**) and in the EBA Guidelines.

g) Tax Withholding Policy

All non-cash instruments delivered are subject to a withholding period of one year from their delivery, during which they will not be available to the employee who has earned them.

During the withholding period, the employee may exercise all the rights conferred by the instruments as the holder of the same.

h) Payment of returns on cash and deferred non-cash instruments

During the deferral period, the ownership of both the instruments and the cash whose delivery has been deferred will correspond to CaixaBank.

On application of the principles of contractual law applicable in Spain, and particularly of the bilateral nature of the contracts and the balanced accrual of the reciprocal benefits, the deferred cash will earn interest for the employee, calculated by applying the interest rate corresponding to the first tranche of the employee's holding account. The interest will only be paid at the end of each payment date, and will be applied to the cash amount of the variable remuneration to effectively be received, net of any reduction that may apply in accordance with the provisions of section IV.5.

With regard to the return on the instruments, in compliance with the EBA Guidelines, the Entity will not pay any interest or dividends for deferred instruments either during or after the deferral period that are earned from 1 January 2017.

i) Termination or suspension of the professional relationship

Neither the termination or suspension of the professional relationship nor cases of termination due to disability, early retirement, retirement or partial retirement will be grounds for interrupting the variable remuneration payment cycle, without prejudice to the provisions concerning reduction and recovery of variable remuneration established in section IV.5.

In the case of death, the Human Resources Department (hereinafter, **HR**), together with the Risk Department, will determine and, where applicable, propose the settlement process for the payment instalments pending in accordance with criteria compatible with the main principles of the LOSS, its implementing regulations and the Remuneration Policy.

⁶ Commission Delegated Regulation (EU) No. 527/2014 of 12 March 2014, supplementing European Parliament and Council Directive 2013/36/EU with regard to the regulatory technical standards specifying the types of instruments that adequately reflect the entity's credit quality from a business continuity perspective and are adequate for purposes of variable remuneration.

j) Special situations

In unexpected special situations (i.e. corporate transactions affecting the ownership of the instruments deferred or delivered), specific solutions must be applied in accordance with the LOSS, its implementing regulations and the principles of the Remuneration Policy, so as not to artificially dilute or alter the value of the considerations in question.

k) Commitment period

In order to receive the variable remuneration bonus, the Executive Director must maintain his/her service relationship with CaixaBank at 31 December of the year in which he/she has earned this variable remuneration.

l) Incompatibility with personal coverage or tax avoidance strategies

In accordance with the provisions of section 1.o) of Article 34 of the LOSS and the EBA Guidelines, the Executive Directors undertake not to use personal coverage or insurance strategies related to the remuneration that undermine the effects of alignment with the sound management of the risks giving rise to their remuneration systems.

Furthermore, CaixaBank will not pay the variable remuneration through instruments or methods designed to infringe, or resulting in the infringement of, the remuneration requirements applicable to the Executive Directors as members of CaixaBank's Identified Group.

4. LONG-TERM INSTRUMENT-BASED INCENTIVES

All or some of the Executive Directors may receive additional remuneration through a long-term incentive plan based on non-cash instruments, as a multi-year type of variable remuneration.

The LTI may be structured as a variable remuneration scheme enabling the participants to receive an amount in shares or other instruments, stock options or cash, after a certain period of time, providing they comply with certain conditions established in the LTI itself.

The specific terms of the LTI (including those concerning the payment cycle and reduction and recovery clauses) will be as established by the CaixaBank Board of Directors, on proposal by the Remuneration Committee, in the corresponding agreements and implementing documents regulating them, which must adapt to and be compatible with the principles of the Remuneration Policy and be subject to approval by the CaixaBank General Meeting whenever mandatory.

5. REDUCTION AND RECOVERY OF VARIABLE REMUNERATION

a) Cases for reduction

In accordance with the LOSS, the Executive Directors' right to receive the variable remuneration payments, including payments pending, in either cash or instruments, will be totally or partially reduced in cases of the poor financial performance of CaixaBank as a whole or that of a particular division or area of the same or of the exposures generated. For these purposes, CaixaBank must compare the assessment of the performance with the subsequent performance of the variables that contributed to achieving the objectives.

Cases for reduction in the variable remuneration are as follows:

- I. Significant defects in the risk management undertaken by CaixaBank, or by a business unit or risk control unit, including reservations in the external auditor's audit

report or circumstances undermining the financial parameters serving as a basis for calculation of the variable remuneration.

- II. An increase in capital requirements for CaixaBank or one of its business units, not anticipated when generating the exposures.
- III. Regulatory sanctions or legal convictions for acts that could be attributable to the unit or employee liable for the same and to the Executive Director.
- IV. Non-compliance with the entity's internal regulations or codes of conduct, particularly including the following:
 - a. Regulatory non-compliance attributable to them classified as serious or very serious infringement.
 - b. Non-compliance of internal regulations classified as serious or very serious.
 - c. Non-compliance with the suitability and rigour requirements they must comply with.
 - d. Regulatory non-compliance attributable to them which, whether or not it entails losses, could put the solvency of a business line at risk and, in general, involvement in or responsibility for any conduct generating major losses.
- V. Irregular conduct, whether individual or as a group, particularly taking into account the negative effects deriving from the marketing of unsuitable products and the Executive Directors' responsibility for making such decisions.
- VI. Fair disciplinary dismissal or, in the case of commercial contracts, for a justified cause⁷ at the entity's request (a total reduction will be applicable in this case).
- VII. Whenever the payment or consolidation are not sustainable in accordance with CaixaBank's financial situation overall, or are not justified on the basis of CaixaBank's overall results, those of the business unit and those of the Executive Director in question.
- VIII. Any other additional cases expressly provided for in the corresponding contracts.
- IX. Any other cases established in the applicable legislation or by the regulatory authorities on exercising their powers of regulatory or executive development or interpretation of regulations.

b) Cases for recovery

In cases in which the causes giving rise to the situations described in section a) above were produced prior to the payment of any amount of the variable remuneration already having been made but if this situation had been taken into account all or part of the aforementioned payment would not have been made, the Executive Director must return the unduly received part of the variable remuneration to the corresponding CaixaBank Group company, together with any returns he/she may have received by virtue of the provisions of section IV.3.h). These amounts are to be returned in either cash or instruments, as applicable.

In particular, situations where the Executive Director has significantly contributed to the deficient or negative financial results being achieved will be considered especially serious, as will cases of wilful misconduct or serious negligence leading to significant losses.

c) Common standards

The Remuneration Committee is responsible for proposing to the Board of Directors that the right to receive the deferred amounts should be reduced or forfeited, or totally or partially recovered, in accordance with the characteristics and circumstances of each specific case.

⁷ A justified cause is taken to be any serious and culpable breach of the duties of loyalty, diligence and good faith governing the employee's performance of his/her duties at the CaixaBank Group, and any other serious and culpable breach of the obligations assumed by virtue of his/her contract or any other organic relationships or services that may be established between the employee and the CaixaBank Group.

In application of the EBA Guidelines, the cases for reduction of the variable remuneration will be applicable during the entire deferral period for the remuneration in question. The cases for recovery of the variable remuneration will be applicable for a period of one year, counting from the date of payment of the variable remuneration, except for cases of fraud or serious negligence, in which case the general provisions of the civil or labour legislation regarding expiry will apply.

The implementing regulations of the LTI must establish specific rules regarding the reduction or recovery of benefits by the Executive Directors, adapting the cases for reduction and recovery established in the Remuneration Policy to the nature and purposes of the LTI, to the necessary extent.

d) Main principles of labour law or contractual law

In accordance with the LOSS, proposals for reduction or recovery of variable remuneration must take into account the main principles of contractual or labour law.

6. GUARANTEED VARIABLE REMUNERATION

The Executive Directors will not receive guaranteed variable remuneration of any kind. Nevertheless, the entity may exceptionally consider paying it in the case of new appointments or recruitments, providing the entity has a sound capital base and it applies to the first year of validity of the contract only.

7. SOCIAL INSURANCE AND LONG-TERM SAVINGS PLANS

a) General description

Executive Directors with an employment contract may be entitled to a social insurance system complementing the ordinary system for all CaixaBank employees. If they have signed a commercial contract, they may be entitled to specific social insurance plans with effects equivalent to the complementary social insurance system.

The commitments assumed with regard to the Executive Directors may consist of specific contributions for retirement, disability and death contingencies, and entitlement to coverage for specific benefits for disability and death contingencies may also be granted. These commitments will be implemented through an insurance contract.

b) Non-discretionary nature

Except as provided in section e) below, the benefit or contribution scheme for the social insurance system applicable to Executive Directors may not be configured as a discretionary benefit: it must be objectively applied in accordance with employee's executive directorship or similar circumstances determining the restatement of the terms of remuneration, in the form of a lump sum or by reference to fixed remuneration, as established in their respective contracts.

Thus, the amount of the contributions or the degree of coverage (i) must be pre-established at the start of the financial year and suitably reflected in the corresponding contracts, (ii) may not derive from variable parameters (such as achieving targets, milestones, etc.), (iii) must not result from extraordinary contributions (in the form of bonuses, prizes or extraordinary contributions made in the years immediately prior to retirement or termination), and (iv) must not be related to substantial changes in retirement conditions, including changes deriving from merger processes or business combinations.

c) Avoiding duplication

The amount of the contributions to be made by CaixaBank to social insurance systems must be reduced by the amount of any contributions made to any equivalent instruments or policies that may be established for posts held at group companies or other companies in CaixaBank's interests. The same applies to benefits, which must be adjusted to avoid any double coverage.

d) Rights consolidation system

The social insurance system for Executive Directors acknowledges the consolidation of financial rights in the case of cessation or termination of the employment relationship before the occurrence of the contingencies covered, unless the cessation or termination results from disciplinary dismissal declared fair in the case of employment contracts or grounded in the case of commercial contracts, according to the definition of this term in section IV.5, or from other specific causes expressly included in the contracts.

e) Variable-based mandatory contributions

Notwithstanding the provisions of section b) above, in compliance with Circular 2/2016, 15% of the agreed contributions to complementary social insurance plans will be considered the target amount (and the remaining 85% will be considered a fixed component of the remuneration).

This amount will be determined on the basis of the same principles and procedures as those established for variable remuneration in the form of a bonus in section IV.3, on the sole basis of the individual assessment parameters, and it will be contributed to a Discretionary Pension Benefit Policy.

The contribution will be considered deferred variable remuneration for all purposes established in Circular 2/2016, and the Discretionary Pension Benefit Policy will thus contain the necessary clauses for it to be explicitly subject to the cases for reduction established in section V.5. for variable remuneration in bonus form. It will also form part of the total amount of variable remuneration for purposes of limits or any others that may be established.

In accordance with section 1.ñ) of Article 34 of the LOSS, if the Executive Director leaves the entity due to retirement or for any other reason, the discretionary pension benefits will be subject to a withholding period of five years. The five-year withholding period referred to in the previous paragraph will be counted from the date on which the employee no longer provides services to the entity for whatever reason. During the withholding period, the entity will apply the same requirements as in the clauses for reduction and recovery clauses of remuneration already paid, as established in section IV.5.

8. PAYMENT FOR ABANDONMENT OF PREVIOUS CONTRACTS

If remuneration packages should be agreed on in connection with contracting premiums or other forms of compensation or payments for abandonment of previous contracts, these packages must be adapted to the entity's long-term interests by establishing withholding, deferral, reduction, return and recovery provisions equal to those established in the Remuneration Policy, in line with the LOSS.

9. WITHHOLDING PREMIUMS

Any withholding premiums that may exceptionally be agreed on between the entity and an Executive Director will be subject to the terms and requirements established in the EBA Guidelines and similar principles to those applicable to variable remuneration in the Remuneration Policy.

10. OTHER BENEFITS

The Executive Directors are eligible for the generally established benefits policy for CaixaBank Group employees, which is geared to providing competitive company benefits based on use of group synergies (i.e. preferential financial conditions or healthcare).

The Executive Directors will be insured parties on the third-party liability policy for administrators and managers of the CaixaBank Group companies, to cover any liabilities in which they may incur while performing their duties, all in accordance with the subjective scope defined in the corresponding policies subscribed.

11. PAYMENTS FOR ADVANCE TERMINATION

a) Amount and limits of indemnity payments for contract termination

The amount of the indemnity payments to be made for termination of the Executive Directors' contracts will be established at each given moment and must not exceed the legally established limits for the maximum ratio of variable remuneration, taking into account the criteria established by the EBA Guidelines.

Ordinary payments associated with the duration of the applicable prior notice periods will not be considered indemnity payments for dismissal.

b) Post-contractual non-competition agreements

The Executive Directors' contracts may contain post-contractual non-compete clauses, the indemnity payments for which may consist of amounts that in general may not exceed the sum of the fixed components of the remuneration the Executive Director would have received if he/she had remained at the entity; the amount of compensation will be divided into future periodic instalments, payable during the period of duration of the non-competition agreement.

c) Deferral and payment

The payment of the amounts payable in case of advance termination that are considered variable remuneration in accordance with the applicable regulations and the EBA Guidelines will be subject to deferral and payment as stated in the Remuneration Policy for variable remuneration in bonus form in section IV.

d) Cases for reduction and recovery

The payment of the amounts payable in case of early termination that are considered variable remuneration in accordance with the applicable regulations and the EBA Guidelines will be subject to the same cases for reduction and recovery as established for variable remuneration in section IV.5, with the effects and procedure described therein, including application to the deferred payments pending receipt.

e) Absolute limit on payments for advance termination

Payments due to advance termination must not give rise to any infringement by the CaixaBank Group of the limits on variable remuneration established by the applicable legislation in relation to fixed remuneration; the advance termination payments will be reduced as necessary in order to comply with these obligatory limits.

f) Main principles of contractual or labour law

In accordance with the LOSS, any proposals for the reduction or recovery of payments for advance termination must take into account the main legal principles with regard to contractual or employment matters.

12. REMUNERATION FOR 2017 AND SUBSEQUENT FINANCIAL YEARS

a) Remuneration for 2017

For the financial year 2017, the remuneration to be paid to the Executive Directors (in 2017, Mr. Gonzalo Gortázar Rotaèche as CEO and Mr. Antonio Massanell Lavilla as Executive Vice-Chairman) is as established in the Remuneration Policy approved at the Ordinary General Meeting of 6 April 2017, which is duly specified in the Annual Remuneration Report for the said financial year.

b) Fixed remuneration in cash for 2018

For the financial year 2018, the fixed remuneration to be paid in cash to the current Executive Directors is as follows:

I. Mr. Gonzalo Gortázar Rotaèche – Chief Executive Officer	€2,261,200
II. Mr. Tomás Muniesa Arantegui – Vice-Chairman ⁸	€1,543,835

The estimated amount of remuneration for the posts held at group companies or in CaixaBank's interests, in accordance with the posts held at 31 December 2017, is as follows: €1,075,623 for Mr. Gonzalo Gortázar Rotaèche, the estimate for the cash amounts to be paid to Mr. Gonzalo Gortázar Rotaèche by CaixaBank in 2018 thus being €1,185,937; for Mr. Tomás Muniesa Arantegui it would be the result of subtracting the sum of the amounts received for holding these posts between the date of commencement of his service contract (as defined in note 8) and 31 December 2018 from the fixed cash remuneration prorated between the commencement of his service contract and 31 December 2018.

The remuneration for both these Executive Directors for holding a post on the CaixaBank Board of Directors or its Committees, anticipated as €140,000 for Mr. Gonzalo Gortázar Rotaèche and €140,000 for Mr. Tomás Muniesa Arantegui⁹ in 2018, is deducted from the fixed remuneration for holding the post of Executive Director.

⁸ On 21 December 2017, the Board of Directors of CaixaBank agreed to appoint Mr. Tomás Muniesa Arantegui as a new member of the Board of Directors and Vice-Chairman of the same, in full continuity of his duties as a Managing Director of the Entity. Mr. Tomás Muniesa Arantegui's effective appointment as a member and Vice-Chairman of the Board of Directors was subject to a positive suitability assessment by the European Central Bank, the acceptance of his appointment by Mr. Tomás Muniesa Arantegui and the entry of his post in the Bank of Spain's Register of Managers. Consequently, the commencement of the corresponding service contract described in sections 3 and 4 of Article 249 of the LSC, approved by the Board of Directors on 21 December 2017, was subject to the entry of his post in the Bank of Spain's Register of Managers, after having received the European Central Bank's positive suitability assessment and after Mr. Tomás Muniesa Arantegui's acceptance of the post, providing this entry was made within the period ending on 30 June 2018. On the date of the Board of Directors' approval of this Remuneration Policy, the entry of the post in the Bank of Spain's Register of Managers has not yet taken place. Consequently, for the financial year 2018 all the remuneration items established on an annual basis must be taken as being prorated in the period between the entry of his post in the Bank of Spain's Register of Managers and 31 December 2018. Between 1 January 2018 and the date of this entry in the Register of Managers, the senior management employment contract signed between Mr. Tomás Muniesa Arantegui and CaixaBank continues to be applicable, expiring on this date.

⁹ For the financial year 2018, the figure will be prorated between the commencement of the service contract and 31 December 2018.

c) Variable remuneration in bonus form for 2018

Mr. Gonzalo Gortázar's annual target bonus for 2018 is €708,800 and that of Mr. Tomás Muniesa Arantegui is €127,160¹⁰. The part corresponding to the corporate targets (50%) consists of the following parameters:

- I. CaixaBank's ROTE: with a 10% weighting and a minimum achievement level of 80% and a maximum of 120%.
- II. Core efficiency ratio: with a 10% weighting and a minimum achievement level of 80% and a maximum of 120%.
- III. Changes in troubled assets: with a 10% weighting and a minimum achievement level of 80% and a maximum of 120%.
- IV. Risk Appetite Framework (risk scorecard): with a 10% weighting and a minimum achievement level of 80% and a maximum of 120%.
- V. CaixaBank quality: with a 5% weighting and a minimum achievement level of 80% and a maximum of 120%.
- VI. Know Your Client (percentage of customers with digitised KYC; target linked to the Regulatory Compliance Culture and the strategic challenge of Process Digitisation): with a 5% weighting and a minimum achievement level of 80% and a maximum of 120%.

The part consisting of individual targets (50%) will have a minimum achievement level of 60% and a maximum of 120% and will be globally distributed over the targets linked to CaixaBank's strategy. In all cases, failing to reach the minimum achievement level will imply that a bonus of zero has been earned for each of the individual indicators or targets.

d) Deferred payment of cash returns

The anticipated payments for the items stated in section 3.h) for the financial year 2018 are as follows:

- | | |
|----------------------------------|------|
| I. Mr. Gonzalo Gortázar Rotaeché | €510 |
| II. Mr. Tomás Muniesa Arantegui | €180 |

e) Long-term share-based incentive plan

Mr. Gonzalo Gortázar Rotaeché and Mr. Antonio Massanell Lavilla, together with the members of the Management Committee and the rest of the executive team and key employees of the Entity, are beneficiaries of the LTI approved by the CaixaBank General Shareholders' Meeting on 23 April 2015; the LTI covers the four-year period between the financial years 2015 and 2018, both inclusive, and is linked to the Strategic Plan¹¹.

¹⁰ For the financial year 2018, the figure will be prorated between the commencement of the service contract and 31 December 2018.

¹¹ As established in the service contract, Mr. Tomás Muniesa Arantegui's status as a beneficiary of CaixaBank's Long-term Variable Remuneration Plan for 2015-2018, acquired during the term of validity of his senior management employment relationship with CaixaBank, is suspended if the CaixaBank General Shareholders' Meeting has not approved the maximum number of CaixaBank shares that can be allocated to Mr. Tomás Muniesa Arantegui before the commencement of the service contract, as established in section 2 of Article 219 of the LSC. This suspension will be maintained until the said maximum number of shares to be allocated to Mr. Muniesa is approved by the CaixaBank General Shareholders' Meeting; once this maximum number of shares has been approved, Mr. Muniesa will fully recover his status as a beneficiary of the LTI under the terms acquired during his senior management employment relationship prior to the service contract. The General Meeting's approval of this Remuneration Policy implies the approval of the maximum number of shares to be allocated to Mr. Tomás Muniesa Arantegui, for purposes of section 2 of Article 219 of the LSC; all the other applicable conditions are as established in the General Shareholders' Meeting resolution of 23 April 2015; once this number of shares has been approved, Mr. Muniesa will fully recover his status as a beneficiary of CaixaBank's Long-term Variable Remuneration Plan for 2015-2018, on the date of commencement of the service contract, under the terms acquired during his senior management employment relationship prior to the commencement of the service contract.

The LTI will allow a certain number of CaixaBank shares to be received when the four years have elapsed, providing certain strategic objectives and the requirements established for the Executive Directors are fulfilled.

The Plan is implemented by granting a determined number of units to each beneficiary, which will be the basis for determining the number of shares to be delivered to each beneficiary, where the case may be, according to their degree of achievement of certain targets.

The number of units is determined on the basis of a reference target amount (€800,000 for Mr. Gonzalo Gortázar Rotaeché and €500,000 for Mr. Tomás Muniesa Arantegui, for the entire duration of the 2015-2018 Plan) and the arithmetic mean price of the closing prices of CaixaBank shares at the trading sessions corresponding to the month of February 2015. This yields a number of 200,905 units for Mr. Gonzalo Gortázar Rotaeché and 125,566 units for Mr. Tomás Muniesa Arantegui.

The final number of shares delivered will be determined by multiplying the number of units granted by the Target Achievement Level coefficient, as defined in the General Meeting's resolution of 23 April 2015.

The estimate of the maximum number of shares to be delivered, as stated in the aforementioned General Meeting resolution and contemplating the Maximum Target Achievement Level, is 261,578 for Mr. Gonzalo Gortázar Rotaeché and 163,486 for Mr. Tomás Muniesa Arantegui, with the possibility of advance delivery stated in the said resolution.

The terms and conditions of the LTI, including its description and purpose, beneficiaries, duration and settlement of the Plan, determination of the number of units for each beneficiary, determination of the number of shares to be delivered on settlement of the Plan, number of shares to be delivered, reference value of the shares, metrics, requirements for obtaining shares, delivery of shares and rules for their availability, cases of advance settlement or amendment of the Plan, reduction and recovery clauses and adaptation to regulatory requirements, are as stated in Agreement 10 of the aforementioned General Shareholders' Meeting of 23 April 2015, implemented in CaixaBank's Annual Directors' Remuneration Report.

f) Long-term savings plan

In 2018, a total defined contribution of €330,000 will be made to cover the contingencies of retirement, death, permanent incapacity and total, absolute or major disability for Mr. Gonzalo Gortázar Rotaeché. In addition to the previously mentioned defined contribution, the policy will also include coverage for death and for permanent total, absolute and major disability equivalent to the amount of two years' fixed remuneration at the time of the contingency. The premium for this coverage for 2018 is estimated at approximately €43,000.

In the case of Mr. Tomás Muniesa Arantegui, a total defined annual contribution of €102,954 will be made to cover the contingencies of retirement, death and total, absolute or major disability¹².

The annual target amounts for the Discretionary Pension Benefit Policies, as established in section IV.7.e), are €49,500 for Mr. Gonzalo Gortázar Rotaeché and €15,443 for Mr. Tomás Muniesa Arantegui¹³.

¹² For the financial year 2018, the figure will be prorated between the commencement of the service contract and 31 December 2018.

¹³ For the financial year 2018, the figure will be prorated between the commencement of the service contract and 31 December 2018.

g) Other benefits

The contracts signed with the Executive Directors provide for medical assistance insurance for the Executive Directors themselves, their spouses and their children under 25, for respective amounts of €5,408 for Mr. Gonzalo Gortázar Rotaeché and €2,163 for Mr. Tomás Muniesa Arantegui¹⁴ in 2018.

13. UPDATE OF THE ITEMS AND AMOUNTS OF THE EXECUTIVE DIRECTORS' SALARY COMPONENTS

The items and amounts of the different salary components for both the current and any possible new Executive Directors may be established or modified in any of the financial years covered by this Remuneration Policy, providing this is resolved by the Board of Directors in exercise of the powers established in section 2 of Article 529q and section 3 of Article 249 of the LSC, always in accordance with the terms and principles set forth in sections IV.1 to IV.11 (both inclusive) of this Remuneration Policy. In particular, by way of example and without limitation:

- I. With regard to the fixed remuneration for the Executive Directors, it will be determined or updated in accordance with the approach described in section IV.2.a).
- II. Future modifications may be made to the amount or proportion of the variable remuneration in bonus form in relation to the fixed components, and on establishing the measurement parameters for the variable remuneration components. Where the case may be, any establishment or variation of the amount, proportion, structure or measurement parameters of the variable components of the Directors' remuneration would be made in accordance with the Remuneration Policy (in particular, with section IV.3.b of the same in relation to the measurement parameters), and the LOSS.
- III. Any variation in the amount, proportion or structure of the long-term savings plans for the Executive Directors would be made in accordance with the Remuneration Policy and the LOSS.

Any new conditions or any changes to the items and amounts of the remuneration components for the Executive Directors must be informed of in the Annual Directors' Remuneration Report for the financial year in which they are made.

V. CONTRACT TERMS FOR THE EXECUTIVE DIRECTORS

1. GENERAL CONTRACT TERMS

a) Nature of the contracts

In general, the commercial or employment nature of the contracts with the Executive Directors will be determined by the level of management functions they perform in addition to merely holding the post of Director, in accordance with the applicable legislation and High Court jurisprudence with regard to the so-called "link theory".

b) Duration

The contracts will generally be open-ended.

¹⁴ For the financial year 2018, the figure will be prorated between the commencement of the service contract and 31 December 2018.

c) Description of functions, dedication, exclusivity and incompatibilities

The contracts must contain a clear description of the duties and responsibilities to be assumed and the functional location and the hierarchical dependence within CaixaBank's organisational and governance structure; in general, they must also establish the obligation of exclusive dedication to the group, notwithstanding any other activities authorised in the interests of the CaixaBank Group or any other occasional lecturing or conference participation activities, administration of private assets or duties at their own or family enterprises, providing they do not interfere with fulfilment of the duties of diligence and loyalty inherent to their posts or entail any conflict with the entity.

Other commitment period obligations may also be agreed on in the contracts, in the best interests of CaixaBank.

The legally established incompatibility list for posts at credit institutions will apply to the Executive Directors.

d) Fulfilment of duties and confidentiality commitment

Notwithstanding the legally established system for administrators of commercial enterprises, the contracts will establish strict obligations for fulfilment of the duties inherent to the administrators' posts and confidentiality commitments regarding any confidential information to which the Directors may have access on performing the functions of their posts at CaixaBank or its group.

e) Liability coverage and indemnity payments

The Executive Directors are insured parties in the liability insurance policy for CaixaBank Group administrators and managers, covering any third-party liabilities in which they may incur as a result of performing their duties.

Likewise, the contracts may establish CaixaBank's commitment to holding the Executive Directors harmless with regard to any costs or damages that may be caused to them by third-party claims resulting from their carrying out their duties if the Executive Directors themselves have not incurred in any fault or neglect.

f) Post-contractual non-competition agreements

The contracts may establish post-contractual non-competition agreements within the scope of financial activities in general, which must remain valid for at least one year after termination of the contract, with the consideration set forth in section IV.11.b).

Similarly, breach of the post-contractual non-competition agreement must grant CaixaBank the right to receive an indemnity payment from the Executive Director for an amount proportional to that of the consideration paid.

g) Termination clauses

The contracts will establish the cases in which the Executive Directors may terminate the contract with a right to compensation, which may contemplate situations of breach of contract by CaixaBank, unfair dismissal or change of control of the entity.

Likewise, the contracts must acknowledge CaixaBank's right to terminate the contract in cases of breach of contract by the Executive Director, who will not be entitled to any type of compensation.

In any case of termination of the contracts, CaixaBank reserves the right to require the Executive Directors' resignation from any other posts or duties they may hold or perform within the CaixaBank Group or at any other companies in the entity's interests.

The contracts will also establish reasonable periods of advance notice in accordance with the causes of termination, and suitable compensation for the case of breach of contract, proportional to the fixed remuneration to be earned during the unfulfilled periods.

Similarly, the compensation and indemnity payments to be received by the Executive Directors due to the advance termination of their contracts will be governed by the provisions of section IV.11.

h) Other contract terms

The contracts with the Executive Directors may contain other habitual contractual clauses compatible with the LOSS, the LSC, any other applicable legislation and the Remuneration Policy.

i) Establishment or amendment of contract terms

The contract terms for any new Executive Directors or provided for in the agreements signed with the current Executive Directors may be established or amended by mutual agreement between the latter and the Entity in the financial years covered by the Remuneration Policy. The terms established or amended must be in accordance with the general terms set forth in this section of the Remuneration Policy (section V.1) and must be approved by the Board of Directors in exercise of the powers established in section 2 of Article 529 *octodecies* and in section 3 of Article 249 of the LSC.

Any terms in the contracts with any new Executive Directors or amendments to the terms set forth in the contract with the current Executive Directors must be informed of in the Annual Directors' Remuneration Report for the financial year in which they are made.

2. CONTRACT TERMS FOR MR. GONZALO GORTÁZAR ROTAECHE AS CHIEF EXECUTIVE OFFICER

a) General aspects

The provision of services contract for the post of Chief Executive Officer signed with Mr. Gonzalo Gortázar Rotaeche is of a commercial nature and of indefinite duration; its validity, with effect from 1 January 2017, was established on the date of CaixaBank's 2017 General Shareholders' Meeting.

The contract contains a clear description of the duties and responsibilities and of the obligation to work exclusively for CaixaBank, under the terms of section V.1.c. It also includes clauses on fulfilment of duties, confidentiality and liability coverage as detailed in sections V.1.c) and V.1.e). The contract does not include any commitment agreements.

The contract includes provisions for its integration with the Remuneration Policy and any amendments to the same and for its adaptation to any future regulatory requirements.

b) Post-contractual non-competition agreement and consideration

The contract contains a post-contractual non-competition agreement lasting for a year from its date of termination, covering any direct or indirect financial sector activity.

In any case of termination, the consideration for the non-competition agreement is established as one yearly amount of the fixed components of Mr. Gonzalo Gortázar Rotaecche's remuneration, payable in twelve monthly instalments.

Breach of the non-competition agreement will oblige Mr. Gonzalo Gortázar Rotaecche to pay CaixaBank the amount established as compensation.

c) Causes for termination

The contract establishes the following causes for termination:

- I. Unilateral termination by Mr. Gonzalo Gortázar due to CaixaBank's serious breach of the obligations included in the contract.
- II. Unilateral termination by CaixaBank with no just cause.
- III. Cessation or non-renewal of his post on the Board of Directors and of his functions as Chief Executive Officer with no just cause.
- IV. Unilateral termination by Mr. Gonzalo Gortázar in the case of takeover of CaixaBank by any entity other than Fundación Bancaria "la Caixa" under the terms of Article 42 of the Commercial Code, or granting or transfer of all or a significant part of its business or its assets and liabilities to a third party or integration with another business group acquiring control of the Company.
- V. Mr. Gonzalo Gortázar's resignation from his post of Chief Executive Officer and termination of the contract for a justified cause (serious and culpable breach of his obligations).
- VI. Mr. Gonzalo Gortázar's voluntary resignation, providing a minimum advance notice of three months.

In the cases described in Point 1 and Point 4 above, Mr. Gonzalo Gortázar must exercise his right to terminate the contract within a maximum period of 6 months from the date on which he became aware of the cause for termination. If this period elapses without Mr. Gortázar having exercised his right to termination, he will not be entitled to receive any indemnity payments whatsoever for the circumstances giving rise to the aforementioned cause.

d) Indemnity payments for advance termination

In all cases of termination that do not result from a justified cause or Mr. Gortázar's voluntary resignation, he will receive an indemnity payment (in addition to the compensation for the post-contractual non-competition agreement established in section V.2.b).

The indemnity payment to be received by Mr. Gonzalo Gortázar will be equivalent to one annuity of the gross fixed yearly components of the remuneration established, consisting of the annual fixed remuneration amount indicated in section IV.12.a) and 85% of the annual contribution to the complementary social insurance system described in section IV.12.f), for the amounts applicable at the date of termination of the contract.

Mr. Gortázar's right to receive the indemnity payments is subject to him simultaneously resigning from all the posts he holds in companies in the interests of CaixaBank.

3. CONTRACT TERMS FOR MR. TOMÁS MUNIESA ARANTEGUI FOR HIS EXECUTIVE FUNCTIONS

a) General aspects

The provision of services contract for the executive functions of Mr. Tomás Muniesa Arantegui is of a commercial nature and of indefinite duration and was approved by the CaixaBank Board of Directors on 21 December 2017.

Mr. Tomás Muniesa Arantegui's effective appointment as a member and Vice-Chairman of the Board of Directors was subject to a positive suitability assessment by the European Central Bank, the acceptance of his appointment by Mr. Tomás Muniesa Arantegui and the entry of his post in the Bank of Spain's Register of Managers.

Consequently, the commencement of the corresponding service contract described in sections 3 and 4 of Article 249 of the LSC was subject to the entry of his post in the Bank of Spain's Register of Managers, after having received the European Central Bank's positive suitability assessment and after Mr. Tomás Muniesa Arantegui's acceptance of the post, providing this entry was made within the period ending on 30 June 2018. On the date of approval of this Remuneration Policy, the entry of the post in the Bank of Spain's Register of Managers has not yet taken place.

The contract contains a clear description of the duties and responsibilities and of the obligation to work exclusively for CaixaBank, under the terms of section V.1.c. It also includes clauses on fulfilment of duties, confidentiality and liability coverage as detailed in sections V.1.c) and V.1.e). The contract does not include any commitment agreements.

The contract includes provisions for its integration with the Remuneration Policy and any amendments to the same and for its adaptation to any future regulatory requirements.

b) Post-contractual non-competition agreement and consideration

The contract contains a post-contractual non-competition agreement lasting for a year from its date of termination, covering any direct or indirect financial sector activity.

In any case of termination, the consideration for the non-competition agreement is established as one yearly amount of the fixed components of Mr. 's remuneration, payable in twelve monthly instalments.

Breach of the non-competition agreement will oblige Mr. to pay CaixaBank the amount established as compensation.

Notwithstanding the above, the contract states that if Mr. Tomás Muniesa should continue to hold the post of non-Executive Director on the CaixaBank Board of Directors after termination of the Service Contract, the post-contractual non-competition obligation would not be applicable and neither would the compensation arising from the same, as the duty of good faith established for the company administrators in the LSC and those of the CaixaBank Director's Charter would continue to apply to Mr. Tomás Muniesa.

c) Causes for termination

The contract establishes the following causes for termination:

- I. Unilateral termination by Mr. Tomás Muniesa Arantegui due to CaixaBank's serious breach of the obligations included in the contract.
- II. Mr. Tomás Muniesa Arantegui's unilateral waiver of his executive functions as a member of the Board of Directors.
- III. Unilateral termination by CaixaBank, with or without a just cause.
- IV. Waiver, cessation or non-renewal of his post on the Board of Directors and of his executive functions, with or without a just cause.
- V. Unilateral termination by Mr. Tomás Muniesa Arantegui in the case of takeover of CaixaBank by any entity other than Fundación Bancaria "la Caixa" under the terms of Article 42 of the Commercial Code, or granting or transfer of all or a significant part of its business or its assets and liabilities to a third party or integration with another business group acquiring control of the Company.
- VI. Mutual agreement by the parties.

- VII. Mr. Tomás Muniesa Arantegui's voluntary resignation, providing a minimum advance notice of three months.

In the cases described in Point 1 and Point 5 above, Mr. Tomás Muniesa Arantegui must exercise his right to terminate the contract within a maximum of 6 months from the date on which he became aware of the cause for its termination.

d) Indemnity payments for advance termination

Except for the compensation for the post-contractual non-competition agreement established in section V.3.b, where the case may be, Mr. Tomás Muniesa Arantegui will not be entitled to receive any indemnity payment whatsoever from the Company in the case of cessation or termination of the contract.

VI. CORPORATE GOVERNANCE OF THE REMUNERATION POLICY

1. GENERAL ASPECTS

The main governance regulations applicable to CaixaBank with regard to the process of determination, application and supervision of the Remuneration Policy are described below.

2. DUTIES OF THE CAIXABANK BOARD OF DIRECTORS

The LOSS establishes that the Board of Directors of a credit institution must adopt and periodically review the main principles of its remuneration policy and take responsibility for overseeing their application.

The LSC establishes that the Board of Directors of a listed company is responsible for the following, among other non-delegable powers:

- I. determination of the company's general policies and strategies;
- II. determination of the risk management policy;
- III. determination of the company's corporate governance policy and that of the group of which it is the parent company;
- IV. appointment and dismissal of the company's Executive Directors, where the case may be, and determination of the terms of their contracts; and
- V. decisions regarding the Directors' remuneration, within the statutory framework and the remuneration policy approved by the General Meeting.

CaixaBank's By-laws and the Rules of its Board of Directors are consistent with these precepts.

Similarly, the EBA Guidelines establish the following as duties of the company's Board of Directors, among others:

- I. adopting and maintaining the entity's remuneration policy and supervising its application in order to guarantee it is fully operational, as anticipated;
- II. approving any subsequent significant exemptions with regard to individual members of staff and changes in the remuneration policy, and carefully contemplating and controlling their effects; and
- III. guaranteeing that the entity's remuneration policies and practices are adequately applied and are in accordance with the entity's general corporate governance framework, corporate culture, risk appetite and capital structure.

3. DUTIES OF THE CAIXABANK REMUNERATION COMMITTEE

The duties attributed by the LSC to a listed company's Remuneration Committee include proposing the Directors' Remuneration Policy to the Board of Directors.

CaixaBank's By-laws and the Rules of its Board of Directors are consistent with these precepts.

Finally, in accordance with the EBA Guidelines, the Remuneration Committee of CaixaBank must perform the following duties:

- I. drawing up the remuneration decisions to be made by the Board of Directors, particularly with regard to the remuneration of the executive Directors, together with the rest of the Identified Group;
- II. providing support and advice to the Board of Directors with regard to the definition of the entity's remuneration policy;
- III. supporting the Board of Directors with regard to control of the remuneration policies, practices and processes and compliance with the remuneration policy;
- IV. checking that the current remuneration policy is up to date and proposing any necessary changes;
- V. reviewing the appointment of any external remuneration consultants that the Board of Directors may wish to contract in order to receive advice or support;
- VI. guaranteeing the adequacy of the information on remuneration policies and practices provided to the shareholders, and in particular the proposal of any upper limits exceeding the ratio between the fixed and variable remuneration;
- VII. evaluating the mechanisms and systems adopted in order to guarantee that the remuneration system takes into due consideration the risk types and the liquidity and capital levels and that the general remuneration policy encourages and is coherent with adequate, efficient risk management and is in line with the entity's business strategy, objectives, corporate culture and values and long-term interests;
- VIII. where the case may be, evaluating the achievement of the results targets and the need for any ex-post risk adjustments, including the application of remuneration reduction clauses and recovery of remuneration already paid; and
- IX. where the case may be, reviewing different possible scenarios in order to analyse how the remuneration policies and practices react in the case of internal and external events, and back-testing the criteria used to determine ex-ante risk assumption and adjustment based on real risk results.

The Remuneration Committee's proposals are submitted to the CaixaBank Board of Directors for its consideration and, where the case may be, approval. If the decisions correspond to the CaixaBank General Shareholders' Meeting, in accordance with its powers, the CaixaBank Board of Directors approves their inclusion on the agenda and the proposals for the corresponding agreements, accompanied by the mandatory reports.

4. DUTIES OF CAIXABANK'S CONTROL DEPARTMENTS AND MANAGEMENT COMMITTEE

The EBA Guidelines establish that the control functions (internal auditing, risk management and control, regulatory compliance), other competent corporate bodies (human resources, legal affairs, strategic planning, budgeting, etc.) and the business units must supply the necessary information for the definition, implementation and supervision of the entity's remuneration policies. These Guidelines also entrust specific responsibilities to the human resources, risk management, regulatory compliance and internal audit functions, which are assumed by CaixaBank's corresponding departments.

Similarly, the CaixaBank Management Committee includes representatives from the areas of risk, finance, internal auditing, human resources and the administrative office (legal affairs), among others, and it is responsible for guaranteeing that the necessary information is

obtained and drawn up so that the Remuneration Committee can efficiently perform its duties. The CaixaBank Human Resources Department is responsible for initiating this action by the CaixaBank Management Committee.

In order to avoid conflicts of interest, the Remuneration Committee is directly responsible for obtaining, drawing up and reviewing the information on the remuneration of the members of the CaixaBank Board of Directors for both their supervisory and executive functions, and the members of the CaixaBank Management Committee are directly counselled by the Remuneration Committee.

Caixabank, S.A.

Remuneration Committee's Report on the proposal for amendment of the Board of Directors' Remuneration Policy

Article 529 *novodecies* of the Spanish Corporation Law

Barcelona, 16 February 2018

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I. INTRODUCTION

Article 529 *novodecies* of the current Spanish Corporation Law (*Ley de Sociedades de Capital*) (**LSC**) sets forth the obligation for listed companies to draw up any proposals for approval, amendment or replacement of the Board of Directors' Remuneration Policy and to submit them for approval by the General Shareholders' Meeting.

The proposal drawn up for the Board of Directors' Remuneration Policy must be reasoned and accompanied by a specific report by the Remuneration Committee.

In compliance with this legal precept, the Remuneration Committee of the Board of Directors of CaixaBank, S.A. (**CaixaBank**) has drawn up this report (**Report**) on the proposal for amendment of the Board of Directors' Remuneration Policy (**Remuneration Policy**) for the financial years 2017 to 2020, both inclusive, for its submittal to the Board as a plenary body. If approved, it will replace the Board of Directors' Remuneration Policy approved by the CaixaBank General Meeting on 6 April 2017 in its totality, without prejudice to the effects produced and consolidated during its validity period.

II. REASONS FOR AMENDMENT OF THE REMUNERATION POLICY

The reasons for the proposal for amendment of the Remuneration Policy approved on 6 April 2017 are as follows:

- (i) Mr. Antonio Massanell Lavilla's resignation from his post as Director and Executive Vice-Chairman of the Board of Directors with effect from 31 December 2017, for purposes of retirement.
- (ii) The appointment of Mr. Tomás Muniesa Arantegui as a new Director and Executive Vice-Chairman of the Board of Directors, subject to entry in the Bank of Spain's Register of Managers, on 21 December 2017.
- (iii) The inclusion of new comparable European credit institutions in the financial sector sample for purposes of establishing the fixed remuneration of the Executive Directors, as from 2018.
- (iv) The inclusion of "Changes in troubled assets" and substitution of "Recurring operating expenses" by "Core efficiency ratio" as possible measurable items for setting corporate targets as from 2018, in order to measure performance for purposes of establishing 50% of the variable remuneration in the form of a bonus payment.
- (v) The elimination of payment of returns on tax-deferred instruments earned from the financial year 2017 onwards.
- (vi) Modification of the parameters for measuring the corporate targets on determining 50% of the variable remuneration in the form of bonus payments for the Executive Directors, as from 2018.
- (vii) The update of Mr. Gonzalo Gortázar Rotaache's remuneration for 2018 with regard to the amounts applicable in 2017.
- (viii) Greater specification on anticipating the establishment or modification of the contractual or remuneration terms for the new or current executive Directors during the financial years covered by the Remuneration Policy.

Other formal amendments (i.e. dates, financial years) are included in order to update the Remuneration Policy with regard to the amendments listed above.

The main proposed amendments of the Remuneration Policy are now detailed in the Report.

III. MAIN AMENDMENTS TO THE REMUNERATION POLICY WITH REGARD TO THE PREVIOUS POLICY

1. MR. ANTONIO MASSANELL LAVILLA'S RESIGNATION FROM HIS POST AS DIRECTOR AND EXECUTIVE VICE-CHAIRMAN OF THE BOARD OF DIRECTORS WITH EFFECT FROM 31 DECEMBER 2017, FOR PURPOSES OF RETIREMENT

On 21 December 2017, Mr. Antonio Massanell Lavilla submitted his resignation from the post of Director and Executive Vice-Chairman to the Board of Directors, with effect from 31 December 2017, the last day of his provision of services to the Entity. Mr. Massanell Lavilla stated that the grounds for his resignation were that he wished to take retirement, and he effectively retired with effect from 1 January 2018.

His termination of office entailed the termination of his Service Provision Contract for his executive functions, this being a commercial contract signed by the Parties on 16 December 2016 and which became valid on 6 April 2017 with effect from 1 January 2017.

As a result of the termination of the aforementioned contract, the Entity proceeded to settle the remuneration and compensation items generally established therein, strictly in accordance with the contract terms and the Board of Directors' Remuneration Policy approved by the Entity's General Meeting.

In accordance with the above, the proposal for amendment of the Board of Directors' Remuneration Policy to be submitted to the 2018 General Shareholders' Meeting included removal of the references to Mr. Antonio Massanell Lavilla, who has no longer held the status of Director of CaixaBank since 1 January 2018.

To summarise, the remuneration items established in the service contract were paid as follows (under the terms of the Protocol for Termination of the Service Provision Contract for the performance of executive functions signed between CaixaBank and Mr. Antonio Massanell Lavilla on 21 December 2018 and approved on the same date by the Entity's Board of Directors):

- (i) The basic remuneration established in the contract for 2017 was paid in its totality, after deducting the amounts received in return for holding other posts in CaixaBank's interests and those corresponding to the remuneration for holding a post on the CaixaBank Board of Directors itself; if any amounts should subsequently remain pending deduction they will be deducted from the cash component of any compensation payments made as a result of the post-contractual non-competition agreement, from the cash payment of the variable remuneration in bonus form earned in 2017 or from the cash payment for deferred variable remuneration earned and pending payment.
- (ii) Both the contribution of 85% of the annual social insurance supplement established for 2017 and the contribution of 15% of the annual social insurance supplement established for 2017 (calculated on the basis of an achievement level of 97.25%) were paid in their totality within the corresponding insurance policies.
- (iii) CaixaBank ceased payment of the risk coverage premium established in Mr. Massanell's service contract on 1 January 2018, the date from which he was no longer insured.

- (iv) CaixaBank was no longer responsible for paying his medical insurance coverage as from 1 January 2018.
- (v) With regard to the variable remuneration anticipated for 2017, during 2018 the Entity will assess Mr. Massanell's professional performance in 2017 in accordance with the current Board of Directors' Remuneration Policy and, to the extent appropriate, the payment of the variable remuneration will be made effective on the basis of this assessment at the same time as it is made to the other members of the Entity's Identified Group.
- (vi) With regard to CaixaBank's Long-term Variable Remuneration Plan for 2015-2018, approved by the General Meeting of 23 April 2015, in view of the fact that Mr. Antonio Massanell Lavilla's resignation was made for purposes of retirement he will continue to be a beneficiary of this Plan, in accordance with the said General Meeting resolution and the Plan Regulations. Insofar as his retirement is effective and is maintained until the settlement date of the Plan, its benefits will be prorated until the date of cessation, in accordance with the Plan Regulations. Thus, the target amount prorated until 31 December 2017 is €375,000, which at a target conversion price of €3,982 per share corresponds to a prorated target of 94,174 CaixaBank shares; the shares will be delivered in any case in accordance with the date and terms of the generally established requirements and procedures for beneficiaries of the LTI.
- (vii) The termination of the service contract has no effect whatsoever on the gross amounts in cash and in deferred shares resulting from the variable remuneration for financial years prior to 2017, which, where the case may be, will be paid within the periods and under the terms set forth in the Board of Directors' Remuneration Policy.
- (viii) As a consequence of the termination of the service contract, the accumulated funds in the savings insurance were consolidated, as established in the said contract.
- (ix) With regard to the accumulated funds in the Discretionary Benefit Policy, they will be subject to the terms set forth in the Board of Directors' Remuneration Policy, the service contract and the aforementioned policy, all in accordance with Bank of Spain Circular 2/2016 of 2 February.
- (x) By virtue of the stipulations of the service contract, its termination did not result in any indemnity payment whatsoever being payable to Mr. Massanell.
- (xi) In accordance with the service contract and the Board of Directors' Remuneration Policy, CaixaBank will pay Mr. Massanell the amount of €1,605,000 gross, by way of compensation for the non-compete clause established in the said contract, corresponding to one yearly amount of his basic remuneration (i.e. €1,520,000) plus 85% of the amount of the annual contribution to the social insurance supplement (i.e. €85,000); the compensation will be paid in twelve monthly instalments of €133,750; except in case of his breach of the non-competition obligation set forth in the service contract.
- (xii) Any payments corresponding to fixed or variable remuneration, in cash or in kind, benefits (use of a car, driver, company cards, etc.), contributions to savings or company insurance schemes, administrators' remuneration of any kind or any other payments linked to legal relationships that are subject to termination will cease as from 1 January 2018, except in the cases expressly provided for in the previous sections above.

2. APPOINTMENT OF MR. TOMÁS MUNIESA ARANTEGUI AS A NEW DIRECTOR AND EXECUTIVE VICE-CHAIRMAN OF THE BOARD OF DIRECTORS ON 21 DECEMBER 2017.

On 21 December 2017, the Board of Directors of CaixaBank agreed to appoint Mr. Tomás Muniesa Arantegui as a new member of the Board of Directors and Vice-Chairman of the same, in full continuity of his duties as a Managing Director of the Entity.

Mr. Tomás Muniesa Arantegui's effective appointment as a member and Vice-Chairman of the Board of Directors was subject to a positive suitability assessment by the European Central Bank, the acceptance of his appointment by Mr. Tomás Muniesa Arantegui and the entry of his post in the Bank of Spain's Register of Managers.

Consequently, the commencement of the corresponding service contract described in sections 3 and 4 of Article 249 of the LSC, approved by the Board of Directors on 21 December 2017, was subject to the entry of his post in the Bank of Spain's Register of Managers, after having received the European Central Bank's positive suitability assessment and after Mr. Tomás Muniesa Arantegui's acceptance of the post, providing this entry was made within the period ending on 30 June 2018.

On the date of approval of this Report, the entry of his post in the Bank of Spain's Register of Managers had not yet been made. Consequently, for the financial year 2018 all the remuneration items established on an annual basis must be taken as being prorated in the period between the entry of his post in the Bank of Spain's Register of Managers and 31 December 2018. Between 1 January 2018 and the date of this entry in the Register of Managers, the senior management employment contract signed between Mr. Tomás Muniesa Arantegui and CaixaBank continues to be applicable, expiring on this date.

In accordance with the above, the proposal for amendment of the Board of Directors' Remuneration Policy to be submitted to the 2018 General Shareholders' Meeting should therefore include Mr. Tomás Muniesa Arantegui as an executive member of the Board of Directors, detailing the remuneration and contract terms agreed on in his service contract in the corresponding sections of the Remuneration Policy; in any case, this will all be subject to the entry of Mr. Muniesa's post in the Bank of Spain's Register of Managers having been made by 30 June 2018.

Also, it must also be highlighted that as part of the remuneration conditions for Mr. Tomás Muniesa Arantegui, it is established in the service contract that Mr. Muniesa's status as a beneficiary of CaixaBank's Long-term Variable Remuneration Plan for 2015-2018, acquired during the term of validity of his senior management employment relationship with CaixaBank, will be suspended if the CaixaBank General Shareholders' Meeting has not approved the maximum number of CaixaBank shares that can be allocated to him before the commencement of the service contract, as established in section 2 of Article 219 of the LSC.

This suspension will be maintained until the said maximum number of shares to be allocated to him is approved by the CaixaBank General Shareholders' Meeting; once this maximum number of shares has been approved, Mr. Muniesa will fully recover his status as a beneficiary of the LTI under the terms acquired during his senior management employment relationship prior to the service contract.

The General Meeting's approval of the proposal for amendment of the Remuneration Policy entails approval of the maximum number of shares to be allocated to Mr. Tomás Muniesa Arantegui, for the purposes of section 2 of Article 219 of the LSC; all the other applicable conditions are as established in the General Meeting Resolution of 23 April 2015; this number, as detailed in the proposal in the Remuneration Policy, is 163,486 CaixaBank shares (indicated in section IV.12.e) of the Remuneration Policy).

When this number of shares has been approved, Mr. Tomás Muniesa Arantegui will fully recover his status as a beneficiary of CaixaBank's Long-term Variable Remuneration Plan for 2015-2018, on the date of commencement of the service contract, under the terms acquired by virtue of his senior management employment relationship prior to the commencement of the services contract.

3. INCLUSION OF NEW COMPARABLE EUROPEAN CREDIT INSTITUTIONS IN THE FINANCIAL SECTOR SAMPLE FOR PURPOSES OF ESTABLISHING THE FIXED REMUNERATION OF THE EXECUTIVE DIRECTORS, AS FROM 2018

As from 2018, in addition to the Spanish banks mentioned in the Remuneration Policy until now, a group of European banks that are within the comparable sample for purposes of determining fixed remuneration are also included, such as ABN Amro, Commerzbank, Crédit Agricole, Deutsche Bank, Erste Group, KBC Groep, Lloyds Banking Group, Natixis, Raiffeisen, Royal Bank of Scotland or SwedBank (section IV.2.a) of the Remuneration Policy).

4. INCLUSION OF "CHANGES IN TROUBLED ASSETS" AND SUBSTITUTION OF "RECURRING OPERATING EXPENSES" BY "CORE EFFICIENCY RATIO" AS POSSIBLE MEASURABLE ITEMS FOR SETTING CORPORATE TARGETS AS FROM 2018, FOR PURPOSES OF MEASURING PERFORMANCE WITH A VIEW TO ESTABLISHING 50% OF THE VARIABLE REMUNERATION IN BONUS PAYMENT FORM

As from 2018, "Core efficiency ratio" is included and "Recurring operating expenses" is replaced by "Changes in troubled assets" as possible measurable items for purposes of setting the corporate targets, for the performance measurement for establishing 50% of the variable remuneration in bonus form; the possible items are thus established as follows (section IV.3.b) of the Remuneration Policy):

- ROTE
- Core efficiency ratio
- Changes in troubled assets
- Risk appetite framework
- Regulatory compliance
- Quality

5. ELIMINATION OF PAYMENT OF RETURNS ON TAX-DEFERRED INSTRUMENTS EARNED FROM THE FINANCIAL YEAR 2017 ONWARDS

Despite the fact that cash and deferred instruments may earn interest, or, where the case may be, dividends for the employee, in accordance with the principles of the contract law applicable in Spain and, particularly, the bilateral nature of the contracts and the equal earning of mutual benefits, the Remuneration Committee has proposed amending the Board of Directors' Remuneration Policy so that in compliance with the EBA Guidelines it will not pay any interest or dividends earned from 1 January 2017 with regard to deferred instruments either during or after the deferral period (section IV.3.h) of the Remuneration Policy).

6. MODIFICATION OF THE PARAMETERS FOR MEASURING THE CORPORATE TARGETS ON DETERMINING 50% OF THE VARIABLE REMUNERATION IN BONUS PAYMENT FORM FOR THE EXECUTIVE DIRECTORS, AS FROM 2018

As from 2018, the parameters for measuring the corporate targets for establishing 50% of the variable remuneration in bonus form for the Executive Directors are modified and will now be established as follows (section IV.12.c) of the Remuneration Policy):

- I. CaixaBank's ROTE: with a 10% weighting (**formerly 12.5%**) and a minimum achievement level of 80% and a maximum of 120%.
- II. Core efficiency ratio (**formerly Recurring operating expenses**): with a 10% weighting (**formerly 12.5%**) and a minimum achievement level of 80% and a maximum of 120%.
- III. Changes in troubled assets: with a 10% weighting and a minimum achievement level of 80% and a maximum of 120% (**new measurement parameter**).
- IV. Risk Appetite Framework (risk scorecard): with a 10% weighting (**formerly 15%**) and a minimum achievement level of 80% and a maximum of 120%.
- V. CaixaBank quality: with a 5% weighting and a minimum achievement level of 80% and a maximum of 120% (**formerly 100%**).
- VI. Know Your Client (percentage of customers with digitised KYC; target linked to the Regulatory Compliance Culture and the strategic challenge of Process Digitisation): with a 5% weighting and a minimum achievement level of 80% and a maximum of 120% (**formerly 100%**).

This modification was made with the aim of achieving greater coherency with the 2018 Budget approved by the Board of Directors.

7. UPDATE OF MR. GONZALO GORTÁZAR ROTAECHE'S REMUNERATION FOR 2018 WITH REGARD TO THE AMOUNTS APPLICABLE IN 2017

With the purpose of updating his remuneration in accordance with its evolution over recent years, changes have been made to the amounts for the various remuneration items for Mr. Gonzalo Gortázar Rotaeche as the Entity's Chief Executive Officer, for 2018 and subsequent years, as established in the Board of Directors' Remuneration Policy applicable until now, as follows:

- (i) The fixed cash remuneration to be paid in 2018 is €2,261,200 (€2,186,760 in 2017) (section IV.12.b) of the Remuneration Policy).
- (ii) The estimated remuneration amount for the posts held at Group companies or in CaixaBank's interests in 2018 is €1,075,623 (€996,200 in 2017), the estimate for the cash amounts to be paid by CaixaBank in 2018 thus being €1,185,937 (€1,190,560 in 2017) (section IV.12.b) of the Remuneration Policy).
- (iii) The anticipated remuneration of €140,000 for merely holding a post on the CaixaBank Board of Directors or its Committees is deducted from the fixed remuneration for being an Executive Director and has not changed (section IV.12.b) of the Remuneration Policy).
- (iv) With regard to the variable remuneration in bonus form, the target bonus for 2018 is €708,800 (€508,800 in 2017) (section IV.12.c) of the Remuneration Policy).
- (v) The cash return payment in 2018 is €510 (€5,304 in 2017, when it included interest and dividends on the instruments (section IV.12.d) of the Remuneration Policy).

- (vi) As part of the long-term savings system, a total defined contribution of €330,000 will be made in 2018 (€255,000 in 2017) to cover the contingencies of retirement, death, permanent incapacity and total, absolute or major disability. The estimate for coverage of death, permanent incapacity and total, absolute and major disability for an amount equivalent to two years' fixed remuneration at the time of the contingency is approximately €43,000 for 2018 (€37,882 in 2017) (section IV.12.f) of the Remuneration Policy).
- (vii) The target amount for the Discretionary Pension Benefit Policy is €49,500 for 2018 (€38,250 in 2017).
- (viii) Finally, the medical care insurance is valued at €5,408 for 2018 (€5,369 in 2017) (section IV.12.g) of the Remuneration Policy).

8. ESTABLISHMENT OR MODIFICATION OF THE CONTRACT TERMS OR REMUNERATION TERMS FOR THE NEW OR CURRENT EXECUTIVE DIRECTORS DURING THE FINANCIAL YEARS COVERED BY THE REMUNERATION POLICY

The Remuneration Policy is amended to in order to specify that the contract and remuneration terms for both the current Executive Directors and any new ones may be established or modified in accordance with the general terms and conditions set forth in the Remuneration Policy, during the financial years covered by the same; the powers for the aforementioned establishment or modification correspond to the Board of Directors by virtue of section 2 of Article 529q and section 3 of Article 249 of the LSC.

The establishment of new terms or the modification of the existing terms will be informed of in the Board's Annual Remuneration Report for the financial year in which they are made (sections IV.13 and V.1.i of the Remuneration Policy).

IV. CONCLUSION

As stipulated in this Report, the CaixaBank Remuneration Committee considers that the Remuneration Policy should be amended for the aforementioned reasons; the proposal for the amended Policy contains the information required by the applicable legislation; similarly, it considers that the content is in accordance with the applicable legislation, particularly as regards regulation of the remuneration of listed credit institutions, is in line with the criteria of prudence for risk assumption, good governance and transparency and caters to the shareholders' interests.