

Significant event

CaixaBank, S.A. hereby announces that an agreement was reached today with employee unions for a redundancy programme which will affect up to 2,023 employees, who can voluntarily sign up to it until mid-June 2019. Unions have also agreed to longer opening hours, a geographic reorganisation of the workforce, an increase in the number of “Store” flagship and “Business Bank” branches to 700, an increase in the number of employees assigned to the “inTouch” remote service model to 2,000, and a restructuring of staff agreements related to the rural branch network aimed at improving flexibility and cost-efficiency; among other labour flexibility measures.

The estimated pre-tax cost of the programme, assuming 100% take-up, would be c.€890M and is expected to be charged during the current financial quarter. Approximately 60% of terminations of employment contracts are to take place during the 2nd half of 2019, with the rest doing so during the 2nd half of 2020. These employment terminations are expected to generate an aggregate of c.€190M in annual pre-tax cost savings, assuming 100% take-up. These numbers are consistent with the financial targets set out in the 2019-21 Strategic Plan.

8 May 2019