

Announcement of the General Shareholders' Meeting of CaixaBank, S.A.

The Board of Directors of CAIXABANK, S.A. (the “**Company**”), at a meeting held on 15 February 2024, resolved to call the Ordinary General Shareholders' Meeting, to be held at **Palacio de Congresos de València, Avenida de las Cortes Valencianas, 60, in the city of València**, on 21 March 2024 at 11:00 a.m. at first call. If the required attendance quorum is not met at first call, the meeting will take place at second call, at the same place and time, on 22 March 2024.

The Board of Directors has agreed to also allow **online attendance** at the Ordinary General Shareholders' Meeting, whereby those shareholders that so request may attend and take part in the General Meeting via a remote connection in real time, as provided by the By-laws and the Regulations of the General Meeting.

The Annual General Meeting is expected to be held on second call, i.e. on 22 March 2024 at 11:00.

The Annual General Meeting will be held in accordance with the following:

AGENDA

1. Annual accounts and corporate management:
 - 1.1 Approval of the individual and consolidated annual accounts and their respective management reports for the year ended on 31 December 2023.
 - 1.2 Approval of the consolidated non-financial information statement for the year ended on 31 December 2023.
 - 1.3 Approval of the Board of Directors' management during the year ended on 31 December 2023.
2. Approval of the proposed allocation of profit for the year ended on 31 December 2023.
3. Re-election of the accounts auditor of the Company and its consolidated group for financial year 2025.
4. Re-election of Ms María Verónica Fisas Vergés.
5. Share capital and convertible securities:
 - 5.1 Share capital reduction of a nominal amount of EUR 129,404,256, through the redemption of 129,404,256 treasury shares.
 - 5.2 Capital reduction by a maximum amount equivalent to 10% of the share capital through the redemption of treasury shares, subject to obtaining the relevant regulatory authorisations.
 - 5.3 Authorisation for the Board of Directors, pursuant to the provisions of Article 297.1.b) of the Corporate Enterprises Act, to increase the capital on one or more occasions and at any time, within a term of five years, through monetary contributions and to a maximum nominal amount of EUR 3,686,363,681, all of which within the terms and conditions that the Board deems appropriate, revoking the authorisation currently in force. Delegation for the exclusion of pre-emptive subscription rights, in accordance with the provisions of article 506 of the Corporate Enterprises Act, in which case the capital increases will be limited, in general, to a maximum amount of EUR 737,272,736.

- 5.4 Delegation to the Board of Directors of the power to issue securities contingently convertible into shares of the Company, or instruments of a similar nature, for the purpose of or to meet regulatory requirements for their eligibility as additional Tier 1 regulatory capital instruments in accordance with applicable capital adequacy regulations, for a maximum total amount of EUR 3,500,000,000 (or the equivalent in other currencies); as well as the power to increase share capital by the necessary amount, including authority to exclude, where appropriate, pre-emptive subscription rights. Establishment of the criteria for determining the bases and modalities of conversion.
6. Remuneration:
 - 6.1 Approval of the amendment of the policy on directors' remuneration.
 - 6.2 Delivery of shares to the Company's executive directors as payment of the variable components of their remuneration.
 - 6.3 Approval of the maximum level of variable remuneration payable to employees whose professional activities have a significant impact on the Company's risk profile.
 - 6.4 Consultative vote on the Annual Report on Directors' Remuneration for the financial year 2023.
7. Authorisation and delegation of powers to interpret, correct, supplement, implement and develop the resolutions adopted by the General Meeting, and delegation of powers to notarise those resolutions in public deeds, register them and, where the case may be, correct them.
8. Informational items:
 - 8.1 Information on the amendment of the Board of Directors' Regulations agreed by the Board of Directors at its meeting of 31 March 2023.
 - 8.2 Notification of the report of the Board of Directors for the purposes of the provisions of article 511 of Royal Legislative Decree 1/2010, of 2 July, approving the revised text of the Corporate Enterprises Act.

STREAMING OF THE GENERAL SHAREHOLDERS' MEETING

The General Meeting will be streamed live via a link to be enabled under the section titled *Information on the 2024 Annual General Meeting* on the Company's corporate website (www.CaixaBank.com), which shareholders and non-shareholders alike may enter. The broadcast of the General Meeting of Shareholders will also be available in English and a sign language interpreter will also be present.

SUPPLEMENT TO CALL AND SUBMITTAL OF PROPOSALS OF RESOLUTION

In accordance with Article 519.1 of the Corporate Enterprises Act, shareholders representing at least 3% of the Company's share capital may request publication of a supplement to this call, including one or more items on the agenda, providing the new items are accompanied by a justification of the same, or if applicable, a justified proposal of resolution.

Likewise, in accordance with Article 519.3 of the Corporate Enterprises Act, shareholders representing at least 3% of the Company's capital may submit grounded motions for resolution regarding matters already included or which should be included on the agenda of the Meeting called herein. The Company will post the proposals of resolution and any attached documentation on its corporate website (www.CaixaBank.com) as they are received, as established by law.

If necessary, cards will be made available to allow for voting or proxy voting on motions relating to items included on the agenda. Likewise, remote voting and proxy voting on these motions

by electronic means will be made available ahead of the General Shareholders' Meeting. Otherwise, votes may be cast during the General Shareholders' Meeting via the Remote Attendance Platform.

The right to add further items to this meeting announcement and to present motions may be exercised by sending reliable notice to the Company's registered office at calle Pintor Sorolla, 2-4, 46002 València, for the attention of the General Secretariat – 2024 Annual General Meeting, within five days following publication of this announcement. Any such notice must include the identity of the shareholders exercising the right to include further items and/or the right to submit motions, as well as number of shares they hold. It must also describe the additional items to be included on the agenda and/or the proposed motions, accompanied by any supporting documentation that may prove necessary or appropriate.

RIGHT TO ATTEND AND VOTE ON THE DAY OF THE GENERAL MEETING

Pursuant to Article 22 of the By-laws and Article 8 of the Regulations of the General Meeting, shareholders who own at least one thousand (1,000) shares, whether individually or when pooled with other shareholders, will be entitled to attend the General Meeting in person or remotely on the day of the meeting, provided they have such shares recorded in the appropriate register at least five days in advance of the scheduled date for the meeting.

Shareholders wishing to attend the Meeting in person must be accredited by means of the corresponding attendance card issued by the Company or by the entities with which their shares are deposited, or by any other legally valid means accepted by the Company. The Company has decided to send cards directly to the shareholders, to be used for attending the General Shareholders' Meeting in person. However, if they cannot obtain these cards for any reason, the attendance card form may be found on the Company's website (www.CaixaBank.com).

To confirm the identity of the attending shareholders, attendants will be asked to show their national identity card or any other official document generally accepted for these purposes together with their attendance card at the entrance to the venue of the General Shareholders' Meeting. Likewise, in the case of legal-entity shareholders, attendants may be required to provide proof that they are the representative of the said legal entity.

Registration of attendance cards will commence two hours before the scheduled start time of the Meeting.

In conflict of interest situations provided for by law, voting rights may not be exercised and the Corporate Enterprises Act, the Company's own By-laws and Regulations of the General Meeting will apply.

PROXY AND REMOTE VOTING PRIOR TO THE GENERAL MEETING

Those shareholders not attending the General Shareholders' Meeting may be represented at the meeting by another person, providing they meet the requirements and formalities set out in the Regulations of the General Meeting, the By-laws and the Corporate Enterprises Act.

Shareholders wishing to attend at the Meeting by proxy must have the ownership of their shares entered in the appropriate book-entry register at least five days prior to the date scheduled for the Meeting.

Shareholders may grant their proxy either by completing and signing the relevant card or by communicating their decision electronically via the corporate website (www.CaixaBank.com), as explained in the *Instructions for Proxy and Remote Voting prior to the General Meeting* under the section "Annual General Meeting – 2024". Shareholders are reminded that they are free to grant their proxy to the Chairman of the General Shareholders' Meeting, including voting instructions if deemed appropriate. Proxies may always be revoked. Personal attendance (whether in person or remotely) at the General Shareholders' Meeting by the principal shall be construed as cancellation.

If attending in person, voting proxies must be presented by the proxy on the day and at the venue of the General Shareholders' Meeting. Proxies must provide proof of their identity via their national identity card or other official document generally accepted for these purposes. As indicated below, if the proxy holder attends the General Shareholders' Meeting remotely, his or her identity and status must be confirmed in accordance with the *Instructions for Proxy and Remote Voting prior to the General Shareholders' Meeting*, under the section titled "Annual General Meeting – 2024".

Each share with a right to vote, present or represented by proxy at the General Meeting, entitles the owner to one vote.

The permitted means of granting proxy or casting a remote vote prior to the General Meeting are as follows:

By electronic means

Proxies may be conferred and votes may be cast remotely by electronic means through the Company's website (www.CaixaBank.com), by following the instructions provided under the section titled "Annual General Meeting – 2024". To prove their identity, shareholders wishing to cast their vote or appoint a proxy electronically must be in possession of a Spanish electronic identity card (DNIe) or a qualified and in-force certificate issued by the Spanish Public Certification Entity (CERES), belonging to the Fábrica Nacional de Moneda y Timbre, the Agencia Notarial de Certificación or the Agencia de Tecnología y Certificación Electrónica or, for users of the CaixaBankNow digital banking service, they must be in possession of their personal passwords.

By post

To appoint a proxy or vote by post, shareholders must fill in and sign a Proxy Card or Remote Voting Card, as the case may be, issued by the Company or entity in which their shares are deposited. Once completed and signed, it may be delivered to any of our branches or sent by post to Apartado de Correos 281, 08080 Barcelona or to the Company's registered office at calle Pintor Sorolla 2-4, 46002 València, bearing the words "CaixaBank, S.A. – 2024 Annual General Meeting". The duly completed and signed card may also be delivered to the institution where the shares are deposited, which will then deliver the card to the Company in due course.

It is hereby informed that the Company has decided to send cards directly to the shareholders for proxy voting ("Proxy Card") or remote voting ("Remote Voting Card"). If, for any reason, a shareholder cannot obtain such cards, template proxy and remote voting cards can be found on the Company's website (www.CaixaBank.com). These may be printed out, completed, signed and delivered or sent to the Company, as applicable, following the procedure described above.

Rules on remote voting and granting proxies prior to the Annual General Meeting

- i) The services for voting and granting proxies electronically will be available to shareholders from 27 February 2024.
- ii) Votes and proxies cast by remote means of communication must be received by the Company at least 48 hours ahead of the start time of the General Meeting at first call, i.e. by 19 March 2024 at 11:00 a.m.
- iii) On the day of the General Shareholders' Meeting, proxy holders attending in person must identify themselves by presenting their national identity card or other widely accepted identity document at the venue where the General Shareholders' Meeting is to be held. Proxy holders attending remotely must identify themselves by following the procedure described in the *Instructions for Remotely Attending the General Shareholders' Meeting*, as also mentioned later in this announcement.

- iv) Shareholders casting their votes remotely prior to the meeting, either by post or electronically, will be considered present for the purposes of quorum at the General Shareholders' Meeting.
- v) If more than one proxy is appointed by a shareholder with regard to the same shares, only the last proxy to be appointed will be valid, regardless of the means of delegation used. If the date of appointment is unknown, the last one received by the Company shall prevail.
- vi) If more than one vote is cast by a shareholder with respect to the same shares, only the last vote to be cast will be valid. If the date of voting is unknown, the last vote received by the Company will prevail.
- vii) Votes cast remotely ahead of the General Shareholders' Meeting shall render null and void any electronic or written proxy appointment, whether previous (in which case it will be regarded as cancelled) or subsequent (in which case it will be not be recognised).
- viii) Personal attendance at the General Shareholders' Meeting (whether in person or remote) by a shareholder who has previously appointed a proxy or cast a vote remotely will render the said vote or proxy null and void.
- ix) Proxies granted remotely may be expressly revoked or cancelled by the shareholder concerned.
- x) Shareholders who are legal entities may ask the Company for accreditation of their proxy and their identity in order to vote or grant a proxy remotely with due guarantees.
- xi) Shareholders have sole liability for the safekeeping of their electronic ID card or electronic certificate, and of their personal passwords in the case of users of the CaixaBankNow digital banking service.
- xii) The Company reserves the right to modify, suspend, cancel or limit the electronic voting and proxy appointment procedures for technical or security reasons. The Company shall hold no liability for any loss or damage that the shareholder may suffer as a result of its website not being available, or from any breakdowns, overloads, line or connection failures, malfunctioning of postal or courier services or any other similar contingency beyond the Company's control that might hinder or prevent use of the remote voting or proxy appointment procedures.
- xiii) In conflict of interest situations, voting rights may not be exercised and the Corporate Enterprises Act, the Company's own By-laws, the Regulations of the General Meeting and the *Instructions for Proxy and Remote Voting prior to the General Meeting* will apply, the same being the case for proxy appointment.

REMOTE ATTENDANCE AND VOTING

In accordance with the Company's By-laws, the Regulations of the General Meeting and the announcement of the General Meeting approved by the Board of Directors, shareholders and proxy holders entitled to attend the General Shareholders' Meeting may do so remotely.

The instructions provided below are a summary of the *Instructions for Remotely Attending the General Shareholders' Meeting* approved by the Board of Directors and posted on the Company's corporate website (www.CaixaBank.com). These instructions provide a detailed explanation of how shareholders and proxy holders may participate remotely and in real time at General Shareholders' Meetings and exercise their rights during the meeting.

Previous registration of shareholders and proxies to attend remotely

Previous registration of shareholders

Shareholders wishing to attend the General Meeting remotely must register on the Remote Attendance Platform at any time from 8:00 a.m. through to 11:00 a.m. on the day of the

General Meeting (i.e. 21 March 2024 at first call and, as the case may be, 22 March 2024 at second call).

To prove their identity, shareholders shall identify themselves using an electronic national identity card (DNIe), a qualified and in-force electronic signature issued by the Spanish Public Certification Entity (CERES) belonging to the Fábrica Nacional de Moneda y Timbre, the Agencia Notarial de Certificación or the Agencia de Tecnología y Certificación Electrónica or, for users of the CaixaBankNow digital banking service, they must be in possession of their personal passwords.

For a legal entity shareholder to be able to register on the Remote Attendance Platform and attend the General Meeting remotely, the natural person representative who is to complete the registration process on behalf of the legal entity shareholder must first prove that they possess a valid power of attorney authorising him or her to act on behalf of the legal entity shareholder and also accredit his or her identity by completing, signing and sending the attendance card previously issued in the name of the legal entity shareholder by the Company or by the entity at which the legal entity shareholder has deposited its shares. The card must be accompanied by a copy of the DNI, NIE or passport of the person authorised to attend the General Meeting remotely and a copy of the document evidencing their power of attorney or position effectively authorising him or her to act on behalf of the legal entity shareholder. All such documents must be sent to personajuridica.junta@caixabank.com and received before 23:59h on 19 March 2024. Once the documentation has been received and verified, the representative may register and attend the Meeting remotely, provided that he or she meets the entry and identification requirements described in the preceding paragraph.

Previous registration of proxies

Proxy holders wishing to attend the General Meeting remotely must register on the Remote Attendance Platform at any time from 8:00 a.m. through to 11:00 a.m. on the day of the General Meeting (i.e. 21 March 2024 at first call and, as the case may be, 22 March 2024 at second call).

To prove their identity, proxy holders shall identify themselves using an electronic national identity card (DNIe), a qualified and in-force electronic signature issued by the Spanish Public Certification Entity (CERES) belonging to the Fábrica Nacional de Moneda y Timbre, the Agencia Notarial de Certificación or the Agencia de Tecnología y Certificación Electrónica or, for users of the CaixaBankNow digital banking service, they must be in possession of their personal passwords.

For a proxy holder to be able to register on the Platform and attend the General Shareholders' Meeting remotely with shares not owned by him/her where the proxy has not been delivered to the Company remotely before the deadline and in accordance with the Instructions for Proxy and Remote Voting prior to the General Meeting posted on the Company's corporate website (www.CaixaBank.com), he/she must first accredit the proxy and his/her identity by sending the proxy card issued by the Company or by the entity at which the principal shareholder has deposited its shares, duly completed and signed by the shareholder, together with a copy of the proxy's DNI, NIE or passport to the e-mail address delegaciones.junta@caixabank.com. All such documents must be received before 23:59h on 19 March 2024. If the shareholder's representative is also a legal entity, the proxy who is to complete the registration process must send, in addition to the above documentation, a copy of his/her DNI, NIE or passport, together with a copy of the document accrediting their power of attorney. Once the delegation and other documentation has been received and verified, the proxy holder will be able to register and attend the General Shareholders' Meeting remotely, provided that he/she satisfies the requirements described in the paragraph above.

Other aspects relating to the registration of shareholders and proxies

Shareholders and proxy holders who have failed to satisfy the previous registration requirements under the terms and conditions mentioned in the aforementioned sections shall not be entitled to attend the General Shareholders' Meeting remotely. In this regard, once the time for registration has elapsed, the registration of new attendees shall not be allowed.

If the General Meeting cannot be held on 21 March 2024 at first call because the required quorum is not reached, the shareholders and proxy holders who have registered at first call must complete the registration process again in order to register their intent to attend the General Meeting on 22 March 2024 at second call. In the event that the General Meeting is held on second call, only shareholders and proxy holders who complete the registration and accreditation process on 22 March 2024 may attend, speak, request information, make proposals and vote at the General Shareholders' Meeting in the manner provided for in this announcement and in the *Instructions for Remotely Attending the General Meeting of Shareholders* published on the Company's corporate website (www.CaixaBank.com).

Exercise by shareholders and proxies of their rights to participate, receive information, submit proposals and vote remotely

Rights of participation, information and proposal

Shareholders or proxy holders attending the General Shareholders' Meeting by electronic means and who, in the exercise of their rights, intend to speak at the General Shareholders' Meeting, may request in writing the information or clarifications they deem necessary regarding the items on the agenda, the information accessible to the public that the Company has provided to the CNMV since the last General Shareholders' Meeting was held or the auditor's report, or make written proposals in the terms provided for by law.

Speeches, requests for information and, where applicable, proposals, shall be submitted in writing using the form provided for this purpose on the Remote Attendance Platform from the time of registration until the speeches end, which will be duly indicated during the course of the General Meeting. Documents may be no longer than 7,500 characters and each person registered to attend may submit no more than one document. This is without prejudice to the Chairman's powers to limit the speeches in view of the circumstances and under the terms of the Regulations of the General Meeting. Shareholders and proxies that wish their speeches, their voting intention and, if applicable, their opposition to the resolution, to be included in the minutes of the meeting will have to indicate this clearly and expressly in the heading of the submitted document. The Company shall accept only speeches, requests for information and, where applicable, proposals that have been duly submitted using the mechanisms provided to this end on the Remote Attendance Platform, in accordance with the *Instructions for Remotely Attending the General Shareholders' Meeting* posted on the Company's corporate website (www.CaixaBank.com).

Requests for information or clarifications from shareholders and proxies who remotely attend the meeting shall be answered verbally during the General Shareholders' Meeting or in writing, within the following seven (7) days.

Right to vote

Shareholders and proxies who attend the General Shareholders' Meeting remotely will be entitled to vote on the proposals relating to the agenda items via the link and using the voting form provided on the Remote Attendance Platform from the time they have registered until the time for voting the proposals ends, which will be duly announced during the meeting. Each person registered to attend the meeting may cast one vote only.

Remote voting during the General Shareholders' Meeting on any motions that are not included in the agenda shall be carried out using the link and form set up for this purpose on the Remote Attendance Platform, from the time the motions are read out and until the time for voting on

them ends, which will be duly announced during the meeting. Each person registered to attend the meeting may cast one vote only.

Remote attendance of shareholders shall prevail over any votes cast remotely or proxies granted prior to the General Shareholders' Meeting.

Miscellanea

Safekeeping of electronic identity cards, electronic signatures and passwords

Shareholders are exclusively responsible for the safekeeping and use of their own electronic identity card, electronic signature and, in the case of users of the digital banking service CaixaBankNow, for the safekeeping and use of their personal passwords.

Incidents

The Company will not be liable for any damage that may be caused to shareholders or proxy holders if the website is temporarily down, or for any outage, overload, line failure, connection failure or other similar circumstance beyond the Company's control, although it will adopt any and all measures that prove necessary in each case. This may include the temporary suspension or extension of the General Shareholders' Meeting if necessary, to ensure that shareholders and their proxies are fully able to exercise their rights.

RIGHT TO INFORMATION

In accordance with current legislation and the Regulations of the General Shareholders' Meeting, as from the date of publication of this call, shareholders are entitled to consult on the Company's website (www.CaixaBank.com), inspect at the Company's registered office (calle Pintor Sorolla, 2-4, 46002 València) and, if legally appropriate, request a copy, which will be provided or sent free of charge, of the following documentation:

- Announcement of the General Shareholders' Meeting.
- Total number of shares and voting rights on the date of call.
- Full texts of the resolutions for each of the items on the agenda and, in due course, any further resolutions that may be proposed and submitted by shareholders.
- Individual annual accounts for financial year 2023 (balance sheet, statement of profit and loss, statement of changes in net assets – including the statement of recognised income and expenses and the statement of changes in net assets – statement of cash flows and notes to the annual accounts), as well as the corresponding management report (which includes, in separate sections, the Annual Corporate Governance Report and the Annual Report on Directors' Remuneration); and the 2023 annual accounts for the consolidated group (balance sheet, statement of profit and loss, statement of recognised income and expenses, statement of changes in net assets, statement of cash flows and notes to the annual accounts), together with the consolidated management report (including the consolidated non-financial statement, the information contained in the Annual Corporate Governance Report and the Annual Report on Directors' Remuneration), along with the corresponding audit reports and statements of responsibility regarding the content of the annual accounts.
- Report of the Board of Directors on the proposed re-election of a director contained in item 4 of the agenda, which includes information on the identity, curriculum vitae and director category of the director whose re-election is proposed, as well as the pertinent recommendation of the Appointments and Sustainability Committee.
- Report of the Board of Directors concerning the proposed reduction of the share capital in the amount of EUR 129,404,256 through the cancellation of 129,404,256 treasury shares, referred to in agenda item 5.1.

- Report of the Board of Directors on the proposal to reduce the capital by a maximum amount equivalent to 10% of the share capital through a buyback of treasury shares, as outlined in item 5.2 of the agenda.
- Report of the Board of Directors on the proposal referred to in agenda item 5.3, to delegate to the Board of Directors the power to increase the capital on one or more occasions and at any time, during a maximum period of five years, by means of monetary contributions and in a maximum nominal amount of EUR 3,686,363,681, with the power to exclude pre-emptive subscription rights, in which case the capital increases shall be limited, in general, to a maximum amount of EUR 737,272,736.
- Report of the Board of Directors on the proposed delegation to the Board of Directors of the power to issue securities contingently convertible into Company shares for the purpose of or to enable compliance with regulatory requirements in order to qualify as additional Tier 1 regulatory capital instruments ("CoCos"), for a maximum aggregate amount of up to EUR 3,500,000,000 (or its equivalent in other currencies); the power to increase the share capital by the necessary amount; and to exclude, if applicable, the pre-emptive subscription right, referred to in item 5.4 of the agenda.
- Reasoned proposal for the amendment of the directors' remuneration policy referred to in agenda item 6.1 together with the text of the remuneration policy and the corresponding report of the Remuneration Committee.
- Detailed recommendation of the proposal to approve the maximum level of variable remuneration payable to certain employees whose professional activities have a significant impact on the Company's risk profile, as referred to in agenda item 6.3.
- Annual Report on Remuneration of the members of the Board of Directors for the financial year 2023, referred to in item 6.4 of the agenda.
- Report of the Board of Directors on the amendment of the Regulations of the Board of Directors which incorporates, as an appendix, the revised text of the Regulations of the Board of Directors with the amendment approved by the Board of Directors in session of 31 March 2023, referred to in agenda item 8.1.
- In accordance with the provisions of article 511 of the Corporate Enterprises Act, the directors' report on the issue of preference shares potentially convertible into shares for a total nominal value of EUR 750,000,000 and excluding pre-emptive subscription rights, mentioned in agenda item 8.2. This issue was approved by the Board of Directors under the delegation granted in its favour by the Ordinary General Meeting of Shareholders held on 14 May 2021, the definitive terms being fixed on 3 January 2024, as published in a communication of Other Relevant Information on the same date.
- Forms for the Attendance Card, Proxy Card and Remote Voting Card.

Pursuant to the provisions of articles 197 and 520 of the Corporate Enterprises Act, up to the fifth day prior to the date scheduled for the General Meeting, shareholders may request in writing from the directors such information or clarifications as they deem necessary, or ask such questions in writing as they deem appropriate, regarding the items on the agenda, the information accessible to the public that has been provided by the Company to the National Securities Market Commission since the last General Meeting was held, and the auditor's report.

Shareholders may request further information or clarifications or ask questions relating to these matters by writing to CaixaBank, S.A. at calle Pintor Sorolla, 2-4, 46002 Valencia. The communication should include the words Annual General Meeting – 2024, as well as the first name and surname (or company name) of the shareholder. It must also include a photocopy of the subject's national identity document or passport (and, if the shareholder is a legal entity,

a document accrediting sufficient powers of representation) and evidence of their status as shareholder, indicating the number of shares and the custodian entity.

Requests for information may also be made by e-mail to accionista@caixabank.com, stating the subject's name and surname (or company name) and including proof of identity in the form of a copy of their national identity card or passport (and, if the shareholder is a legal entity, a document providing sufficient proof of the subject's powers of representation), and proof of their shareholder status, indicating the number of shares they hold and the custodian entity. The information requests received through such means, unless the shareholder states otherwise, can be met by the Company by writing to the e-mail address of the shareholder who sent the request.

All valid requests for information and clarifications and the questions made in writing, and the answers provided in writing by the directors, will be included on the Company's corporate website (www.CaixaBank.com).

ATTENDANCE OF A NOTARY PUBLIC AT THE MEETING

The Board of Directors has agreed to require the attendance of a Notary Public for the purposes of drawing up the minutes of the Meeting.

PROCESSING OF PERSONAL DATA

The personal data of shareholders and, as the case may be, their proxies, provided to CaixaBank, S.A. by those shareholders or their proxies, or by the banks and securities companies and agencies in which the shareholders have their shares deposited, through the entity legally authorised to keep the book-entry register (Sociedad de Gestión de los Sistemas de Registro, Compensación y Liquidación de Valores, S.A. Unipersonal – “Iberclear”), and in respect of which CaixaBank, S.A. (with tax number A-08663619 and registered office at calle Pintor Sorolla, 2-4, 46002 València) is the data controller, will be processed for the purpose of managing and controlling the existing relationship between shareholder and company, and for announcing, holding and delivering information on the General Shareholders' Meeting in order to comply with the applicable legal obligations of CaixaBank, S.A. (the basis legitimising the data processing).

Note also that the General Shareholders' Meeting will be recorded for its live streaming on the website www.CaixaBank.com, in compliance with the corporate governance principles required of listed companies. Therefore, the image and voice of the attendees may be recorded, on an ancillary basis, during the recording and streaming of the General Meeting.

Shareholders and their proxies who physically attend and speak during the General Meeting may consent or refuse to consent to the recording and live public streaming of their image. In the event that they do not give their consent, arrangements will be made for them to speak from a location where their image will not be recorded and broadcast publicly.

The recording, streaming and dissemination of the image and voice data of attendees shall be processed for the sole and strict purpose of CaixaBank, S.A. to broadcast the General Meeting, in accordance with the corporate governance requirements for listed companies.

These details may be passed on to public authorities and institutions for the purposes of complying with a legal obligation, as well as to service providers and third parties where necessary to handle and carry out the arrangements corresponding to the service and/or contracts. The data will be accessible to the notary public attending the General Shareholders' Meeting and will be publicly available insofar as it figures in the documentation available on the corporate website (www.CaixaBank.com) or is revealed at the General Shareholders' Meeting. Data subjects may exercise their rights in relation to their personal data (access, portability, revocation of consent, rectification, objection to processing, restriction of processing, erasure) in accordance with current legislation, by providing a copy of their ID card or equivalent document and sending an e-mail to accionista@caixabank.com, or by writing to

Apartado de Correos 209 – 46080, Valencia and including the words “Exercise of shareholder rights” as the subject line. Any claims deriving from the processing of personal data may also be sent to the Spanish Data Protection Agency (Agencia Española de Protección de Datos) at www.aepd.es. For more information on personal data processing by CaixaBank, S.A., please consult the Privacy Policy available on the Company's corporate website (www.CaixaBank.com). Finally, you may contact CaixaBank, S.A.'s Data Protection Officer via the link www.CaixaBank.com/delegadoprotecciondedatos.

ELECTRONIC SHAREHOLDER FORUM

Pursuant to Article 539 of the Corporate Enterprises Act and Article 7 bis of the Regulations of the General Meeting, the Electronic Shareholders' Forum will be running on the Company's website (www.CaixaBank.com) from the time the General Shareholders' Meeting is called until the day it is held. The rules of procedure and the form to be filled in by shareholders wishing to participate in this Forum are available on the Company's website (www.CaixaBank.com).

GENERAL INFORMATION

For any issues relating to the General Shareholders' Meeting that have not been covered in this notice, shareholders may consult the General Shareholders' Meeting Regulations, which are available on the Company's website (www.CaixaBank.com).

All information and documentation relating to the General Shareholders' Meeting is available to shareholders on the Company's website (www.CaixaBank.com). For further information on how to exercise your rights in relation to the General Meeting Shareholders, please call the “Shareholder Service – Annual General Meeting 2024” on 900 71 33 25 or (+34) 935 82 98 03, Monday to Sunday from 9:00 to 19:00, or send an e-mail to accionista@caixabank.com.

Public transport to the Meeting venue:

City bus lines: 62, 63, 99 and N3

City metro: Lines 1 and 2 ("Beniferrí" and "Empalme" stops)

Tramway: Line 4 ("Palau de Congressos" stop)

<https://palcongres-vlc.com/en/the-valencia-conference-centre/location-and-accessibility/>

The venue is accessible for people with reduced mobility. A sign language interpreter will also be available to help hearing impaired people follow the General Shareholders' Meeting in addition to auxiliary services for those with sensory impairments or reduced mobility to participate in the Meeting, exercising their vote.

València, 15 February 2024. Chairman of the Board of Directors, José Ignacio Goirigolzarri Tellaèche.

CaixaBank, S.A.

Pintor Sorolla, 2-4, 46002 València.

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